

ISO 9001: 2000 in Brief

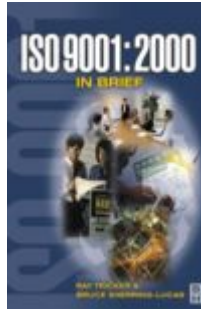
Ray Tricker (MSc, IEng, FIEE (elec), FinstM, FIQA, MIRSE)

Principal Consultant and Managing Director of Herne European Consultancy Ltd - an organisation specialising in Quality, Environment and Safety Management Systems

In brief

This "hands on" book provides practical information on how to cost effectively set up an ISO 9001: 2000 compliant Quality Management System.

- **An easy to understand and fully illustrated "in brief" guide, illustrating how to upgrade from the 1994 standard.**
- **Quality management consultants, auditors and trainers will be awaiting the arrival of this book with anticipation.**



ISBN: 0750648147 Paperback

Line Illustrations: 100

Measurements: 234 x 156 mm

Pages: 192

Publication Date: 18 December 2000

This book provides practical information on how to set up an ISO 9001:2000 compliant quality management system cost effectively. It explains the meaning of ISO 9000, its history, current status, requirements, and changes, and it covers how businesses can easily and efficiently satisfy customer requirements for quality control and quality assurance. An easy-to-understand guide, the book shows how to upgrade from the 1994 standard and explains how businesses will be affected by new revisions to the standard. -IIE Solutions

The new ISO 9000:2000 family is an all-encompassing series of standards that lay down requirements for incorporating the management of quality into the design, manufacture and delivery of products, services and software.

To achieve its main objectives, ISO 9001:2000 requires the manufacturer, or supplier, to possess a fully auditable Quality Management System consisting of Quality Policies, Quality Processes, Quality Procedures and Work Instructions. It is this Quality Management System that will provide the auditable proof that the requirements of ISO 9001:2000 have been and are still being met.

ISO 9001:2000 In Brief explains the meaning of ISO 9000, its history, current status, requirements and changes being made to it. It also covers how ISO 9001 will affect businesses, and how they can easily and cost-effectively satisfy their customers' requirements for quality control and quality assurance.

Contents

About the Authors; Forward and Preface; 1. What is Quality? 2. What is a Quality Management System? 3. Brief History of Quality Standards and Who Produces them. 4. What is ISO 9000: 2000? 5. How to Upgrade from ISO 9000:1994. 6. How does ISO 9000 Conformance Help During a Product's Life Cycle? 7. Who Usually Controls Quality in a Company?; What are the Purchaser's Responsibilities?; What are the Supplier's Responsibilities? Glossary; Acronyms and Abbreviations

Readership: Primary Market: Quality management consultants, auditors and trainers. Organizations seeking certification or upgrading to the new standard. Secondary Market: Students of Manufacturing Systems, Production and mechanical engineering, Quality Engineering and management courses. Also students studying for membership exams for the Institute of Quality Assurance.