



Microsoft® BackOffice® Server 4.0

BackOffice® Family Member



Frequently Asked Questions

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What is BackOffice Server 4.0?

-FAQ

BackOffice Server 4.0 is the integrated server suite, optimized for Windows NT Server, that allows organizations to easily develop, deploy and manage powerful intranet and line of business applications. BackOffice Server 4.0 licenses are the easiest and most cost effective way to license and use BackOffice Family products.



The **BackOffice Server 4.0 Server License** provides the right to use, on a single server, Windows NT® Server 4.0, SQL Server® 6.5, Exchange Server 5.5, SNA Server 4.0, Systems Management Server 1.2, Proxy Server 2.0 and Site Server 3.0*. A single user license for FrontPage® 98 is also included, along with a five-user license for Seagate Crystal Info. BackOffice® Server includes these products, along with the latest service packs, the Windows NT® 4.0 Option Pack (including Internet Information Server 4.0, Microsoft Transaction Server, Microsoft Message Queue Server, and Internet Connection Services for RAS), integrated setup, web based administration for common tasks across products, an Intranet starter site and sample applications. *Through coupon when available.

The BackOffice Server 4.0 server license can be used with either the BackOffice Client Access License, individual BackOffice Family component client access licenses, or both. All client systems must have the required client access license to access BackOffice Server 4.0. The BackOffice Server 4.0 Server License and Client Access License will often provide the best value when three or more BackOffice Family components are being used. BackOffice Server 4.0 offers an integrated, comprehensive and easy to use platform for branch offices, workgroups, departments and intranets.

The **BackOffice Client Access License** provides the right for a client system to use any or all of the above products, in any quantity or combination, anywhere on a customer's network. The BackOffice Client Access License can be used with individual BackOffice Family server licenses, the BackOffice Server 4.0 server license, or both. The BackOffice Client Access License is appropriate for any customer looking for the simplicity of a single, cost-effective client access license.

Why should you care about BackOffice Server 4.0? BackOffice Server 4.0 is:

- **A fully integrated server platform that protects your current IT investment:** BackOffice Server 4.0 offers excellent integration with Windows NT Server and individual BackOffice Family components, as well as your existing investment in client software, databases, applications and networks, reducing complexity, simplifying management and improving performance.
- **The Most complete, scalable and reliable server suite:** BackOffice Server 4.0 provides an integrated server suite that supports today's most demanding applications, making it the most powerful and flexible application platform today. BackOffice Server 4.0 allows you to easily integrate information sharing, decision support, collaboration, workflow, business transactions and management into your environment.
- **The Easiest platform to use, manage and buy:** BackOffice Server 4.0 is fully integrated with the Windows® and Office product families, provides integrated setup and administration, and simplifies software licensing through a single universal server and client access license that offers substantial savings over the purchase of individual components.

What features are unique to the BackOffice Server suite?

BackOffice Server 4.0 provides all of the integration, completeness and ease of use features of the BackOffice Family, along with the tools need to build, deploy and manage line of business and intranet applications:

- **Build:** Intranet Starter Site and seven sample applications
- **Deploy:** Intelligent, scenario based setup
- **Manage:** Web based administration

Currently the BackOffice Server license can only be used on a single server machine. Doesn't this limit its use to only small companies with limited IT requirements?

The BackOffice Server Suite has been successful in a wide variety of customer situations where installing and managing all components on a single server is desirable, such as branch offices, departmental application servers and intranet sites. A significant part of the BackOffice business is branch office deployments in large corporations, where the value of a single server license, integrated setup, consistent configuration and single server remote administration is important.

What is the BackOffice solution for enterprise customers?

The BackOffice Server suite is fully compatible with individual BackOffice components and BackOffice Family Enterprise Editions of Windows NT Server, SQL Server and Exchange Server. Customers who wish to deploy individual components on different servers, for performance or security reasons, should use BackOffice Family component products. The BackOffice Client Access License can be used with the BackOffice Server suite, individual BackOffice Family servers and individual Enterprise Editions, in any combination, anywhere within a single organization.

Can I use BackOffice Small Business Server in a branch office, instead of BackOffice Server 4.0?

BackOffice Small Business Server is optimized for use by standalone small businesses with fewer than 25 PCs. SBS installs itself as a Primary Domain Controller and does not support trust between domains. SBS does not support Exchange directory replication. SQL Server databases are limited to 1GB each in SBS. BackOffice Server 4.0 is the recommended platform for any branch office that will require direct connectivity to a corporate LAN or WAN, company wide

email sharing or remote administration over the WAN or LAN.

What is the migration path between BackOffice Small Business Server and BackOffice Server 4.0?

Microsoft will offer a single SKU upgrade from Small Business Server to BackOffice Server 4.0 with 25 Client Access Licenses. This upgrade will include all of the software required, including NTS upgrade and SBS and Proxy Server service packs, to upgrade SBS to BackOffice Server and preserve user account settings, the use of the administrator console along with fax and modem pooling. Expected availability is Q2 1998.

What is the migration path between BackOffice Server 4.0 and the BackOffice Enterprise Family products (NTS/E, SQL/E, Exchange/E)?

The Exchange, SQL Server and Windows NT Server components of BackOffice Server license can be selectively upgraded to their Enterprise Editions. Customers have the option of splitting off these upgrades components to another machine. However, in this case, customers must purchase another NTS license for the original BackOffice machine. Since existing CALs work with their respective Enterprise Editions, there is no need to upgrade the BackOffice CAL in this situation.

Why is Microsoft developing both MMC and web based administration for BackOffice Server 4.0 and component products?

Customers are looking for the power of a single launch point for management application, the ability to create task based views of management tools, the power of a Win32 interface. They have also asked for a relatively simple web based interface that can be used for remote management, over slow links, or for administrators managing multiple systems from a Unix workstation or Mac system. We believe the two capabilities are complementary; in fact, web based administration for BackOffice can be launched from within MMC.

Which MMC Snap-ins are included in BackOffice Server 4.0?

MMC Snap-ins are included for Internet Information Server 4.0, Microsoft Transaction Server 2.0, Microsoft Message Queue Server and SNA Server 4.0. A complete set of snap-ins will be available in the next release of Windows NT Server.

Does BackOffice Server 4.0 ship with the full Windows NT Option Pack?

BackOffice Server 4.0 ships with all components of the Windows NT Option Pack, with the exception of Personal Web Services. For space reasons, we chose not to include it on CDs in our retail package. Customers can download PWS for free from <http://www.microsoft.com> or use the copy of the Windows NT Option Pack available on their Select CDs.

What previous versions of BackOffice components will BackOffice Server 4.0 upgrade?

BackOffice Server 4.0 will upgrade from the following product versions:

- BackOffice Server 2.5
- Windows NT Server 3.51 or higher
- Internet Information Server 2.0 or higher
- SQL Server 6.0 or higher
- Exchange Server 4.0 or higher
- Systems Management Server 1.2 or higher
- Proxy Server 1.0 or higher

- SNA Server 3.0 or higher
- Site Server 2.0 or higher (through Site Server CDs in BackOffice Server 4.0. Site Server install not integrated with BackOffice setup)

Upgrading from versions earlier than those listed will need to upgrade to these levels first, or reinstall.

What service packs are included in BackOffice Server 4.0?

BackOffice Server 4.0 includes Service Pack 3 for Windows NT Server, Service Pack 3 for SQL Server 6.5 (included with SQL Server 6.5a), Service Pack 2 for Systems Management Server. BackOffice Server 4.0 setup will automatically detect current service pack levels and recommend an upgrade to these levels.

What client software ships with BackOffice Server 4.0?

The following is installed by BackOffice client setup: Internet Explorer 4.01, Outlook 8.03, SNA Server Client, SQL Server Client. The SMS Client is not automatically installed by BackOffice client setup.

What browsers are supported by BackOffice Server web administration?

Client must be running Internet Explorer 3.0 or later or Netscape Navigator 3.0 or later.

Does BackOffice Server 4.0 include the Host Data Replicator?

No, as with SNA Server 4.0, this component will need to be purchased separately.

Are the Windows NT Server boot disks included in the BackOffice Server 4.0 retail box?

Yes. Customers can build a new system from the boot disks and then insert the BackOffice Server CD#1 when prompted for the first NT Server CD. Select and Open customers can create these boot disks from BackOffice Server 4.0 CD #1 or from an existing Windows NT Server 4.0 CD.

What languages are supported by BackOffice Server 4.0?

BackOffice Server 4.0 is dependent on localization of component products. As such, it will ship in North American English, International English, French, German and Japanese versions. Customers outside the United States should contact their local Microsoft subsidiary or reseller for pricing and availability.

What reports come with the version of Seagate Crystal Reports in BackOffice Server 4.0 and what do they do?

More than 40 pre-defined, ready to run BackOffice administrative reports are included with BackOffice Server 4.0. These reports help you make sense of all of the administrative data located in your Systems Management Server, SQL Server, Exchange and Internet Information Server and Web Proxy Server systems. And they can be easily customized to meet your specific needs. For a complete listing of the reports in BackOffice, and their benefits, visit Seagate's Web site at <http://www.seagatesoftware.com/crystalinfo/backoffice/>.

(20) What if I want to add more users to Crystal Info?

Additional licenses of Seagate Crystal Info 5 are currently available for Seagate Software or your local reseller in 5-paks for \$1750US each. Please note that this is Suggested Retail in US dollars and is applicable within North America only.

For more information contact your local reseller or call Seagate Software. For more information and for a complete listing of Seagate Software regional offices and resellers, call Seagate Software:

1-800-877-2340 (US/Canada), 1-604-681-3435 (International), visit our
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