

BT Freestyle 710 User Guide





Welcome...

to your BT Freestyle 710
Digital Cordless Telephone

- 50 Name and number phonebook to store all your contact numbers for easy dialling.
- Store a phonebook entry then copy it – or the entire phonebook – to another BT Freestyle 710 handset.
- Inductive coupler (for use with digital hearing aids).
- Quick access to a range of BT Services including directory enquiries and call divert.
- Caller Display lets you see who's calling and your phone stores details of the last 20 callers in a Calls list.¹
- Register up to 5 handsets to the base without the need for additional wiring.
- Digital call quality with a range of up to 300 metres outdoors and up to 50 metres indoors (in ideal conditions).

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

- ¹ You must subscribe to your network provider's Caller Display or Call Waiting service for these features to work. A fee may be payable.

This User Guide provides you with all the information you need to get the most from your phone.

Before you make your first call you will need to set up your phone. Follow the simple instructions in 'Getting Started', on the next few pages.

Need help?

If you have any problems setting up or using your BT Freestyle 710 please call the Helpline on 0800 218 2182*.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

IMPORTANT

Only use the telephone line cord supplied.

* Calls made within the UK mainland network are free. Mobile and International call costs may vary.

Got everything?

- BT Freestyle 710 handset
- BT Freestyle 710 base
- 2 x AAA rechargeable batteries (pre-installed)
- Mains power adaptor (item code 043650)
- Telephone line cord (pre-installed)

If you have purchased a BT Freestyle 710 multiple pack you will also have the following items for each handset:

- BT Freestyle 710 additional handset
- BT Freestyle 710 charger
- 2 x AAA rechargeable batteries (pre-installed)
- Small mains power adaptor for charger (item code 043650)

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Getting started

Location

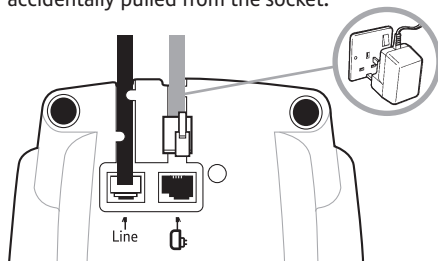
Place your BT Freestyle 710 within 2 metres of the mains power socket and telephone socket so that the cables will reach.

Make sure it is at least 1 metre away from other electrical appliances to avoid interference.

Your BT Freestyle 710 works by sending radio signals between the handset and base. The strength of the signal depends on where you site the base. Putting it as high as possible ensures the best signal.

Setting up

1. Plug the mains power cable into the socket marked  on the underside of the base and plug the other end into the mains power wall socket and switch the power on. You can place the cable behind the retaining clip to prevent the plug being accidentally pulled from the socket.



WARNING

Do not place your BT Freestyle 710 in the bathroom or other humid areas.

Handset range

The BT Freestyle 710 has a range of 300 metres outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and handset either indoors or outdoors, the range will normally be up to 50 metres. Thick stone walls can severely affect the range.

IMPORTANT

The base station must be plugged into the mains power socket at all times. Do not connect the telephone line until the handset is fully charged. Only use the power and telephone cables supplied with the product.

Battery low warning

If the  icon flashes in the handset display you will need to recharge the handset before you can use it again. During a call you will hear a low battery warning beep once every 60 seconds.

During charging, the  icon will scroll in the display.

Battery performance

In ideal conditions, fully charged batteries should give up to 10 hours talk time or 100 hours standby time on a single charge.

Note that new batteries do not reach full capacity until they have been in normal use for several days.

To keep the batteries in the best condition, leave the handset off the base for a few hours at a time.

Running the batteries right down at least once a week will help it last as long as possible.

The charge capacity of rechargeable batteries will reduce with time as they wear out, giving the handset less talk/standby time. Eventually they will need to be replaced. New batteries are available from the BT Freestyle 710 Helpline on 0800 218 2182*.

After charging your handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and handset may become warm during charging. This is normal.

The base indicator lights up.

2. Batteries will come inserted in the battery compartment. Pull the plastic tag as instructed to activate the batteries.
3. Place the handset on the base to charge for at least 20 hours. When the handset is fully charged the  icon will be displayed.
4. When the batteries are fully charged, plug the end of the telephone line cord into the telephone wall socket.

Note: Battery removal

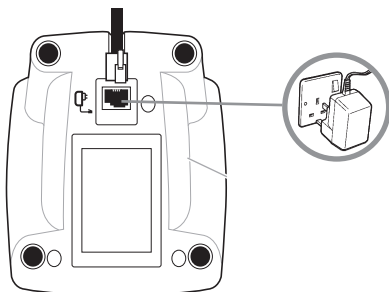
If you ever need to remove the batteries, simply slide open the battery compartment cover and insert your finger nail under the end of the batteries to pull them out.

Setting up for multiple packs

If you have purchased a BT Freestyle 710 multiple pack, you will need to prepare any additional handsets and chargers for use.

For each additional handset and charger:

1. Insert the cable through the channel at the rear of the charger and insert the plug into the power socket. Plug the other end into the mains wall power socket and switch on.



2. Batteries will come inserted in the battery compartment. Pull the plastic tag as instructed to activate the batteries. Charge the battery for at least 20 hours.

Any additional handsets supplied as part of a multipack are pre-registered to the base so, once charged, are ready for use. The handset number is shown in the display.

Your BT Freestyle 710 is ready for use.

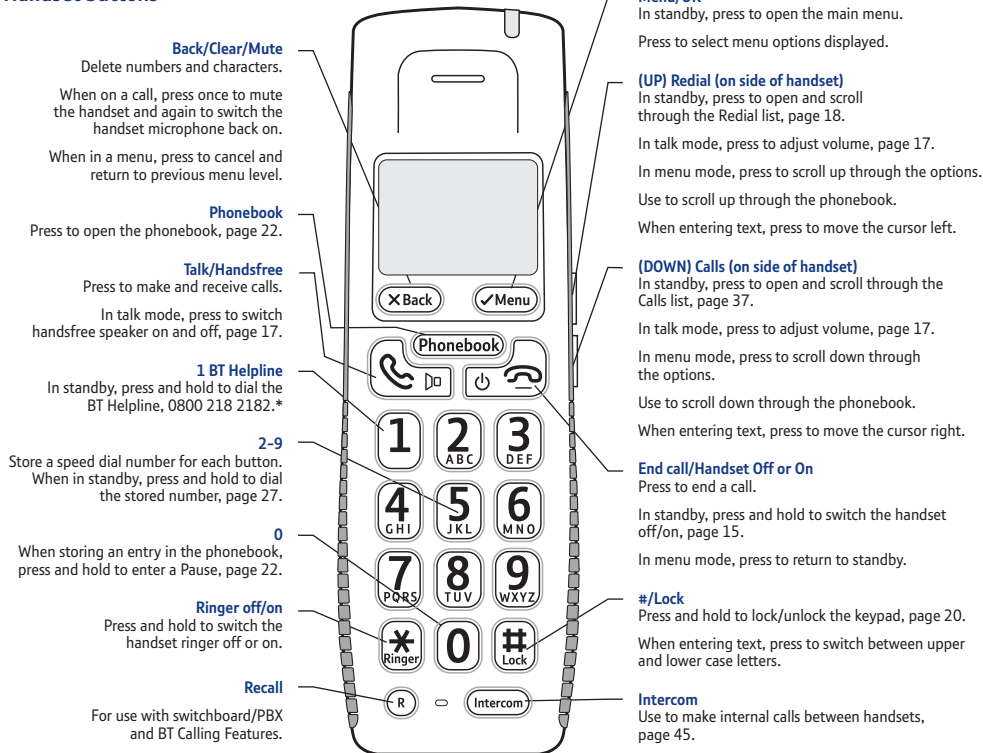
Using your BT Freestyle 710 on a Broadband line?

If this product is to be used on a broadband line then you must ensure that it is connected via an ADSL microfilter. Using this product on a Broadband line without an ADSL microfilter may cause problems with this product and your Broadband service.

Additional BT ADSL microfilters can be purchased from www.shop.bt.com

Getting to know your phone

Handset buttons



Handset display

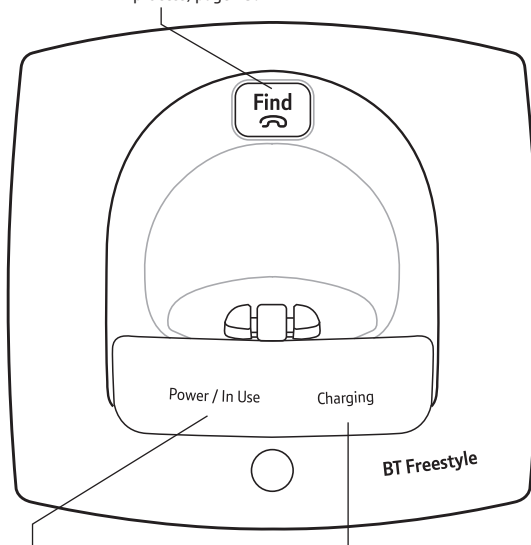


Base

Find

Press to ring all registered handsets, helpful for finding a missing handset, page 21.

Also used during the registration process, page 43.



Green Power light

On: power on.

Flashes: when the phone rings, during a call, during handset registration.

Red Charging light

On: when the handset is on the base.

Navigating the menus

Your BT Freestyle 710 has an easy to use menu system.

Each menu has a list of options, which you can see on the menu map on the following page.

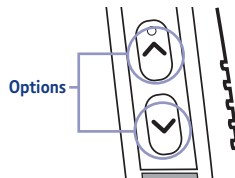
When the handset is switched on and in standby:

1. Press **✓Menu** to open the main menu.
2. Then use **▲** or **▼** buttons to scroll through the available options.
3. Press the **✓Menu** option button to select a menu option or the **✕Back** button to return to the previous screen.

To exit a menu and return to standby, press **⏻**.

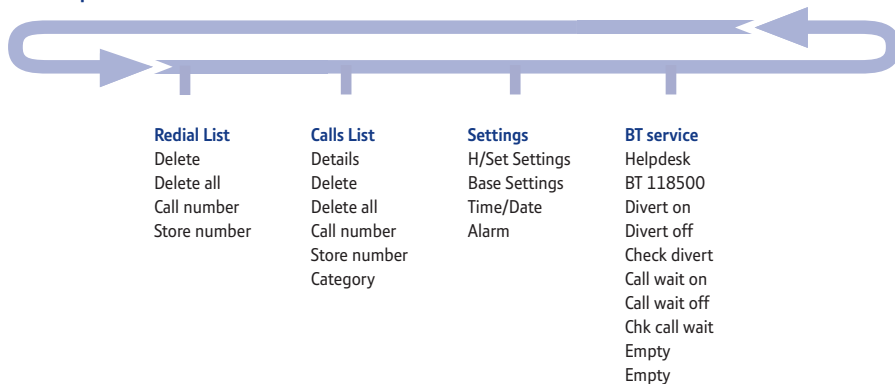
Up and Down buttons

Press the **▲** and **▼** buttons on the side of the handset to scroll through the menu options.



If no buttons are pressed for 30 seconds the handset returns to standby automatically.

Menu map



The following menus can be accessed by pressing the relevant button:



or



Calls list empty
Settings

Calls list displayed,
press **Menu**

Details
Delete
Delete all
Call number
Store number
Category

Press and hold

1

Helpdesk

Phonebook

or

Phonebook

Names menu
Phonebook displayed,
press **Menu**
New entry
Edit entry
View
Copy entry
Copy all
Delete entry
Delete all
Capacity
Speed dial

List empty
New entry
Capacity



Redial list displayed,
press **Menu**
Delete
Delete all
Call number
Store number

Using the phone

Switch handset on or off

To switch off

1. Press and hold .
2. Switch off? is displayed, press  Menu to confirm.

To switch on

1. Press and hold .
2. Search's (searching) is displayed, then the screen will return to standby.

Make an external call

1. Press .
2. When you hear the dial tone, dial the number.

Preparatory dialling

1. Dial the number first. If you make a mistake press  Back to delete the last digit.
2. Press  to dial.

End a call

1. Press .

When you make a call, the Power/In use light on the base flashes.

Call timer

Your handset will automatically time the duration of all external calls. The handset display shows the call duration both during and for a few seconds after you call.

Auto answer

As long as you have auto answer set to ON you can answer a call by lifting the handset off the base. If you have switched auto answer off, you will need to press  as well. Auto answer ON is the default setting. See page 32.

To switch your call waiting service on or off, see page 42.

Receive a call

When you receive a call, the phone rings. The display shows the caller's number if available or the caller's name if it matches an entry in the phonebook.

1. Press .

Call Waiting

Providing you have subscribed to your network's Call Waiting service and it is switched on, your BT Freestyle 710 will alert you to a second incoming call while you are already engaged on an external call.

1. You will hear the call waiting tone and the display will show the number of the caller, or the name if it matches an entry in your phonebook.
2. Press  to answer the new call and your first caller is put on hold.
3. Press  to toggle between the two callers.
4. Press  to hang up the current call.

Earpiece / handsfree volume

During a call you can adjust the volume of the earpiece or loudspeaker. There are 5 levels.

1. Press  or  to increase or decrease the volume.

The  and  buttons can be found on the side of the handset.

Secrecy (Mute)

During a call, you can talk to someone nearby without your caller hearing.

1. Press . The display shows Mute on and your caller cannot hear you.
2. Press  again to return to your caller.

Handsfree

Handsfree lets you talk to your caller without holding the handset. It also enables other people in the room to listen to your conversation over the loudspeaker.

Make a handsfree call

1. Dial the number then press . You hear your call over the handset loudspeaker. Press  to switch the call between the earpiece and the loudspeaker.
2. Press  to end the call.

During a handsfree call, press  or  to change the volume.

Answer a call handsfree

When the phone rings:

1. Press  button to answer the call then press it again to switch to loudspeaker.

Switch to handsfree during a call

1. During a call; press  to put the call on the loudspeaker. To switch handsfree off and return the call to the earpiece, press  again.

Redial

Up to the last 5 telephone numbers called are saved in the redial list. You can then select any of the numbers to redial, delete or copy to the phonebook.

Redial the last number called

1. Press  the last number you called is displayed.
2. Press  to dial.

Redial a number from the redial list

1. Press , the last number you called is displayed.
2. Press  or  to scroll to the number you want.
3. Press  to dial.

Save a number from the redial list to the phonebook

1. Press . Scroll  or  to the number you want.
2. Press  **Menu** and scroll  to **Store Number**.
3. Press  **Menu**. Use the keypad to enter a name.
4. Press  **Menu** twice. Scroll  or  to select a **Group** if required.
5. Press  **Menu** to save. Press  **Back** to return to the previous menu level.

Delete a redial number

1. Press . Scroll  or  to the number you want.
2. Press  **Menu** and scroll  to **Delete**.
3. Press  **Menu** twice to confirm or  **Back** to cancel.

Store numbers up to 24 digits long and names up to 8 characters.

Press  **Back** to delete any unwanted digits and then enter new ones using the keypad.

If the phonebook is full, the display shows **Memory full** and the number will not be saved. You will need to delete a number in the phonebook first, see page 25.

WARNING

If the keypad is locked you will be able to dial the emergency numbers 999 and 112.

When the keypad is locked you can still answer incoming calls and operate the handset as normal. When the call is ended, the keypad lock comes on again.

Delete all redial numbers

1. Press .
2. Press  and scroll  to Delete All.
3. Press  twice to confirm or  to cancel.

Keypad lock

You can lock the keypad so that it cannot be used accidentally while carrying it around.

To lock the keypad:

1. Press and hold . The handset beeps and Keypad locked is displayed.

To unlock the keypad:

1. Press and hold . The handset beeps and Keypad unlocked is displayed for 2 seconds before returning to standby.

Find handset (Paging)

You can ring a handset to help locate it.

1. Press  on the base. All handsets registered to the base will ring for up to 60 seconds.
2. Press  on the base again to stop the ringing on all handsets or press  or  to stop an individual handset ringing.

Paging calls cannot be answered by a handset.

New call alert

When you have a new call your BT Freestyle 710 displays details to access.

New call alert

The screen shows **New Call**.

Phonebook

Entering names

Use the keypad letters to enter names, e.g. to store Tom:

Press **T** once to enter T.

Press **O** three times to enter o.

Press **M** once to enter m.

Writing tips

Press **←** or **→** to move the cursor.

Press **⇧** to switch between upper and lower case. Only one character is changed at a time.

Press **0** to enter punctuation characters.

Press **␣** to insert a space.

Press **X Back** to delete the last character or digit.

You must enter a name to go with a number.

To enter a pause in a phonebook number

When storing a number press and hold **0** and a P will be displayed.

For more information on pauses, see page 54.

Phonebook empty

If the phonebook is empty and you press **Phonebook**, the display shows **List empty** for 2–3 seconds and then phonebook option **New entry**. Once an entry has been stored the full menu is displayed.

You can store up to 50 names and numbers in the phonebook. Names can be up to 8 characters long and numbers up to 24 digits.

Store a name and number

1. From standby, press **Phonebook**. The phonebook menu is displayed.
2. When storing the first entry: **New entry** is highlighted. Press **✓ Menu**.

When storing further entries: The phonebook list is displayed, with the first entry highlighted. Press **✓ Menu**. **New Entry** is highlighted. Press **✓ Menu**.

3. Enter the name.
4. Press **✓ Menu** and enter the number.
5. Press **✓ Menu**. If you don't want to store the number in a group, press **✓ Menu**. If you want to add the entry to a group, scroll **↓** to the group you want then press **✓ Menu**.
6. Press **X Back** to return to the previous menu level.

View an entry

1. Press **Phonebook**. The first entry is displayed.
2. Press **✓Menu** and scroll **▼** to View.
3. Press **✓Menu**. The first entry is displayed. Press **▼** to display the number. Press **▼** again to display the Group.
4. Press **☎** to dial the number or **✕Back** to return to the previous menu level.

View phonebook capacity

1. Press **Phonebook**. The first entry is displayed.
2. Press **✓Menu** and scroll **▼** to Capacity and press **✓Menu**. The number of entries stored out of 50 is displayed.
3. Press **✕Back** to return to the previous menu level.

Dial an entry

1. In standby, press **Phonebook**. The first entry is displayed.
2. Scroll **▲** or **▼** to the entry you want or search alphabetically.
3. Press **☎** to dial.

To search alphabetically

Press the relevant keypad button, e.g. for the entries beginning with T press **8** once then scroll **▲** or **▼** through the entries.

Call groups

Your options are:

General
Family
Work
Friends
Util's (Utilities)
VIP
Others
No Group

When editing a name or number, press **XBack** to delete characters and digits.

You can copy an entry to another handset registered to the base.

If you copy an entry that already exists in the receiving handset it will create a duplicate entry.

Edit a name and number

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **▼** to **Edit Entry**.
3. Press **✓Menu** and edit the name. Press **✓Menu** and edit the number.
4. Press **✓Menu**. If required, scroll **▼** to the Group you want.
5. Press **✓Menu** to confirm then **XBack** to return to the previous menu level.

Copy an entry

1. Press **Phonebook**. Scroll **▲** or **▼** to the entry you want.
2. Press **✓Menu** and scroll **▼** to **Copy entry**.
3. Press **✓Menu** and select the handset you want to copy to and press **✓Menu**.

At the receiving handset:

4. Display shows **Receive dir**. Press **✓Menu** to confirm or **XBack** to cancel.
5. When successful the display shows **Copied**.
6. Press **Back** to return to the previous menu level.

Copy all entries

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **▼** to **COPY All**.
3. Press **✓Menu** and select the handset you want to copy to and press **✓Menu**.

At the receiving handset:

4. Display shows **Receive dir?** Press **✓Menu** to confirm or **✕Back** to cancel.
5. When successful the display shows **Copied**.
6. Press **✕Back** to return to the previous menu level.

Delete an entry

1. Press **Phonebook**. Scroll **▲** or **▼** to the entry you want.
2. Press **✓Menu** and scroll **▼** to **Delete entry**.
3. Press **✓Menu** to confirm or **✕Back** to cancel.
4. Press **✕Back** to return to the previous menu level.

You can copy the entire phonebook to another handset registered to the base.

If the phonebook becomes full during copying the display shows **Memory full**.

If copying is not successful the display shows **Dir. copy failed**.

If you copy an entry that already exists in the receiving handset it will create a duplicate entry.

Delete entire phonebook

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **▼** to Delete All.
3. Press **✓Menu**. Display shows Delete All?
4. Press **✓Menu** to confirm or **✕Back** to cancel.

Speed dial

You can allocate a name and number from the phonebook to each of the Speed dial buttons **2** to **9**.

Button **1** has the BT Freestyle Helpline number stored already. To ask BT for help with using your phone, press and hold **1** to ring the number.

To copy a phonebook entry to a Speed dial

1. Press **Phonebook** then press **✓Menu**.
2. Scroll **▲** to **Speed dial** and press **✓Menu**.
3. Scroll **▲** or **▼** to the button number where you want to store the speed dial entry. Press **✓Menu**.
4. Scroll **▲** or **▼** to the entry you want to store and press **✓Menu** to confirm.
5. Press **✕Back** to return to the previous menu level.

To delete a Speed dial

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **▲** or **▼** to **Speed dial** and press **✓Menu**.
3. Scroll **▲** or **▼** to the **Speed dial** you want to delete and press **✓Menu**.
4. The name and number is displayed, press **✓Menu** and scroll **▼** to **Delete**.
5. Press **✓Menu** to confirm, **Deleted** is displayed.
6. Press **Back** to return to the previous menu level.

To edit a Speed dial

1. Press **Phonebook**.
2. Press **✓Menu** and scroll **▲** or **▼** to **Speed dial** and press **✓Menu**.
3. Scroll **▲** or **▼** to the **Speed dial** you want to edit and press **✓Menu**.
4. The name and number is displayed, press **✓Menu** and **Edit entry** is displayed.
5. Press **✓Menu** to confirm, and then scroll **▲** or **▼** to the entry you want and press **✓Menu** to save.

6. This new name and number will replace the old name and number in the Speed dial.
7. Press **⌫ Back** to return to the previous menu level.

To dial using a Speed dial

1. Press and hold the Speed dial button (**2** to **9**) with the number you wish to dial.
2. The display shows **Calling** and the number being dialled.

Settings

Select the ringtone for External or Internal calls. There are 10 ringtones to choose from.

There are five volume levels plus Off.

You can press and hold the  button to switch the handset ringer off or on.

Handset settings

Handset ringtone

1. Press . Scroll  to Settings and press .
2. Display shows H/Set Settings. Press .
3. Display shows Ringær. Press .
4. Scroll  or  to select External or Internal. Press .
5. Scroll  or  to the ringtone you want. A sample is played.
6. Press  to save.
7. Press  to return to the previous menu level.

Handset ringer volume

1. Press . Scroll  to Settings and press .
2. Display shows H/Set Settings. Press .
3. Display shows Ringær. Press .
4. Scroll  to Ring Volume. Press .
5. Scroll  or  to the level you want.
6. Press  to save.
7. Press  to return to the previous menu level.

Handset tones

1. Press **✓Menu**. Scroll **▼** to Settings and press **✓Menu**.
2. Display shows H/Set Settings. Press **✓Menu**.
3. Scroll **▼** to Tones. Press **✓Menu**.
4. Scroll **▲** or **▼** to the tone you want. Press **✓Menu**.
5. Scroll **▲** or **▼** to On or Off.
6. Press **✓Menu** to save.
7. Press **✕Back** to return to the previous menu level.

Select base

1. Press **✓Menu**. Scroll **▼** to Settings and press **✓Menu**.
2. Display shows H/Set Settings. Press **✓Menu**.
3. Scroll **▼** to Select Base. Press **✓Menu**.
4. Scroll **▲** or **▼** to the Base you want. Press **✓Menu**.
5. Press **✕Back** to return to the previous menu level.

Switch Key Beeps, Confirmation tones, Low Battery and Out of Range Warning tones on or off.

The default setting is On.

Your handset can be registered to up to 4 base stations. Select which base station you use.

As long as you have auto answer set to ON you can answer a call by lifting the handset off the base. If you have switched auto answer off, you will need to press  as well. Auto answer ON is the default setting.

Adjust the display contrast to suit different lighting conditions. There are 5 levels.

Auto answer

1. Press . Scroll  to Settings and press .
2. Display shows H/Set Settings. Press .
3. Scroll  to Auto answer. Press .
4. Scroll  or  to select On or Off. Press .
5. Press  to return to the previous menu level.

Display

Contrast

1. Press . Scroll  to Settings and press .
2. Display shows H/Set Settings. Press .
3. Scroll  to Display. Press .
4. Display shows Contrast. Press .
5. Scroll  or  to select the contrast. Press .
6. Press  to return to the previous menu level.

Handset name

1. Press **✓Menu**. Scroll **▼** to Settings and press **✓Menu**.
2. Display shows H/Set Settings. Press **✓Menu**.
3. Scroll **▼** to Display. Press **✓Menu**.
4. Scroll **▼** to Handset name. Press **✓Menu**.
5. Use the keypad to enter a name for your handset then press **✓Menu** to save.
6. Press **✕Back** to return to the previous menu level.

Set a name for your handset, e.g.
Donna or Office.

Choose from 5 base ringtones.
There are 5 volume levels and Off.

The System PIN is used when changing certain settings and registration / de-registration. The default setting is 0000. You can change this to your own preferred 4-digit number.

If you make a mistake, press **Clear** to delete digits.

Base settings

Ringtone and volume

1. Press **Menu**, scroll **Up** to Settings and press **Menu**.
2. Scroll **Down** to Base Settings. Press **Menu**.
3. Ringtone is highlighted. Press **Menu**.
4. Ringtone is highlighted, press **Menu** and scroll **Up** or **Down** to the ringtone you want and press **Menu**.
5. Scroll **Down** to Ring volume and press **Menu**. Press **Up** or **Down** to select the volume, or off.
6. Press **Menu** to save.
7. Press **Back** to return to the previous menu.

System PIN

1. Press **Menu**, scroll **Up** to Settings and press **Menu**.
2. Scroll **Down** to Base Settings. Press **Menu**.
3. Scroll **Down** to System PIN. Press **Menu**.
4. Enter the old PIN (original setting 0000) and press **Menu**.
5. Enter the new PIN and press **Menu**.
6. Re-enter the new PIN and press **Menu**.
7. Press **Back** to return to the previous menu level.

System reset

This resets your BT Freestyle 710 to its original settings.

1. Press , scroll  to Settings and press .
2. Scroll  to Base Settings. Press .
3. Scroll  to System reset. Press .
4. Enter the system PIN (0000) and press .
5. Press  to confirm or BACK to cancel.

If you confirm the handset returns to standby.

Time and Date

Set time and date

1. Press . Scroll  to Settings and press .
2. Scroll  to Time/Date and press .
3. To change the Time format, press  and scroll  or  to select 12 hour or 24 hour. Press .
4. To change the Date format, scroll  to Date format and press . Scroll  or  to select dd/mm or mm/dd and press .
5. To enter the time, scroll  to Enter time and press . Use the keypad to enter the time then press .

6. To set the date, scroll  to Enter date and press  Menu. Use the keypad to enter the date then press  Menu.
7. Press  Back to return to the previous menu level.

Set alarm call

1. Press  Menu. Scroll  to Settings and press  Menu.
2. Scroll  to Alarm and press  Menu.
3. To enter the Time for the call, press  Menu and use the keypad to enter the time. Press  Menu.
4. To set the alarm On or Off, scroll  to Alarm On/Off and press  Menu. Scroll  or  to select Off, Once or Daily, then press  Menu.
5. To set the ringtone, scroll  to Alarm tone and press  Menu. Scroll  or  to the Ringtone you want and press  Menu.
6. Press  Back to return to the previous menu level.

Stop alarm ring

When the alarm rings, the display shows (Alarm). The alarm rings for 30 seconds.

1. Press any button to stop the alarm.

Caller Display

If you have subscribed to a Caller Display Service, you will be able to see your caller's number on your handset display (provided it is not withheld) prior to answering the call.

If your caller's name is stored in the phonebook and a number match is found, you will see the caller's name on the display instead.

Calls list

The Calls list holds up to 20 numbers. The date and time of the call is also stored if available.

When the list is full, and a new call is received, the oldest entry will be deleted automatically.

The Calls list can hold numbers up to 14 digits and names up to 15 characters.

View call details

1. Press  the most recent entry is at the top of the list.
2. Press  or  to scroll through the list.
3. Press  **Menu**. **Details** is highlighted. Press  **Menu**.
4. Press  or  to display details about the next call.
5. Press  **Back** to return to the previous menu level.

If you experience any problems, please call the Helpline on Freephone 0800 218 2182* or visit www.bt.com/producthelp

IMPORTANT

To use Caller Display you must first subscribe to the service from your network provider. A fee may be payable. For more information on BT Calling Features call BT free on 0800 800 150.

To ensure the caller's name is displayed, make sure you have stored the full telephone number, including the dialling code in the phonebook.

When a new call is received in the Calls list **New call** is displayed.

If the number is unavailable, **Unavailable** is displayed.

If the number has been withheld by the caller, **Withheld** is displayed.

If the call is from the operator, **Operator** is displayed.

If the call is from a payphone, **Payphone** is displayed.

If the call is from a callback request, **Callback** is displayed.

If the call is from an international number, **International** will be displayed.

If you do not have a Caller Display service, an external call is displayed as **External call**.

When there are no calls in the calls list, the display shows **Empty** then will offer the **Categories** option.

When a Calls list is open, press  to scroll from the newest call to the oldest, or press  to scroll from the oldest call to the newest.

Dial from the Calls list

1. Press  the most recent entry is at the top of the list.
2. Press  or  to scroll through the list.
3. Press  to call the number.

Copy a Calls list number to the phonebook

1. Press .
2. Press  or  to scroll through the list to the entry you want.
3. Press  Menu. Scroll  to Store number and press  Menu.
4. Enter the name and press  Menu to select the number and then edit the number if required.
5. Scroll  to Select group and press  or  to set the call group you want.
6. Press  Menu to save.
7. Press  Back to return to the previous menu level.

Calls list settings

1. Press .
2. Press  Menu. Scroll  to Category and press  Menu.
3. Press  or  to select All calls or Missed calls.
4. Press  Menu to save.
5. Press  Back to return to the previous menu level.

If you need to edit the number or name, press Clear to delete any unwanted characters, then enter new ones using the keypad.

All calls will list answered and missed calls in the Calls list.

Missed calls will only list unanswered calls.

Delete an entry

1. Press .
2. Press  or  to scroll through the list to the entry you want.
3. Press  **Menu**. Scroll  to **Delete** and press  **Menu**. Display shows **Delete?** Press  **Menu** to confirm. Display shows **Deleted**.
4. Press  **Back** to return to the previous menu level.

Delete entire Calls list

1. Press .
2. Press  **Menu**. Scroll  to **Delete all** and press  **Menu**.
3. Press  **Menu** to confirm or  **Back** to cancel.
4. Press  **Back** to return to the previous menu level.

BT Network Services

By selecting the BT Services menu you can access a range of useful pre-stored numbers and further BT Calling Features.

Pre-stored BT Services numbers:

- Helpdesk
- BT 118500 (directory enquiries)
- Call divert on
- Call divert off
- Check call divert
- Call waiting on
- Call waiting off
- Check call waiting

Helpdesk

1. Press  Menu. Scroll  to BT service and press  Menu.
2. Helpdesk is displayed. Press  to call.

BT 118500 (Directory Enquiries)

1. Press  Menu. Scroll  to BT service and press  Menu.
2. Helpdesk is displayed. Scroll  to BT 118500 and press  to call.

IMPORTANT

To use BT Services and BT Calling Features you must first subscribe (if required) to the relevant service from your network provider. A fee may be payable.

For more details on BT's Calling Features, call BT free on 0800 800 150.

If you are not connected to the BT network, some of these services may not be available. Please contact your network provider. Call Diversion services may allow other divert options. Check with your network provider for details.

For further information, see the BT Calling Features user guide supplied when you subscribe to the services of your choice.

Call Divert will divert all incoming calls to another number of your choice.

Call Waiting lets you know if another person is trying to contact you while you are on a call. If a second caller rings you will hear a beep in the handset. Providing you have also subscribed to Caller Display, the screen will show the caller's details.

Call Divert on/off/check

1. Press  Menu. Scroll  to BT service and press  Menu.
2. Scroll  to Divert on, Divert off or Check divert.
3. Press  to call. Follow the spoken instructions, or listen for confirmation/status of your instructions.

Call Waiting on/off/check

1. Press  Menu. Scroll  to BT service and press  Menu.
2. Scroll  to Call wait on, Call wait off or Chk call wait.
3. Press  to call. Follow the spoken instructions, or listen for confirmation/status of your instructions.

Using additional handsets

You can use up to five BT Freestyle 710 additional handsets with your BT Freestyle 710 base to extend your phone system without needing to install extension sockets for each new phone.

Your BT Freestyle 710 handset can also be registered to up to four other bases. You can then select the base you would prefer to use.

If you have purchased a BT Freestyle 710 multiple pack any additional handsets come pre-registered to the base.

If you have purchased an additional handset separately you must register it to your BT Freestyle 710 base before it can be used.

Registering another make of handset to your Freestyle 710 base

If you want to register another make of handset (i.e. not a Freestyle 710 handset) to your Freestyle 710 base then you will need to follow the Registration instructions that came with the handset first and then continue with the base part of the registration procedure (as shown on page 44, 'At the base'). Please note that registering other types of handset will only provide limited compatibility i.e. you may only be able to make and receive calls on the additional handset.

You have 60 seconds to complete the registration process.

If registration is not successful first time, please repeat the process again in case the base registration period ran out of time.

If there are already 5 handsets registered to the base, the registration will fail. You must de-register another handset before you can register the new one.

If your BT Freestyle 710 handset is registered to more than one base, you can select which base to use.

If you have a handset registered to more than one base and then de-register it from one of them you will need to re-select which base to use. Until the base is selected the handset will display **Register**.

Registering an additional handset

At the base:

1. Press and hold .

At the handset:

2. Press , scroll  to **Settings** and press .
3. **H/Set Settings** is highlighted. Press .
4. Scroll  or  to **Register** and press .
5. Press  or  to select the base you want and press .
6. Enter the system PIN (original setting=0000) then press . The display shows **Resist's...**

When the registration has succeeded, the handset is automatically assigned the next available handset number.

Select base

1. Press , scroll  to **Settings** and press .
2. **H/Set Settings** is highlighted. Press .
3. Scroll  to **Select base** and press .
4. **Base 1** is highlighted. Scroll  or  to the base you want and press .
5. Display shows **Saved** followed by the standby screen.

De-register a handset

1. Press **✓Menu**, scroll **▲** to Settings and press **✓Menu**.
2. H/Set Settings is highlighted. Press **✓Menu**.
3. Scroll **▼** to De-register and press **✓Menu**.
4. Enter the system PIN (original setting = 0000) and press **✓Menu**.
5. Scroll **▲** or **▼** to the handset you want and press **✓Menu**.
6. Display shows De-reg'd to confirm the handset has been de-registered.
7. Press **✕Back** to return to the previous menu level.

Internal calls

Call another handset

If you have more than one handset registered to the base, you can make internal calls between two handsets.

1. Press **Intercom** and if you have one other handset it will ring.
If you have extra handsets, press **▲** or **▼** to select the handset (1-5) you want to call, then press **✓Menu**.

This feature is only available if you have more than one handset registered to the base.

If the other handset does not answer after 100 seconds, you will return to your original caller.

Transfer a call

You can transfer an external call to another handset registered to the base.

1. During your call, press **Intercom**. Your external caller is put on hold.
2. If you have one other handset it will ring. If you have extra handsets, press **Up** or **Down** to select the handset (1-5) you want, then press **Menu**.
3. When the other handset answers you can announce the caller.
4. Press **Menu** and scroll **Up** or **Down** to select **Toggle** to switch between the two callers.

3-Way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller

1. During your call, press **Intercom**. Your external caller is put on hold.
2. If you have one other handset it will ring. If you have extra handsets press **Up** or **Down** to select the handset (1-5) you want, then press **Menu**.
3. When the other handset answers, you can announce the call. Press **Menu** and then scroll **Up** or **Down** to select **Conf** to join all callers.

Phone does not work

- Have you installed the batteries correctly? See page 8.
- Check that the mains power is correctly connected.

No dial tone

- Is the telephone cord of the base plugged into the phone socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Cannot dial out or receive calls

- Check that the mains power is correctly connected.
- The batteries may need recharging.
- Has there been a power cut? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the batteries and mains power for 10 minutes, then reconnect and try again.

You have a dial tone, but the phone will not dial out

- If you are connected to a switchboard, check whether you need to dial an access code.

Handset does not ring

- The ringer volume may be switched off. You can press and hold the  button to switch the handset ringer on or off or see page 30.
- Check that the mains power is correctly connected.
- Make sure the handset is registered to the base, see page 44.

No display

- The batteries may be flat, dead or incorrectly inserted.
- Recharge or replace the batteries

**icon not scrolling**

- Try cleaning the charging contacts.
- Check that the mains power is correctly connected.

You hear the busy tone when you press

- Make sure the handset is in range of the base.
- Another handset registered to your BT Freestyle 710 base may be on the line.

No Caller Display number/name displayed

- Have you subscribed to a Caller Display service from your network provider, see page 37.
- The caller may have withheld their number.
- An exact name/number match was not found in your phonebook. Check that you have stored the full STD dialling code.

Cannot register a handset to a base

- You can register a total of 5 handsets to your BT Freestyle 710 base and you can register your BT Freestyle 710 handset to up to 4 bases. Check that you have not exceeded the limits.
- Check that you have entered the correct PIN number (default PIN 0000).
- Check that you are at least one metre away from other electrical equipment to avoid interference when registering.

Base unit does not ring, but the lights are on

- Have you connected the telephone line correctly?
- Is the base ringer set to off?
- You may have a faulty line or socket. Try using another socket or line. Call BT on 151 if you still experience problems.

Buzzing noise on my phone or on other electrical equipment nearby

- Sometimes your BT Freestyle 710 can interfere with other electrical equipment if it is placed too close. It is recommended that you place your BT Freestyle 710 at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.

Customer Helpline

If you are still experiencing difficulties please call the BT Freestyle 710 Helpline on 0800 218 2182*.

General sales enquiries

- BT Residential lines – call 150. BT Business lines – call 152.
- For non BT line customers, call 0800 800 150 (residential) or 0800 800 152 (business).
- Additional handsets are available from the Helpdesk on 0800 218 2182*.

Billing enquiries

- Refer to the telephone number shown on your telephone bill.

You keep hearing an error beep

- You have pressed the wrong button in a sequence. Check the prompts in the display or refer to instructions in this user guide.

IMPORTANT

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Replacing the handset batteries

After a time, you may find that the handset batteries are running out of charge more quickly. This is a standard sign of wear and they will need replacing.

1. Slide open the battery compartment cover.
2. Insert your finger nail under the end of the batteries to take them out and replace with 2 x new AAA Ni-MH 600mAh rechargeable batteries.
3. Push the battery compartment cover back on until it clicks into place.

WARNING

Do not immerse batteries in water or throw them into a fire, or dispose of them with ordinary domestic refuse. Please dispose of batteries as instructed.

BT accepts no responsibility for damage caused to your BT Freestyle 710 by using any other types of batteries.

There is a risk of explosion if incorrect batteries are fitted.

Safety information

- Only use the power supply suitable for the BT Freestyle 710 range. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone. The item code for the base mains power supply is 043650. If you have purchased a multiple pack the item code for the charger mains power supply is 043650.
- Use only the approved rechargeable batteries supplied. Spare rechargeable batteries are available from the BT Freestyle 710 Helpline on 0800 218 2182*.
- Do not open the handset (except to replace the handset batteries) or the base. This could expose you to high voltages or other risks. Contact the Helpline on 0800 218 2182* for all repairs.
- If the keylock is switched on, it is NOT possible to make calls, except to the emergency numbers (999/112).
- Radio signal transmitted between the handset and base may cause interference to hearing aids.
- It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.
- It is recommended that if you have a pacemaker fitted you check with a medical expert before using this product.
- Your product may interfere with other electrical equipment, e.g. TV and radio sets, clock/alarms and computers if placed too close.

- It is recommended that you place your product at least one metre away from such appliances to minimise any risk of interference.
- Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

- Clean the handset and base (or charger) with a damp (not wet) cloth, or an anti-static wipe.

Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage you do not place the product on antique/veneered wood.
- Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.

- There is a slight chance your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.



The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

Guarantee

Your BT Freestyle 710 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT Freestyle 710 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

Prior to returning your product, please read the Help section beginning on page 47 or contact the BT Freestyle 750 Helpline on Freephone 0800 218 2182*. Additional answers to Frequently Asked Questions are available from www.bt.com/producthelp

In the unlikely event of a defect occurring, the helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network.

If you require technical assistance outside of the 12 month guarantee period, call BT's approved technical support agent Discount Communications Ltd on 0800 980 8999.

Returning your phone

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries. For your records

For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

Technical information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT Freestyle 710 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Any additional handsets and chargers that you register have a REN of 0.

R&TTE

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance

Hereby, VTech declares that this BT Freestyle 710 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

If you would like a copy of the Declaration of Conformance, please visit www.bt.com/producthelp

Connecting to a switchboard

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards, which support tone and pulse dialling and timed break recall. If in doubt please consult your service provider.

Inserting a pause

With some switchboards, after dialling the access code you may have to wait for a moment while the switchboard picks up an outside line so you will need to enter a pause in the dialing sequence.

Press and hold **0** to insert a pause (P) before entering the telephone number.

You may also need to enter a pause when storing international numbers or charge card numbers.

Recall

You may need to use the recall function if you are connected to a switchboard/PBX (Private Branch Exchange), contact your PBX supplier for further information. The recall function is set to timed break recall and is also used for BT Calling Feature.

Offices worldwide

The services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications plc's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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