

## Important! Safety Notice and Recall of Certain Fluke Digital Clamp Meters

May 18, 2009

Dear Fluke Customer:

Fluke is voluntarily recalling certain 333, 334, 335, 336 and 337 Digital Clamp Meters that were manufactured between March 3, 2008 and February 27, 2009. The models and serial numbers affected are listed in the table below. If you own one of these clamp meters, please stop using it and send it back to Fluke for replacement. If you are not the primary user of the Fluke 33X Series Clamp Meter, please pass this notice along to the appropriate people within your organization.

Model Family	Starting Serial No.	Ending Serial No.
<b>Fluke-337</b> (All models which start with 337, including model 337A and 337CWG)	96070000	98890607
<b>Fluke-336</b> (All models which start with 336, including model 336A and 336 CWG)	96220000	98900400
<b>Fluke-335</b> (All models which start with 335, including model 335A and 335CWG)	97010000	98860104
<b>Fluke-334</b> (All models which start with 334, including model 334A and 334CWG)	97010000	98870101
<b>Fluke-333</b> (All models which start with 333, including model 333A and 333CWG)	97010000	98880240

### PLEASE NOTE:

**Models with the suffix "R" or the prefix "S" are NOT included in this recall.**

### Description of the problem

Through quality assurance tests, we have discovered a potential short circuit connection on the circuit board. This may lead to inaccurate voltage readings including a low or no voltage reading on a circuit energized with a hazardous voltage. This finding could create a hazardous situation if the user were to contact live voltage based on an erroneous instrument reading.

## Actions

1. Stop using your affected 33X series clamp meter(s) even if you have not experienced problems.
2. Verify your clamp meter is affected using the serial numbers provided above or the Fluke website.
3. Return your clamp meter for a free replacement by registering on our website at [www.fluke.eu/33Xrecall](http://www.fluke.eu/33Xrecall)
4. Shortly after submitting the registration form you will receive an e-mail from "FLUKE GMBH sender: pkginfo@ups.com" (no-reply address) containing the link to retrieve your UPS returns label for print out
5. Please pack your Clamp Meter(s) in a shippable box
6. Please do not send test leads, cases or other accessories.
7. Reply by phone to UPS to inform your preferred pick up day. Your local UPS phone number can be found via the link "Find the Closest Service Location" in e-mail received from "FLUKE GMBH sender: pkginfo@ups.com"
8. Please be aware that UPS will only react if you have informed them about the preferred pick up date.

Within approx 10 working days you will receive a new unit from Fluke.

We are undertaking this voluntary recall because we place tremendous importance on our customer's safety and the reputation of our products. Please accept our apologies for any inconvenience caused by this action.

Sincerely,



Barbara Hulit  
President, Fluke Corporation