

# RFG100

## REMOTE ACCESS GATEWAY

### PRODUCT SPECIFICATION SHEET



The RFG100 Remote Access gateway provides remote access to Honeywell wireless controls through the internet and smart phones.

Connection is via a standard home internet router by ethernet cable and wirelessly to the heating controls using proven reliable Honeywell RF technology.

Communicates through Honeywell TotalConnectComfort servers for a fast and secure connection.

Simple to set up with clear LEDs showing the current connection status.

### FEATURES

- Easy to install – connects to home router.
- Simple binding to wireless heating control.
- LEDs for connection status.
- Secure encrypted server communications (HTTPS).
- For use with Honeywell TotalConnectComfort services which provide Android and iOS mobile apps.
- Compatible with Evohome control system [www.evohome.info](http://www.evohome.info)

### SPECIFICATIONS

Operating Temperature	0 to 45°C
Humidity	10-90% RH non-cond.
Shipping & Storage	-20 to 55°C
Dimensions	153 x 124 x 63mm
Power Supply	5Vdc 1A
RF Band	ISM 868MHz, class 2
RF Communications Range	Up to 30m. typical
IP Ratings	IP20
Connections	1 ethernet port RJ45 1 dc power socket
Standards	CE approved. EN60730-1, EN61000-6-2, EN61000-6-3, EN300220-2

### INSTALLATION

1. Connect to power
2. Connect to home internet router.
3. Bind to wireless heating control (see installation instructions).
4. set up account and download the app.

### INTERNET & APPS

[www.mytotalconnectcomfort.com](http://www.mytotalconnectcomfort.com)



### TROUBLESHOOTING

	Lost communications with the wireless heating control	Check wireless heating control is powered and within RF range.
	No internet connection.	Check that the home internet router can access the internet
	Trying to connect to home internet router.	If LED stays orange, check cables and power to home router.
	Not yet registered.	Set up account on <a href="http://www.mytotalconnectcomfort.com">www.mytotalconnectcomfort.com</a>