

Please note that if the clock does not set to the correct time within 15 minutes of reaching the 12 position, it will start to operate as a normal clock. THIS IS NOT A FAULT. Simply leave the clock in position and it should set to the correct time overnight.

If the clock does not set within a 24 hour period, take it from its position; remove the battery and leave it for 20 seconds, which will remove the memory from the movement. Insert the battery again and leave the clock by a window, where it will have a better chance of receiving the signal and setting to the correct time.

If the clock still does not set, please contact our service centre on 020 8530 4216 for further assistance.

All radio controlled clocks have been tested in our UK workshops and have passed quality control tests prior to despatch. For your information, the MSF time code signal is shut down occasionally during the year and this may be the cause of the clock not setting to the correct time. When this occurs, the signal is normally working after a few hours or overnight; hence a little patience will be required.