



PRODUCT SAFETY NOTICE **Warning of Potential Unsafe Condition**

To whom it may concern,

We have become aware of an issue with a component non-conformance on certain Merlin Gerin and Square D RCBO devices

Product:

Merlin Gerin C60, C60X
Square D KQE, SQOR, QOE

A full list of products affected is shown on the attached appendices.

Problem:

Affected devices may not trip to specification on an earth leakage fault.

Should an RCBO not trip correctly to specification when an earth fault is detected, **Serious Personal Injury, Death or Property Damage** may result.

Scope

Products manufactured and supplied from 15th December 2003 to 30th June 2004 inclusive.

See attached appendices for method of identifying date codes.

Product manufactured before and after these dates are unaffected by this Product Safety Notice.

Actions to be taken:

From our records, we have identified that you have purchased product(s) that may be affected by this Product Safety Notice. As such, we would ask you to identify where these have been sold and either supply us with these details or pass on this Safety Notice on to your customers.

Upon receipt of this information, we will arrange for an Engineer to visit site and carry out tests.

Any device(s) found to be faulty will be replaced free of charge.

We apologise for any inconvenience caused in this matter, but please understand that the objectives of this recall are part of Schneider Electric's commitment to quality and service.

Schneider Electric Limited

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Please supply all information to us using the contact details below:

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Likewise, should you require further information regarding this Product Safety Notice, please do not hesitate to contact us.

Thank you for your assistance in this matter.

Mike Hingley
Technical Support Manager
Building Systems & Solutions

29th November 2005

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Appendix 4 : PRODUCT IDENTIFICATION : QOE RCBO

Brand Name	IDC Reference	Description	Catalogue Reference
SqD	907100	RCBO 1P PLUS NS 6A 10MA C AC 10K A QO	QOE106C01
SqD	907101	RCBO 1P PLUS NS 10A 10MA C AC 10 KA QO	QOE110C01
SqD	907102	RCBO 1P PLUS NS 16A 10MA C AC 10 KA QO	QOE116C01
SqD	907103	RCBO 1P PLUS NS 20A 10MA C AC 10 KA QO	QOE120C01
SqD	907104	RCBO 1P PLUS NS 32A 10MA C AC 10 KA QO	QOE132C01
SqD	907105	RCBO 1P PLUS NS 40A 10MA C AC 10 KA QO	QOE140C01
SqD	907106	RCBO 1P PLUS NS 45A 10MA C AC 10 KA QO	QOE145C01
SqD	907107	RCBO 1P PLUS NS 6A 30MA C AC 10K A QO	QOE106C03
SqD	907108	RCBO 1P PLUS NS 10A 30MA C AC 10 KA QO	QOE110C03
SqD	907109	RCBO 1P PLUS NS 16A 30MA C AC 10 KA QO	QOE116C03
SqD	907110	RCBO 1P PLUS NS 20A 30MA C AC 10 KA QO	QOE120C03
SqD	907111	RCBO 1P PLUS NS 32A 30MA C AC 10 KA QO	QOE132C03
SqD	907112	RCBO 1P PLUS NS 40A 30MA C AC 10 KA QO	QOE140C03
SqD	907113	RCBO 1P PLUS NS 45A 30MA C AC 10 KA QO	QOE145C03
SqD	907114	RCBO 1P PLUS NS 6A 100MA C AC 10 KA QO	QOE106C10
SqD	907115	RCBO 1P PLUS NS 10A 100MA C AC 1 0KA QO	QOE110C10
SqD	907116	RCBO 1P PLUS NS 16A 100MA C AC 1 0KA QO	QOE116C10
SqD	907117	RCBO 1P PLUS NS 20A 100MA C AC 1 0KA QO	QOE120C10
SqD	907118	RCBO 1P PLUS NS 32A 100MA C AC 1 0KA QO	QOE132C10
SqD	907119	RCBO 1P PLUS NS 40A 100MA C AC 1 0KA QO	QOE140C10
SqD	907120	RCBO 1P PLUS NS 45A 100MA C AC 1 0KA QO	QOE145C10
SqD	907121	RCBO 1P PLUS NS 6A 10MA B AC 10K A QO	QOE106B01
SqD	907122	RCBO 1P PLUS NS 10A 10MA B AC 10 KA QO	QOE110B01
SqD	907123	RCBO 1P PLUS NS 16A 10MA B AC 10 KA QO	QOE116B01
SqD	907124	RCBO 1P PLUS NS 20A 10MA B AC 10 KA QO	QOE120B01
SqD	907125	RCBO 1P PLUS NS 32A 10MA B AC 10 KA QO	QOE132B01
SqD	907126	RCBO 1P PLUS NS 40A 10MA B AC 10 KA QO	QOE140B01
SqD	907127	RCBO 1P PLUS NS 45A 10MA B AC 10 KA QO	QOE145B01
SqD	907128	RCBO 1P PLUS NS 6A 30MA B AC 10K A QO	QOE106B03
SqD	907129	RCBO 1P PLUS NS 10A 30MA B AC 10 KA QO	QOE110B03
SqD	907130	RCBO 1P PLUS NS 16A 30MA B AC 10 KA QO	QOE116B03
SqD	907131	RCBO 1P PLUS NS 20A 30MA B AC 10 KA QO	QOE120B03
SqD	907132	RCBO 1P PLUS NS 32A 30MA B AC 10 KA QO	QOE132B03
SqD	907133	RCBO 1P PLUS NS 40A 30MA B AC 10 KA QO	QOE140B03
SqD	907134	RCBO 1P PLUS NS 45A 30MA B AC 10 KA QO	QOE145B03

Products affected include only those with date codes between 20031215 and 20040630 (from 15th December 2003 to 30th June 2004).

Date code is located on the right side of the product.

On the packaging, the date code indicates the year and the week of production.

i.e. 0532= week 32 of 2005.



CARTON LABEL

Example Date Code : 0532 = Week 32 in 2005

Affected date codes 0351 to 0427



RCBO

Example Date Code 20050812 = 12th August 2005

Affected date codes 20031215 to 20040630