



My Cloud™ Expert Series EX4100

Pre-Configured NAS, Diskless NAS

Product Specifications	Average latency	N/A
	Average read seek	N/A
	Battery	Yes
	Cache/Buffer	N/A
	Data transfer rate	N/A
	Disk Capacity	24TB
	Drive Bays	4
	Interfaces	USB 3.0 x 3 (one in front, two on the back) Gigabit Ethernet
	Memory	2 GB DDR3
	Processor	ARM Dual Core 1.6 GHz
	Rotational Speed	N/A
	Tape Drive	N/A
	Write Speed	N/A
Product Dimensions	Length	9.13 in (232 mm)
	Width	6.69 in (170 mm)
	Height	7.56 in (192 mm)
	Weight	
	24TB	13.94 lb (6.32 kg)
Colors available		Black
Country Code / Origin		Product of Thailand, Malaysia, or China
Environmental Specifications	Operating Temperature	5° C to 35° C (41° F to 95° F)
	Non-op Temperature	-20° C to 65° C (-4° F to 149° F)
	Operating relative humidity	8% to 90%
	Non-operating relative humidity	5% to 95%
Power Specifications	AC input voltage (AC adapter)	100-240 VAC
	AC input frequency	50-60 Hz
	Output	19 V/ 4.74 A
Languages for software	17	<ul style="list-style-type: none"> • English • Chinese, Simplified • Chinese, Traditional • Czech • Dutch • French • German • Hungarian • Italian • Korean • Norwegian • Polish • Portuguese • Russian • Spanish • Swedish • Turkish
Languages for User Manual	24	<ul style="list-style-type: none"> • English • Arabic • Chinese, Simplified • Chinese, Traditional • Czech • Danish • Dutch • Finnish • French • German • Greek • Hungarian • Indonesian (Bahasa) • Italian • Korean • Norwegian • Polish • Portuguese • Romanian • Russian • Slovakian • Spanish • Swedish • Turkish
Limited Warranty ²	Pre-Configured NAS (Populated SKUs)	3 years
	Diskless NAS (Unpopulated SKUs)	2 years
Previous Product Model	Product Name	N/A
	Ref Order Number	N/A
Regulatory	NRCAN compliant	Yes
	RoHS compliant ¹	Yes
Software included		My Cloud OS: • WD My Cloud mobile app (available for iOS and Android) • 3rd Party NAS apps such as Plex, Dropbox, Anti-Virus Essential, or others. For more info, visit https://shop.westerndigital.com/products/apps/my-cloud-apps

¹WD complies with the Restriction of Hazardous Substances (RoHS) Directive 2002/95/EC of the European Parliament, which is effective in the EU beginning July 1, 2006. RoHS aims to protect human health and the environment by restricting the use of certain hazardous substances in new equipment, and consists of restrictions on lead, mercury, cadmium, and other substances.

²The term of the limited warranty depends on the country in which the Product was purchased. Visit our website at <http://support.wdc.com/warranty/policy.asp> for the detailed terms and conditions of our limited warranty and for a list of the specific countries in these regions.