

# User manual netFIELD Compact X8M NFX8M-D2-N32-010



Hilscher Gesellschaft für Systemautomation mbH www.hilscher.com

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# 1 Introduction

#### 1.1 About this document

# 1.1.1 Description of the contents

This user manual describes the **netFIELD Compact X8M** edge gateway (NFX8M-D2-N32-010) from Hilscher. It contains a description of its hardware, its technical data and a description of its web-based configuration GUI (Local Device Manager).

It also provides instructions on how to commission the gateway "in the field" and how to "onboard" it in the netFIELD Cloud for remote management (optional use case for users/subscribers of the netFIELD Cloud). Note that for ease of reading, the edge gateway is referred to simply as "device" in this document.

#### 1.1.2 List of revisions

Index	Date	Revision	
1	2022-05-03	Document created	
2 2022-12-16		Document updated to netFIELD OS 2.4.	
Section Ir		Section Installation [▶ page 26] revised.	
		Sections Onboarding using the "Basic" method [▶ page 39] and Onboarding (and offboarding) [▶ page 78] updated (two-factorauthentication in Portal now supported).	
		Section <i>Docker Network Settings</i> [▶ page 84] updated and revised (DNS server configuration added).	
		Section Accounts [▶ page 104] updated (new roles added).	
		Section Operating System [▶ page 110] added.	
		Section Backup & Restore [▶ page 114] added.	
		Section Factory Reset [▶ page 117] added.	
		Chapter <i>Decommissioning, dismounting and disposal</i> [▶ page 131] revised.	
		Section <i>Dismounting</i> [▶ page 131] revised.	
3	2023-05-02	Download instructions in sections OS Update [ page 110] and Device recovery via USB [ page 123] updated.	
4	2024-02-13	Section Supply voltage [ page 18]: Power supply cable max. 30 m.	
		Section <i>Technical data</i> [▶ page 129]: MTTF added.	
5	2024-04-19	Section <i>Technical data</i> [▶ page 129]: Max 30 V.	
6	2025-03-05	Onboarding/offboarding with netFIELD OS V2.5:	
		Device authentication methods added to sections Onboarding using the "Basic" method [> page 39] and Onboarding (and offboarding) [> page 78].	
		Section Onboarding (and offboarding) [▶ page 78] updated.	

Table 1: List of revisions

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# 1.1.3 Conventions in this document

Notes, instructions and results of operating steps are marked as follows:

#### **Notes**



#### Important:

<important note you must observe to avoid malfunction>



#### Note:

<general note>



<note on further information>

#### Instructions

- 1. Operational step
  - > Instruction
  - Instruction
- 2. Operational step
  - Instruction
  - Instruction

#### **Results**

- ₱ Intermediate result

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# 1.2 Terms and abbreviations

Term	Description		
Container	Executable software package including all components needed to run an application on a Docker engine.		
Docker	Software for isolating applications using container virtualization. Docker enables the creation and operation of Linux containers. netFIELD OS provides two Docker runtime environments: IoT Edge Docker and Standard Docker. The IoT Edge Docker environment is managed remotely from the netFIELD Platform.		
IIoT	Industrial Internet of Things.		
IT network	Information technology network		
Microsoft Azure IoT Edge	Features a deployable Docker-based runtime along with a public cloud-hosted backend logic for remote device servicing. It is the basic framework of the evolved netFIELD device-to-cloud communication infrastructure.		
netFIELD App	netFIELD application Docker container from Hilscher. Runs in the <i>IoT Edge Docker</i> or <i>Standard Docker</i> of the netFIELD OS on the netFIELD Edge.		
netFIELD Cloud	Internet-hosted platform providing APIs for cloud-to-cloud and cloud-to-edge communication. Based on <i>Microsoft Azure IoT Edge</i> . Consists of the netFIELD Platform (backend) and the netFIELD Portal (web-based user interface/frontend). The netFIELD Cloud is also referred to as <i>netfield.io</i>		
netFIELD Edge	Gateway devices or systems running the netFIELD OS, providing connectivity to the netFIELD Cloud. Cloud connectivity is based on <i>Microsoft Azure IoT Edge</i> .		
netfield.io	Internet-hosted platform providing APIs for cloud-to-cloud and cloud-to-edge communication. Based on <i>Microsoft Azure IoT Edge</i> . Consists of the netFIELD Platform (backend) and the netFIELD Portal (web-based user interface/frontend). netfield.io is also referred to as <i>netFIELD Cloud</i> .		
netFIELD OS	Cross-platform capable Linux operating system providing core OS functions plus optional connectivity to the netFIELD Cloud. Cloud connectivity is based on <i>Microsoft Azure IoT Edge</i> .		
netFIELD Platform	Backend of the netFIELD Cloud, providing APIs for cloud-to-cloud and cloud-to-edge communication.		
netFIELD Portal	Web-based user interface (frontend) of the netFIELD Cloud.		
OT network	Operational technology network.		

Table 2: Terms and abbreviations

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# 1.3 Brief description

#### Overview

netFIELD Compact is an edge gateway for running custom software, close-to-machine deployment of workloads and distributing IIoT logic and intelligence.

Connecting your netFIELD Compact over the Internet to the netFIELD Cloud (<a href="https://www.netfield.io">https://www.netfield.io</a>) allows you to manage your device via remote control functions from the netFIELD Portal (which is the web-based user interface of the netFIELD Cloud) and to control the distribution of its IIoT applications from remote over the Internet.

You can also stream MQTT messages from your device to third party applications via the netFIELD Cloud's *Data Service* using the *MQTT over WebSocket secure* protocol.



#### Note:

Note that connecting the netFIELD Compact device to the netFIELD Cloud requires an account/subscription for the *netFIELD Cloud services* (<a href="https://www.netfield.io">https://www.netfield.io</a>).

Contact your local Hilscher sales representative for information on terms and conditions.

#### Key features hardware

- 1.8 GHz quad-core ARM Cortex-A53 64Bit CPU (NXP i.MX8M Mini)
- 2 GB LPDDR4 RAM
- 32 GB eMMC flash storage
- 2 x Ethernet ports: 1 Gbit/s and 100 Mbit/s (RJ45 connectors)
- 3 x USB 2.0 interfaces
- RS-232 or RS-485 (switchable) serial interface (terminal block connector)
- Serial console interface (UART-to-USB)
- Programmable LED
- Compact aluminum housing
- Protection class IP20
- Removable mounting bracket for DIN top hat rail or wall mounting
- Wide input voltage range of +8 V to +30 V DC (typical: +24 V DC)
- Wide ambient temperature range of –20 °C to +60 °C
- Real-time clock buffering via on-board coin cell battery

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#### Key features software

- Preinstalled and non-removable netFIELD OS (netFIELD Operating System) with Local Device Manager (web GUI) for local configuration and administration of the device.
   For more details and information about the netFIELD OS, see section
  - For more details and information about the netFIELD OS, see section netFIELD OS: Industrial IoT Operating System [> page 10].
- "High Assurance Boot": Only Hilscher-authenticated netFIELD OS core software can run on the device at any time.
- Applications for data acquisition, analytics, processing or connectivity (to cloud or other enterprise systems) do not run natively under the netFIELD OS, but as "containers" in a Docker runtime. netFIELD OS provides two Docker runtimes that are running simultaneously on the device:
  - loT Edge Docker for remote and automatic deployment and maintenance of containers. These containers are deployed ("pulled") and managed over the netFIELD Cloud. This requires your device to be onboarded in the netFIELD Cloud. Note that you need an account/subscription for the netFIELD Cloud (<a href="https://www.netfield.io">https://www.netfield.io</a>) for this.
  - Standard Docker for manual and local deployment and maintenance of containers.
     Those containers can be pulled from official registries like Docker Hub (<a href="https://hub.docker.com">https://hub.docker.com</a>) or any locally hosted Docker registry. In case you do not have an account/subscription for the netFIELD Cloud, the standard Docker is the only way to pull and run container applications on your device.
- Options for users/subscribers of the netFIELD Cloud (https://www.netfield.io):
  - Remote device management and container deployment via netFIELD Portal.
  - In the netFIELD Portal, the MQTT message data can be visualized in customized dashboards (which can be created in the Portal's Dashboard Manager app) or it can be consumed by third party apps or systems (featuring an MQTT client) via the netFIELD Portal's Data Service using the MQTT over WebSocket secure protocol.
  - Software updates for the device (application containers and netFIELD OS) can be conveniently initialized and managed via the netFIELD Portal.



For a detailed description of the netFIELD Portal, see operating instruction manual *netFIELD Portal*, DOC190701OIxxEN.

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# 1.4 netFIELD OS: Industrial IoT Operating System

The netFIELD OS supports scalable field device hardware depending on the customer's use case. In order to achieve this, applications do not run directly on the host system but instead as containers in a Docker runtime. Our OS is very lean and only supports the essential services required by the customer's network infrastructure.

#### **Features**

- **Run containers**: Containers are revolutionizing connected IoT devices, and netFIELD OS is the perfect match to run them.
- Manage device: Manage your device locally with a web-based interface. It is easy to administer storage, configure networks, and more.
- **Build to last**: Build to survive in harsh environments like unexpected shutdowns with security in mind.
- Easy to port: Based on a Yocto project (<a href="https://www.yoctoproject.org">https://www.yoctoproject.org</a>)
  maintained Linux for easy porting to most capable device types across
  various CPU architectures.

#### **Architecture**

Hilscher netFIELD OS is a secure operating system that makes it easy to program, deploy, connect and manage Edge Devices. Hilscher netFIELD OS extends the Linux kernel, with software libraries to securely connect operation technology like PLC, MES, Historians, Files or other on-premise systems with IT services like the netFIELD Portal. Our OS lets you innovate faster embracing container technologies managed by the netFIELD Portal from a central point or locally at the edge.

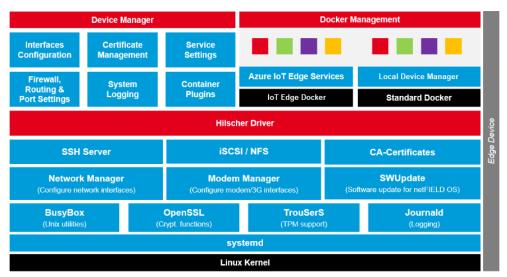


Figure 1: netFIELD OS architecture

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#### Core services

The netFIELD OS core services include the support of hardware interfaces, the network environment, secure communication and system logging. In order to support the customer in setting up the gateway configuration, the Local Device Manager is coming along with the core services. With the open plug-in mechanism, the functionality of the Local Device Manager can be easily extended with the help of containerized applications.

#### **Container management**

Application containers can run in the IoT Edge Docker or Standard Docker environment and do contain business logic such as for data acquisition, analytics, processing or connectivity to cloud or enterprise systems.

The container management provides the functionality to pull and run containers on the device itself. Before a container can be run, its image needs to be pulled from a certain container registry. After that the container is created, the application can be then controlled by using the start / stop commands or by enabling the autostart option. Also, the deletion of containers and images is a part of container management. In order to enable the field devices for off- and online scenarios, netFIELD OS provides two Docker runtime environments at the same time.

The IoT Edge Docker environment is managed by the netfield.io (netFIELD Platform) remotely. That is why there is no need to have direct access to the netFIELD Edge Device, as long as the device can hold its connection to netfield.io.

Administrators can be anywhere and have full management access to the device with the stored images and have the ability to control the application containers remotely. Otherwise, the Standard Docker can be used locally if the netFIELD Edge Device is not connected to netfield.io. In this case, the Standard Docker runtime environment can be managed by the Local Device Manager, by the netFIELD OS command line interface or by a web application like *portainer.io*, which can be deployed as container.

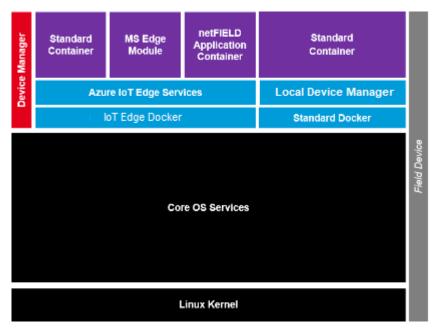


Figure 2: netFIELD OS container management

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#### Inter-container communication

Application containers usually focus on the dedicated business logic in order to avoid the development of unmaintainable software monoliths. In this scenario, multiple containers need to work together to realize customer use cases. Our powerful message and container-oriented architecture provide the highest level of flexibility and reusability when implementing customer solutions with individual requirements. This reduces IoT solution cost in development and operation.

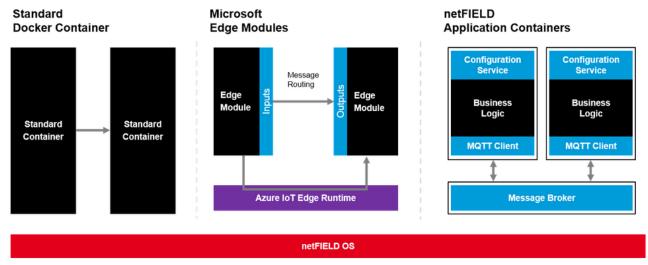


Figure 3: netFIELD OS inter-container communication

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#### Services supported by netFIELD OS

- Network interface configuration
- Firewall configuration (NAT, TCP/IP port management)
- HTTP(S) Proxy Server configuration
- Network storage (NFS, iSCSI) support
- Resources monitoring
- Access to netFIELD OS and Docker services via a web-terminal, serial console or SSH
- Standard Docker instance for locally managed containers, including Docker Compose support
- IoT Edge Docker instance for application containers managed via netFIELD Cloud
- netFIELD OS update, backup & restore and "factory reset" (local/ remote)
- User account management with pre-defined roles:
  - Network admin
  - Container admin
  - Container observer
  - Time admin
- Onboarding in netFIELD Cloud
- System and container logging
- Secure communication to the netFIELD Cloud services
- Remote device control/access via netFIELD Cloud, protected by "foureyes principle": Must be explicitly enabled by the user in the Local Device Manager
- Selection of upstream (device-to-cloud) protocol to the netFIELD Cloud: AMQP, AMQPWS, MQTT or MQTTWS. Note that the protocols use different ports, which is relevant to your firewall configuration
- Management of Linux services in Local Device Manager
- Connectivity check for IoT Edge Docker in Local Device Manager

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# 2 Safety

#### 2.1 Intended use

netFIELD Compact is an edge gateway for running custom software, close-to-machine deployment of workloads and distributing IIoT logic and intelligence. Additionally it allows you to connect it with netFIELD Cloud in order to control the device itself and the distribution of those applications from remote over the Internet.

The device complies with protection class IP20 and is suitable for indoor use, e.g. in industrial automation plants.

Any use other than specified here is not permitted.

#### 2.2 General note

To avoid personal injury or property damage to your system or to this product, you must read and understand all instructions in this manual before using the product.

This manual was written for the use of the product by educated personnel. When using the product, all safety instructions and all valid legal regulations must be observed. Technical knowledge is presumed.

Keep this manual for future reference.

# 2.3 Personnel qualification

The device may only be installed, configured, operated and removed by qualified personnel. Job-specific technical skills for people professionally working with electricity must be present concerning the following topics:

- Safety and health at work
- Mounting and attaching of electrical equipment
- Measurement and analysis of electrical functions and systems
- Evaluation of the safety of electrical systems and equipment
- Installing and configuring IT

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# 2.4 Device destruction by exceeding the allowed supply voltage

Observe the following notes concerning the voltage supply:

- The device may only be operated with the specified supply voltage of +8 V ... +30 V DC. Make sure that the limits of the allowed range for the supply voltage are not exceeded.
- A supply voltage above the upper limit can cause severe damage to the device!
- A supply voltage below the lower limit can cause malfunction of the device.

# 2.5 Risk of denial of service due to extensive memory usage close to limits

Using applications that exceed the memory resources of the device can cause an out-of-memory situation (OOM) in the Linux kernel leading to temporary delayed application reaction times and limited overall device responsiveness.

You must therefore consider the memory requirements of your Docker containers carefully before deploying them on the device. We also recommend you to configure the logging behavior (e.g. log levels) of your containers accordingly.

For information on the memory resources of the device, see section *Technical data* [ page 129].

# 2.6 Modification reserved

Changes or modifications to hardware or software of the device by the user are not permitted.

The device does not contain any parts that are serviceable by the user. Do not open or damage the housing.

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# 3 Hardware description

# 3.1 Device overview

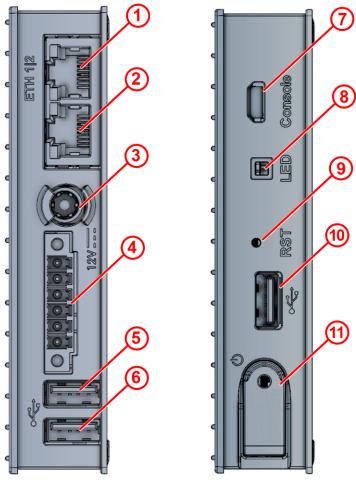


Figure 4: Positions on netFIELD Compact

Pos.	Label/name	Description	For details see	
(1)	ETH2	100 Mbit/s RJ45 Ethernet port	Ethernet LAN connectors [▶ page 18]	
(2)	ETH1	1 Gbit/s RJ45 Ethernet port		
(3)	12V	Supply voltage input connector (+8 +30 V DC, typical: 24 V)	Supply voltage [▶ page 18]	
(4)	- RS-232 and RS-485 (2-wire) interface connector		RS-232 / RS-485 interface [▶ page 19]	
(5)	-	USB 2.0 type A connector	USB connectors [▶ page 21]	
(6)	-	USB 2.0 type A connector		
(7)	Console	Serial debug console connector (UART-to-USB bridge over Micro USB)	Console interface [▶ page 21]	
(8)	LED	User-programmable LED	Edge LED [▶ page 22]	
(9)	RST	Button for resetting the netFIELD OS.  Note: For proper shut-down of the netFIELD OS and the device, use the power button (11).	-	
(10)	-	USB 2.0 type A connector	USB connectors [▶ page 21]	
(11)	-	Power button with LED indicator.	-	

Table 3: Positions on netFIELD Compact device

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# 3.2 Dimensions

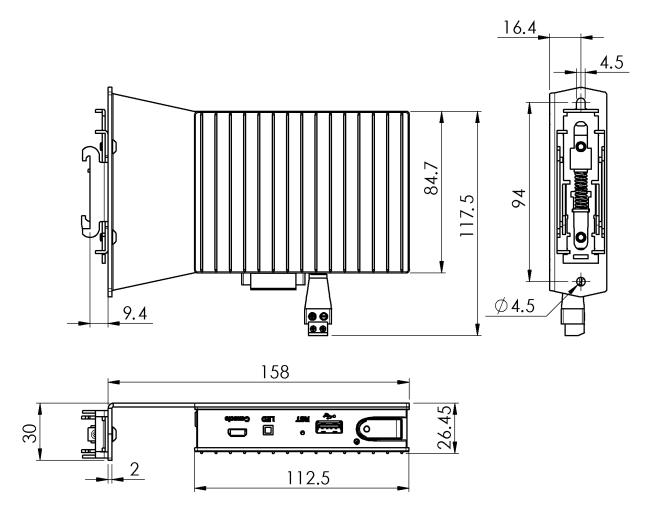


Figure 5: Dimensions in millimeters

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#### 3.3 Interfaces

#### 3.3.1 Ethernet LAN connectors

The two RJ45 Ethernet connectors allow you to connect your device to your local IT network and/or to the Internet (e.g. the netFIELD Cloud). The MAC addresses of the ports are printed on the device label. Note that you can change the IP address configuration of these ports in the Local Device Manager (see section *Networking* [» page 55]).

#### ETH1

Primary 1 Gbit/s Ethernet port (see position (2) in section *Device overview* [> page 16]).

The logical name of ETH1 in netFIELD OS is **eth0**. The "factory setting" of the IP address of this port is DHCP mode ("fallback" is *link-local*, i.e. address block 169.254.0.0/16).

#### ETH2

Secondary 100 Mbit/s Ethernet port (see position (1)). The logical name of ETH2 in netFIELD OS is **eth1**. The "factory setting" of the IP address of this port is 192.168.253.1/24.

# 3.3.2 Supply voltage

The power input jack (see position (3) in section *Device* overview [> page 16]) allows you to connect supply voltage in the range of +8 V to +30 V DC (typical: 24 V).

DC jack	Pin	Signal
	1	GND
	2	+8 V +30 V DC IN (typical: +24 V DC)
	3	"Bajonet" brackets for locking the plug to the device

Table 4: Supply voltage connector

The input jack mates with a 5.5 x 2.5 mm coaxial ("barrel") plug. The device is shipped with an adapter plug (5.5 x 2.5 mm coaxial to 2-pin terminal block) for easy wiring:



Figure 6: Adapter plug

When connecting, turn the plug clockwise to lock it to the device ("bajonet"-type mounting).



#### Note:

The maximum length of the power supply cable to the power supply unit must not exceed 30 m.

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#### 3.3.3 RS-232 / RS-485 interface

The terminal block connector (see position (4) in section *Device* overview [> page 16]) is a 16550 UART-compatible serial port that can be used either as RS-232 or RS-485 (2-wire) interface.

Serial interface	Pin	RS-232 signal	RS-485 signal
	1	RS232_TXD	RS485_NEG
6 5 4 3 2 1	2	RS232_RTS	RS485_POS
	3	GND	GND
	4	RS232_CTS	N.C.
	5	RS232_RXD	N.C.
	6	GND	GND

Table 5: Serial interface

The device is shipped with a matching plug (Kunacon MAFT381065) for easy wiring:



Figure 7: Plug for block connector

#### Configuring the operating mode

The operating mode of the interface (uart1 in Linux) can be configured in the Linux terminal with the following commands.

#### Set remanently to RS-485:

```
sudo sh -c "echo 'mode=rs485' > /etc/default/uart1"
systemctl restart uart1-mode
```

#### Set remanently to RS-232:

sudo sh -c "echo 'mode=rs232' > /etc/default/uart1"
systemctl restart uart1-mode



#### Note:

In case the /etc/default/uart1 file is missing, the UART is configured to RS-485 mode by default.

#### Standard Linux device support

netFIELD OS supports the serial interface as standard Linux device / dev / ttymxc0

Note that the uart1-mode service must be enabled and running for this (the uart1-mode service is enabled and running by default).

If you stop the <code>uart1-mode</code> service (e.g. with the <code>systemctl stop uart1-mode</code> command), the <code>ttymxc0</code> interface will not be available any longer.

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#### **Enabling access for application containers**

A Docker application container accessing the ttymxc0 serial interface must be either running as root user or as a member of the dialout group in Linux. If your container is not a root user, you can add the container to the dialout group with the --group-add dialout parameter in your docker run command during container deployment. Note that you must also map the /dev/ttymxc0 interface into the container.

The following example shows a docker run command for a Node-RED container that would allow the container to access the interface:

```
docker run -d -p 1880:1880 --device=/dev/ttymxc0:/dev/ttymxc0 --
group-add dialout nodered/node-red
```

If the container is deployed via Docker Compose, you would have to add the following lines in the \*.yml file:

```
devices:
    - "/dev/ttymxc0:/dev/ttymxc0"
group_add:
    - dialout
```

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#### 3.3.4 USB connectors

The three USB 2.0 type-A connectors (see positions (5), (6) and (10) in section *Device overview* [▶ page 16]) allow you to connect peripheral devices scanners, mass storage drives etc.



#### Note:

The maximum allowed output current over all USB ports is 1 A.

The USB ports can also be used for the device recovery procedure (see section *Device recovery via USB* [▶ page 123]).

#### 3.3.5 Console interface

The micro USB jack (see position (7) in section *Device* overview [▶ page 16]) is linked to an internal UART-to-USB bridge allowing you to access the netFIELD OS from a terminal program on your engineering PC (like e.g. *PuTTY*) via USB connection.

After connecting the interface to your PC, the console port is displayed in the Windows Device Manager under Ports (COM & LPT) as "Silicon Labs CP210x USB to UART Bridge (COMx)":



Use the following serial port settings in your terminal program to access the console:

Parameter	Value
Baud rate	115200
Data bits	8
Stop bits	1
Parity	none
Flow control	none

Table 6: Serial port settings of console

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#### 3.4 LEDs

#### 3.4.1 LEDs of the LAN interface

The LEDs of the RJ45 Ethernet jacks (see positions (1) and (2) in section *Device overview* [> page 16]) indicate the state of the Ethernet connection.

LED	Color	State	Meaning	
LINK	Duo LED green/orange			
	•	On	1 Gbit or 100 Mbit network connection	
	(green)			
	off)	Off	10 Mbit or no network connection	
ACT	LED yellow			
	(yellow)	On	The device does not send/receive Ethernet frames.	
	;; (yellow)	Flickering (load dependent)	The device sends/receives frames.	
	off)	Off	The device does not send/receive Ethernet frames.	

Table 7: LEDs LAN interface

# 3.4.2 Edge LED

The Edge LED (labelled **LED**, see position (8) in section *Device* overview [▶ page 16]) is a user-programmable yellow/green Duo LED.

It can be controlled via Linux in the directories:

/sys/class/leds/edge\_green/brightness
/sys/class/leds/edge\_yellow/brightness

For example, you can switch the LED to steady green by entering the following command in the terminal:

sudo sh -c "echo '1' >> /sys/class/leds/edge\_green/brightness"

The green light can be switched off again by entering:

sudo sh -c "echo '0' >> /sys/class/leds/edge\_green/brightness"



For more information on how to control LEDs under Linux, please refer to *LED handling under Linux* on

https://www.kernel.org/doc/html/latest/leds/leds-class.html.

Hardware description 23/144

#### Handling via netFIELD App Platform Connector

If you onboard your netFIELD Compact in the netFIELD Cloud and deploy the *netFIELD App Platform Connector* from the netFIELD Cloud, the Edge LED will be automatically controlled by the *Platform Connector*. Note that your custom Linux programming of the LED may thus be overridden.

The Platform Connector controls the EDG LED by subscribing to the MQTT topic

netfield/internal/netfield-app-platform-connector/edgeled/state

Your application(s) can set the LED state by publishing the following JSON object to this topic:

Replace <value> with one of the following numbers:

Value	Sets state	
0	LED static off	
1	LED fast blinking yellow at 5 Hz	
2	LED slow blinking green at 1 Hz	
3	_ED static green on	

Table 8: Setting EDG LED state in MQTT topic

# 4 Commissioning and first steps

#### 4.1 Overview

#### 4.1.1 netFIELD Cloud user

The following table shows the steps that you must perform in order to commission your netFIELD Compact device if you are a netFIELD Cloud user/subscriber and want to manage your device from the netFIELD Cloud (https://www.netfield.io).

#	Step	For details see
0	Requirement: You have a netFIELD Cloud account (https://www.netfield.io)	Contact your local Hilscher sales representative for information on terms and conditions.
1	Install the device.	Section <i>Installation</i> [▶ page 26]
2	Establish LAN connection and login to Local Device Manager.	Establish LAN connection and login to Local Device Manager [▶ page 29]
3	Make sure that the Ethernet network to which you connect the device provides Internet access.	-
4	If applicable (if your LAN uses HTTP/HTTPS/FTP proxy servers): Configure the netFIELD OS for using proxy server.	Section Network Proxy settings [▶ page 69]
5	If applicable (if the default Docker IP addresses are not compatible with your LAN): Customize Docker Network Settings.	Section <i>Docker Network Settings</i> [▶ page 84]
6	Set local system time.	Section Set system time [▶ page 36]
7	Optional: Configure netFIELD OS firewall. <b>Note</b> : By default, the internal netFIELD OS firewall allows all traffic ("trusted zone").  When you assign an interface or subnet to the drop or block zone, make sure that you open the ports that are used by your application containers.	Section Firewall [▶ page 60]
8	"Onboard" (register) device in the netFIELD Cloud  Note: Make sure that your company's firewall does not block the TCP port (outgoing) of the upstream protocol (device-to- cloud communication) that you intend to use. MQTT: 8883  MQTT over WebSocket: 443  AMQP: 5671 (default)  AMQP over WebSocket: 443	Section "Onboard" (register) device in netFIELD Cloud [* page 38]
9	Optional: Deploy application container(s) from netFIELD Portal (if not already deployed through Deployment Manifest).	Section Deploying containers on your device in the operating instruction manual netFIELD Portal, DOC1907010IxxEN

Table 9: Tasks for commissioning the netFIELD Compact for netFIELD Cloud usage

#### 4.1.2 Standard Docker user

The following table shows the steps that you must perform in order to commission your netFIELD Compact device if you want to run your application containers in the *Standard Docker* of the device (i.e. if you do not want to connect your device to the Internet for managing it from the netFIELD Cloud).

;	#	Step	For details see
	1	Install the device.	Section Installation [▶ page 26]

#	Step	For details see
2	Establish LAN connection and login to Local Device Manager.	Section Establish LAN connection and login to Local Device Manager [ page 29]
3	If applicable (if your LAN uses HTTP/HTTPS/FTP proxy servers): Configure sensorEDGE for using proxy server.	Section Network Proxy settings [▶ page 69]
4	If applicable (if the default Docker IP addresses are not compatible with your LAN): Customize Docker Network Settings.	Section <i>Docker Network Settings</i> [▶ page 84]
5	Set local system time.	Section Set system time [▶ page 36]
6	Deploy and run containers in the Standard Docker.	-

Table 10: Tasks for commissioning the netFIELD Compact for Standard Docker usage

#### 4.2 Installation

The netFIELD Compact device is shipped with an attached metal bracket for easy DIN top hat rail or wall mounting.



Figure 8: Device mounted on DIN top hat rail

#### **DIN** top rail mounting

To mount the device onto a top hat rail, proceed as follows:

- ➤ Tilt the front side of the device slightly downwards and hook the lower clamps to the rail (1).
- Lift the device about an inch upwards (thereby expanding the springloaded clamps) and hook the upper clamps onto the rail in a slight circular motion (2).

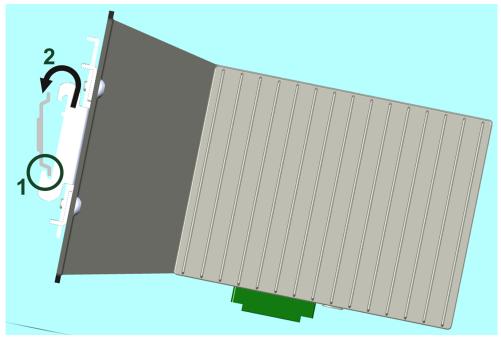


Figure 9: Mounting device onto top hat rail

Note that you can facilitate the mounting process by pressing down the lever at the back of the mounting bracket to expand the spring-loaded clamps:

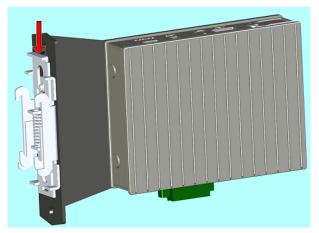


Figure 10: Spring-loaded rail clamps

#### Wall mounting

If your mounting site does not provide a top hat rail, you can screw the device directly to a flat solid base, like e.g. a wall.

For this, you first have to remove the rail clamps from the rear end of the mounting bracket, which are attached to the bracket with two hexagon head screws. Use an M4 Allen key to remove the screws:

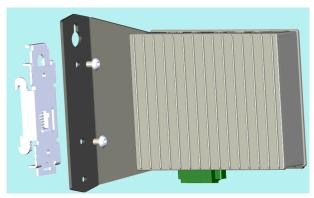


Figure 11: Remove rail clamp screws

- After having removed the rail clamps, hold the rear end of the mounting bracket at the desired position and mark the two places where the threads for the screws are to be cut into the wall.
- ➤ Use the M4 tap to cut an M4 thread at each of the two marked points, if necessary pre-drill with a drilling machine first.

Use the Allen wrench/key respectively screwdriver and two M4 cylinder head screws of suitable length to screw the mounting bracket to the wall.

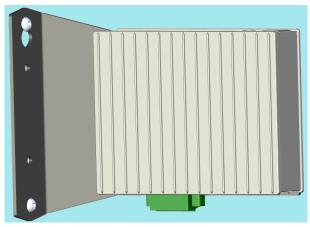


Figure 12: Wall mounted

#### Connecting supply voltage

After mounting, connect a supply voltage in the range of +8 V ... +30 V DC (typical: 24 V) to the power input jack (see position (3) in section Device overview [▶ page 16]) of the device).
When inserting the plug into the jack, turn it clockwise to engage its "bajonet" locking mechanism, thus attaching the plug securely to the device.

#### NOTICE

#### **Device Destruction by Exceeding the Allowed Supply Voltage!**

The supply voltage must not exceed +30 V DC, otherwise the device will be damaged.



#### Note:

The maximum length of the power supply cable to the power supply unit must not exceed 30 m.

#### Switching-on the device

After connecting the supply voltage, switch on the device by pressing the power button (see position (11) in section *Device overview* [▶ page 16]) for approx. one second.

# 4.3 Establish LAN connection and login to Local Device Manager

#### 4.3.1 Overview

You have two possibilities to establish an initial LAN connection with the **Local Device Manager** (which is the web-based management GUI of the device):

- Via DHCP at ETH 1 port (eth0 in netFIELD OS) ("Fallback" of ETH 1 is IPv4 link local)
- Via direct (one-to-one) connection at ETH 2 port (eth1 in netFIELD OS)

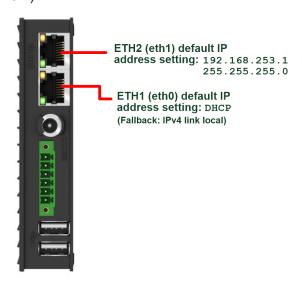


Figure 13: Factory IP address settings of LAN interfaces



#### Note:

The device contains a certificate issued by Hilscher.

Therefore, your browser will probably issue an "unsecure connection" warning message when connecting to the device for the first time.

You can ignore the warning and – depending on your browser model – select the option to continue to the device's website anyway (respectively add an "exception rule" for this website).

On the **Certificate** page of the device's **Local Device Manager**, you can upload your own certificate to the device.

Note that the automatically created certificate is valid for one year. On the **Certificate** page of the **Local Device Manager**, you can upload your own certificate to the netFIELD OS. The corresponding root certificate should be rolled out on each of your PC/devices that you use for connecting to the netFIELD OS.

#### 4.3.2 Using DHCP server

In the device's state of delivery, port ETH 1 (eth0 in netFIELD OS) is set to DHCP mode.

If a DHCP server is available in your local IT network, you can thus use the DHCP service to assign an IP address to the ETH1 interface.



#### Note:

If the device realizes that no DHCP service is available, it resets the ETH 1 interface address to *IPv4 link local* mode ("fallback" setting). *IPv4 link local* uses the address range from 169.254.0.0 to 169.254.255.255.

The device outputs the *IPv4 link local* address at its **Console** interface, thus allowing you to connect an engineering PC/notebook and use a terminal program like e.g. PuTTY to find out the exact address. For more information on the Console interface, see section *Console interface* [ page 21]

- Make sure that a DHCP service is available in your local network.
- ➤ Plug an Ethernet cable into the ETH 1 port on the front panel of the device (see position (2) in section *Device overview* [▶ page 16]), to connect it to your local network and to the DHCP server.
- Your device should now automatically obtain an IP address from the DHCP server. This may take a few minutes. If you know the IP address that the DHCP server has assigned to your device, you can now access the **Local Device Manager** directly by entering the assigned IP address into the address bar of your web browser. If you do not know the IP address, you can use the Windows network environment (see "Alternative A" below) or the "host name" of the device (see "Alternative B" below) to connect with it.



#### Note:

The device outputs its hostname and the IP address (which it has received from the DHCP server) at its **Console** interface. Thus, connecting to the console allows you to check the assigned IP address.

In case no DHCP service is available, the "fallback" IPv4 link local address of the ETH 1 interface (eth0 in netFIELD OS) will also be output at the console.

- ➤ Enter into the address bar of your browser the IP address that the DHCP server has assigned to the device.
- → Your browser connects to the **Local Device Manager**, which is the graphical user interface of the device.



#### Note:

Your browser will issue an "unsecure connection" warning message.

You can ignore the warning and – depending on your browser – select the option to continue to the device's website anyway (respectively add an "exception rule" for this website).

On the **Certificate** page of the Local Device Manager, you can later upload your own trusted certificate to the device.

#### Alternative A: Connecting via Windows network environment

Because the device supports the UPnP technology (Universal Plug and Play), it will be displayed in the **Windows** network environment panel after having received its IP address from the DHCP server. This allows you to connect to it by simple mouse-click.



#### Note:

Make sure the network discovery feature on your Windows PC is enabled for your LAN security zone. Note also that your engineering PC and the device must be located in the same subnet.

- To display all devices in the network, open your Windows Explorer and select Network.
- You will find the device listed under Other Devices. You can recognize it by its model name followed by its host name in brackets:



netfield-compact-x8m-rev1 (nt0001c02e1f11)

Double-click this entry to connect to the Local Device Manager of the device.

#### Alternative B: Connecting via host name

As a second alternative, you can also connect to the Local Device Manager by entering the device's host name into the address bar of your browser. You will find the host name printed on the device label next to DHCP, as shown in this example:



Figure 14: Host name on device label (example)



#### Note:

Your PC and your device must be located in the same subnet.

#### 4.3.3 Establishing one-to-one connection to device (without DHCP server)

If no DHCP server is available in your network, you can connect your engineering PC or notebook via Ethernet cable directly to port ETH 2 (eth1 in netFIELD OS) of the device (see position (1) in section *Device overview* [> page 16]).

For this, you must set an IP address on your PC or notebook that is compatible with the preset IP address and subnet mask of port ETH 2. In the device's state of delivery, the IP address of port ETH 2 is preset to 192.168.253.1, the subnet mask is 255.255.255.0.

- 1. Connect Ethernet cable.
  - Use an Ethernet cable to connect the ETH 2 interface directly to your PC or notebook:
- 2. Set IP address on your PC or notebook (under Microsoft Windows).
  - Open the Windows Control Panel. (Start menu > Windows System > Control Panel)
  - In the Control panel, select Network and Internet, then Network and Sharing Center.
  - In the Network and Sharing Center, select Change adapter settings.
  - In the **Network Connections** window, double-click the name of your direct network connection, e.g. **Local Area Connection** or **Ethernet**. (The name of the network connection may be different on your PC.)
  - In the General dialog window, click Properties.
  - In the Networking tab of the Properties dialog window, double-click Internet Protocol Version 4 (TCP/IPv4)
  - In the General tab, set IP address 192.168.253.2 and subnet mask 255.255.255.0.



Figure 15: Setting IP address under Windows for direct LAN connection

Click OK and then Close.

- 3. Open browser and connect to device.
  - You can now access the device from your PC or notebook via web browser by entering the following address into the address bar of your browser:

https://192.168.253.1

A connection is established and the Local Device Manager opens in your browser window.

#### 4.3.4 Login to Local Device Manager



#### Note:

When connecting to the device for the first time, your browser will issue a security warning before displaying the Login screen of the Local Device Manager.

You can ignore the warning and – depending on your browser model – select the option to continue to the device's website anyway (respectively add an "exception rule" for this website).

On the **Certificate** page of the **Local Device Manager**, you can upload your own trusted certificate to the netFIELD Compact device. The corresponding root certificate should be rolled out on each of your PC/devices that you use for connecting to the netFIELD Compact device.

After having established a LAN connection to the device, the **Sign In** dialog of the **Local Device Manager** appears:

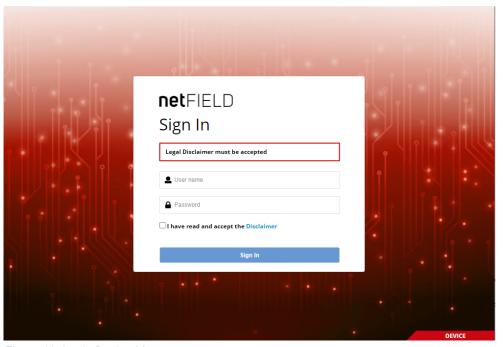


Figure 16: Login Device Manager

In the **Sign In** dialog, enter the following default credentials:

User name: admin
Password: admin

Read the Disclaimer then check the I have read and accept the Disclaimer box.

- Click Sign In button.
- For security reasons, you are now forced to change the default admin password immediately.
- In the Current password field, enter admin once again, then click Sign In button:



Figure 17: Enter current password dialog

→ The New password dialog opens:



Figure 18: Enter new password dialog

In the New password field, enter a new and safe password, then click Sign In button.

Enter your new password again in the **Retype new password** field, then click **Sign In** button again.



#### Note:

You can change the password again later in the Local Device Manager under Accounts > System Administrator > Set Password or under (user menu) > Account Settings.

The Re-Authentication required after password change dialog opens:



Figure 19: Re-Authentication dialog

- > Enter your new password once again, then click **Sign In** button
- → The Local Device Manager opens.

# 4.4 Set system time

In the state of delivery of the device, the **Time Zone** of the system is set to **UTC** and the synchronization method (**Set Time**) to **Automatically using NTP** (**Network Time Protocol service**).



#### Note:

You need Server Administrator (admin user) or Time Administrator rights to change the system time.

To configure your local system time, open the System page of the Local Device Manager, then click the red date/time value next to System Time:

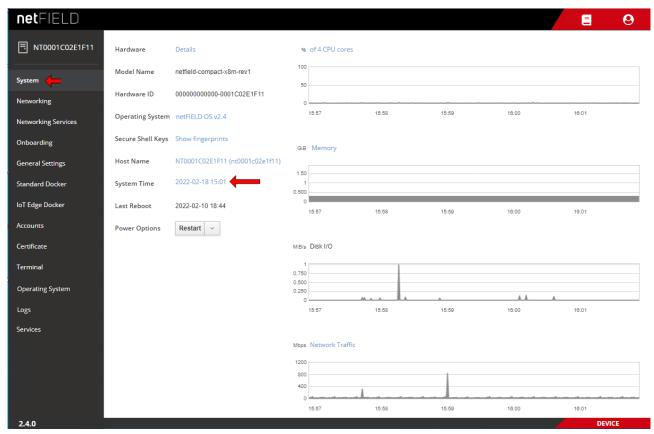


Figure 20: System time value

The Change System Time dialog opens:

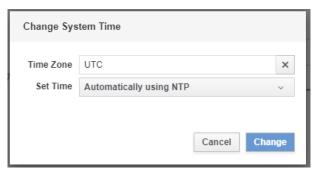
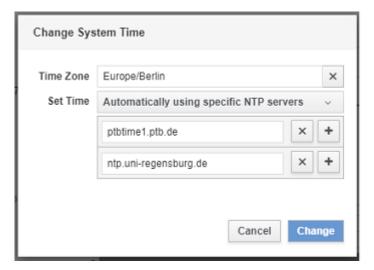


Figure 21: Change System Time dialog

- ➤ Click **x** button next to **Time Zone** field to delete the preset UTC value, then open the drop-down list and select the appropriate time zone region for your location (note that the list is searchable).
- ➤ To choose the synchronization method, choose one of the following options from the **Set Time** drop-down list:
- Manually: Opens further fields for manually entering current date (yyyy-mm-dd) and time (hh:mm). Synchronization via NTP service will not be used.
- Automatically using NTP: The system uses any available NTP server to obtain the correct time. (pool.ntp.org will be used by default).
- Automatically using specific NTP servers: Opens further fields for entering the addresses of certain NTP servers that you want to use, e.g. ptbtime1.ptb.de.

You can create a list of several servers; the system will use the first server in the list that delivers a valid response. Click the + button to add a server. Click the x button to remove a server.



- Click Change button to save the new settings and close the dialog window.
- ➤ To update the display of the system time (to adapt it to the changed time zone), refresh the web page by pressing the **F5** key on your keyboard.

# 4.5 "Onboard" (register) device in netFIELD Cloud

## 4.5.1 Overview

If you connect your device via Internet to the netFIELD Cloud (<a href="https://www.netfield.io">https://www.netfield.io</a>), you can install containers and manage your device from the netFIELD Portal, which is the web-based user interface of the netFIELD Cloud. You can also stream MQTT messages from your device to 3rd party applications via the *Data Service* of the netFIELD Platform, which is the backend of the netFIELD Cloud.

This section describes how to register your device in the netFIELD Portal.



#### Note:

Connecting your device to the netFIELD Cloud requires an account/ subscription for the *netFIELD Cloud services* 

https://www.netfield.io.

Contact your local Hilscher sales representative for information on terms and conditions.

Before your device can be managed from the portal, it must first complete a one-time registration process, called "onboarding".

This process is initialized by the device itself, not by the portal. There are three different onboarding methods: **Zero-Touch**, **Basic** and **Advanced**.

With the **Zero-Touch** method, the device registers itself automatically in the portal after it has been put into operation. Note that this method is implemented only in certain customer-specific Edge Device models.

With the **Basic** and **Advanced** methods, you start the registration process by locally entering authentication data in the **Onboarding** page of the **Local Device Manager**:

With the **Basic** method, you simply need to enter your netFIELD Portal's login credentials (if your user "role" in the portal entails permissions to "onboard" and "create" devices).

With the **Advanced** method (which allows onboarding in a certain separate instance of the netFIELD Portal), you must enter an <code>Activation Code</code>, an <code>API Key</code> and an <code>API End-Point URL</code>. You must research (respectively create) these parameters in the portal beforehand, then insert them in the **Onboarding** page of the Local Device Manager via clipboard ("copy and paste"). For the **Advanced** method, you therefore ideally need simultaneous access to the portal and the device in order to be able to copy the data from the portal conveniently into the corresponding fields of the **Onboarding** page of the Local Device Manager.



#### Note:

Before onboarding, make sure that your company's firewall does not block the TCP port (outgoing) of the upstream protocol (device-to-cloud communication) that you intend to use. The upstream protocol can be selected on the **Onboarding** page.

MQTT uses TCP port 8883

MQTT over WebSocket uses TCP port 443

AMQP (default protocol) uses TCP port 5671

AMQP over WebSocket uses TCP port 443

The following sections contain step-by-step instructions for the **Basic** and **Advanced** onboarding methods.

## 4.5.2 Onboarding using the "Basic" method

- In the navigation panel of the Local Device Manager, choose Onboarding.
- ♦ The Onboarding page opens:

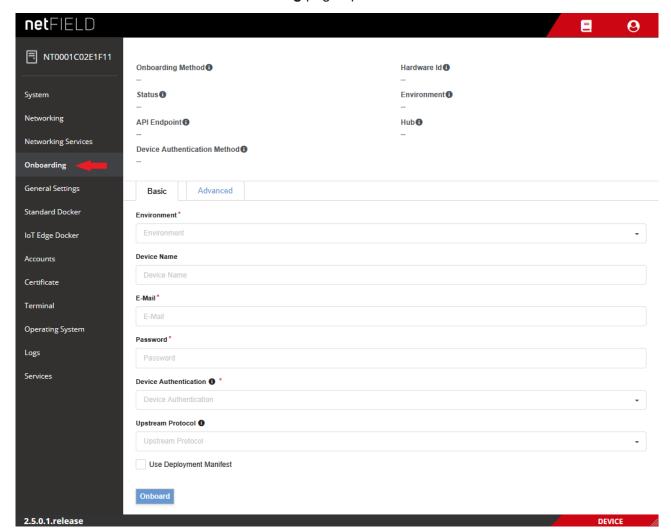


Figure 22: "Basic" onboarding screen in Local Device Manager

- Open the Basic tab.
- In the **Environment** drop-down list, select the portal's environment that you are using. Usually, this is the Production environment.

- In the **Device Name** field, enter the name under which the device is to be displayed in the portal.
- ➤ In the E-Mail and Password fields, enter the credentials of a user of the portal who possesses createDevices and onboardedDevices permissions.



#### Note:

With these credentials (and the associated permissions), the device authenticates itself during onboarding in the portal and is automatically assigned to the organization or sub-organization of the user.

Ask your portal's system administrator for the necessary credentials.

- In the Device Authentication field, select Certificate based or Connection string based. The certificate-based method uses digital certificates and is more secure than the connection-string-based method.
- In the **Device Authentication** field, select **Hardware root of trust based**, **Certificate based**, or **Connection string based**. The hardware-root-of-trust-based method uses the TPM chip in the edge gateway and is more secure than the certificate-based method. The certificate-based method uses digital certificates and is more secure than the connection-string-based method.
- In the **Upstream Protocol** drop-down list, select the protocol that the netFIELD OS shall use for sending data to the netFIELD Cloud ("device-to-cloud" communication).



## Note:

Note that messaging over WebSocket causes more "overhead" per telegram. This might limit the performance if you want to stream large quantities of data.

- MQTT Uses TCP port 8883
- AMQP Default protocol (most commonly used). Uses TCP port 5671
- MQTTWS MQTT over WebSocket. Uses TCP port 443 (same as HTTPS)
- AMQPWS AMQP over WebSocket. Uses TCP port 443 (same as HTTPS)



## Important:

Make sure that your company's firewall does not block the TCP port (outgoing) of the selected upstream protocol.



#### Note:

If necessary, you can change the upstream protocol in the netFIELD Portal after onboarding. See section *Device Navigation: Edit device settings (Update mask)* in the operating instruction manual *netFIELD Portal*, DOC190701OlxxEN.

In case your organization has a "Deployment Manifest" that you want to use for your device, select the **Use Deployment Manifest** option.



#### Note:

The deployment manifest causes certain software containers defined in the manifest to be automatically installed on your device. (For further information on deployment manifests, see section *Deployment Manifest* in the *netFIELD Portal* manual, DOC1907010IxxEN)

- Note: In case you are using the credentials (in the E-Mail and Password fields) of a netFIELD Portal user account that is protected by two-factor authentication (a.k.a 2FA), make sure that you have access to the corresponding "Time-based One-time Password (TOTP)" methods of the 2FA; i.e. the email account or the Authenticator app. This is because in this case you will also have to enter a 2FA passcode during onboarding.
- Click Onboard button to start the onboarding process.
- If the netFIELD Portal account is protected by 2FA, you will now have to select your 2FA method and enter the passcode.
  If the account is a member of other Workspaces, you will now also have to select the workspace in which you want to onboard the device.
- ⇒ The device connects to the portal, is registered there and assigned to your organization or sub-organization. If the process has been successful, the following message appears: Success Device is now onboarded.

   From now on, the device will be listed in the portal's Device Manager and can be managed from there.



#### Note:

If the message "Something went wrong – Device has already been created" appears, the device had already been created in the **Device Manager** of the portal for the "Advanced" onboarding method.

In this case you can either use the "Advanced" onboarding method, or you can delete the device in the portal, and then start the "Basic" onboarding procedure here locally for a second time.

## 4.5.3 Onboarding using the "Advanced" method

## Requirements

- You are logged-in to the Local Device Manager.
- You are also logged-in to the netFIELD Portal.
- You possess the following rights as portal user: createDevices, onboardedDevices and getKeys.

## Step-by-step instructions

- 1. Copy Hardware ID.
  - In the navigation panel of the Local Device Manager, choose Onboarding, then open Advanced tab:

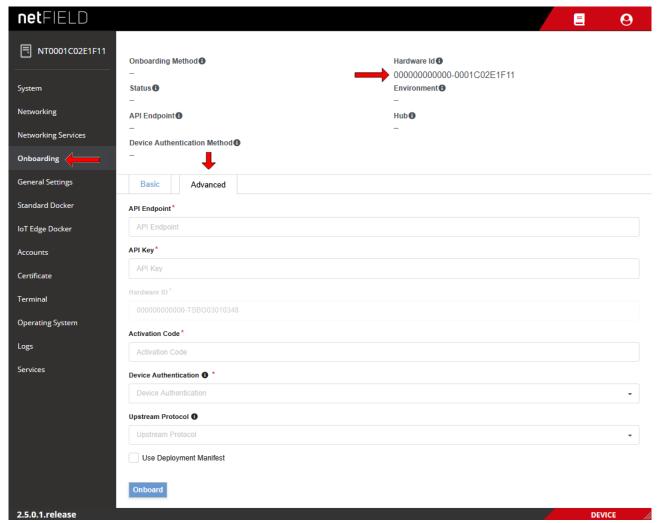


Figure 23: Research Hardware ID

- Select the Hardware ID and copy the string to your clipboard.
- Open a new tab in your browser and change to the portal, but do not close the connection to the **Local Device Manager** of your device in your first browser tab.
- 2. Add the device in the portal and create **Activation Code**.
  - In the portal, open the **Device Manager**.

- On the start page (Manage your devices) of the Device Manager, select + Add button
- The Add Device mask opens:

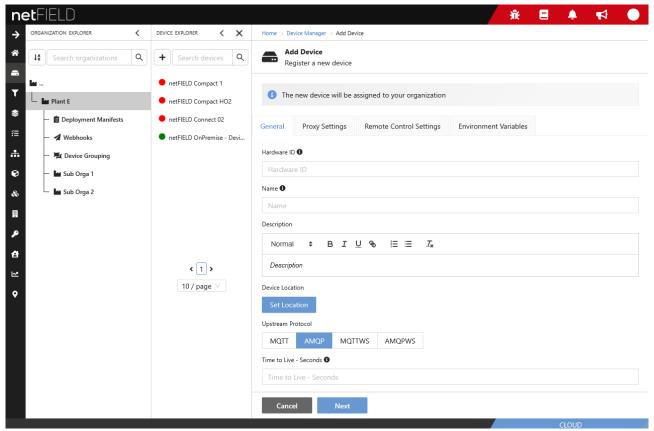


Figure 24: Add device mask in netFIELD Portal

- Copy the device's hardware ID from your clipboard into the Hardware ID field.
- In the **Name** field, enter a name for your device (optional but recommended).



For information on how to configure these parameters, see section Device Navigation: Edit device settings (Update mask) in the netFIELD Portal manual (DOC1907010IxxEN).

- Click Next button.
- ♦ The Proxy Settings tab opens.
- Use the default settings, if no proxy server is used. If a proxy server is used, enter the proxy settings.
- > Click **Next** button.
- The **Remote Control Settings** tab opens.
- You can keep the default settings. If necessary, you can reconfigure these parameters in the Portal later, after onboarding.
- Click Next button.
- The **Environment Variables** tab opens.
- You can keep the default settings. If necessary, you can reconfigure these parameters in the Portal later, after onboarding.

- Click Create button.
- The mask closes, and the **Overview** page of the newly created device opens, showing the **Activation Code** that you will have to enter locally on your device:

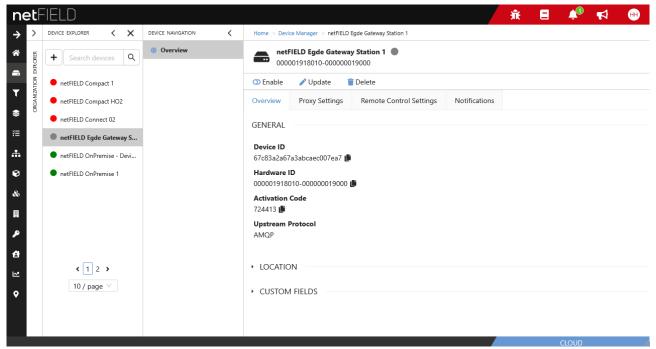


Figure 25: Activation Code in portal

- Copy the Activation Code to your clipboard.
- 3. Enter onboarding parameters in Local Device Manager.
  - Go back to the Onboarding > Advanced page in the Local Device Manager of your device.

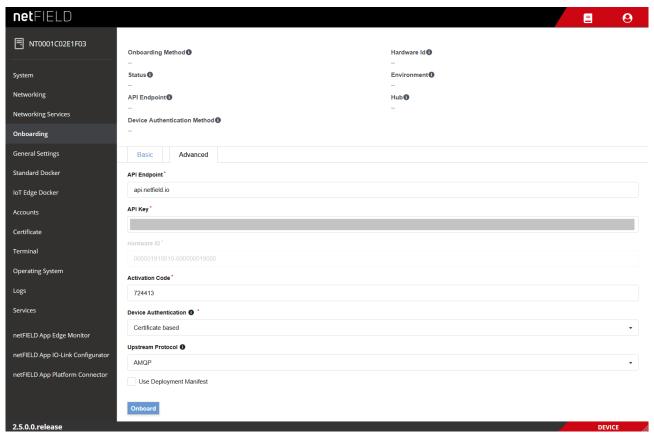


Figure 26: Advanced Onboarding tab in device

- In the API Endpoint field, enter the URL of the REST-API interface of the portal.
  - For the Hilscher *netFIELD Portal*, this is: api.netfield.io If you are using a different instance of the portal, ask your portal's system administrator for the URL.
- In the API KEY field, enter an API Key that possesses the right to onboard devices. (See Side note: How to copy an API Key for onboarding below).
- Copy the activation code (which you have created in step 2) into the Activation Code field.
- In the Device Authentication field, select Certificate based or Connection string based. The certificate-based method uses digital certificates and is more secure than the connection-string-based method.
- In the **Device Authentication** field, select **Hardware root of trust based**, **Certificate based**, or **Connection string based**. The hardware-root-of-trust-based method uses the TPM chip in the edge gateway and is more secure than the certificate-based method. The certificate-based method uses digital certificates and is more secure than the connection-string-based method.
- ➤ In the **Upstream Protocol** drop-down list, select the protocol that the netFIELD OS shall use for sending data to the netFIELD Cloud ("device-to-cloud" communication).



## Note:

Note that messaging over WebSocket causes more "overhead" per telegram. This might limit the performance if you want to stream large quantities of data.

- MQTT Uses TCP port 8883
- AMQP Default protocol (most commonly used). Uses TCP port 5671
- MQTTWS MQTT over WebSocket. Uses TCP port 443 (same as HTTPS)
- AMQPWS AMQP over WebSocket. Uses TCP port 443 (same as HTTPS)



## Important:

Make sure that your company's firewall does not block the TCP port (outgoing) of the selected upstream protocol.



#### Note:

If necessary, you can change the upstream protocol in the netFIELD Portal after onboarding. See section *Device Navigation: Edit device settings (Update mask)* in the operating instruction manual *netFIELD Portal*, DOC190701OlxxEN.

In case your organization has a "Deployment Manifest" that you want to use with your device, select the **Use Deployment Manifest** option.



#### Note:

The deployment manifest causes certain software containers defined in the manifest to be automatically installed on your device. (For further information about deployment manifests, see section *Deployment Manifest* in the *netFIELD Portal* manual, DOC1907010IxxEN)

- Click Onboard button, to start the onboarding process.
- □ The device connects to the portal and is registered there. If the process has been successful, the following message appears: Success –

  Device is now onboarded.

## Side note: How to copy an API Key for onboarding

For onboarding by "Advanced" method, you need an API Key, which you can copy to your clipboard in the **API Key Manager** of the netFIELD Portal, and then paste into the Local Device Manager of your device during onboarding.

The key must have the permissions (i.e. Security Level **org+ch** or **org**) for the **onboardedDevices** and **createDevices** functions of the **devices** resource of your organization.

You can use an already existing API key (which, for example, was created by the system administrator) or create a new API key yourself. For information on how to create a new API Key, see section *Create/edit API key* in the *netFIELD Portal* manual, DOC190701OIxxEN.

API Keys are administered in the **API Key Manager** of the portal. For accessing existing keys in the **API Key Manager**, you must at least have the permission to use the **getKeys** function of the **keys** resource. For creating a new key, you must have the permission to use the **createKeys** function of the **keys** resource.

Open the API Key Manager in the portal.

➤ On the start page (Manage your API Keys), select from the list a key that allows the onboardedDevices function of the devices resource.

To find out the permissions of an API Key, click on the key in the list, then open its **Permissions** tab. The permission onboardedDevices is required.

- To copy the API Key in order to use it in the Local Device Manager of the device for the advanced onboarding process, change into the General tab.
- ➤ In the **General** tab, click **!** icon to copy the key to your clipboard:



Figure 27: Copy key to clipboard

Go to the Onboarding > Advanced page in the Local Device Manager of your local device and insert the key into the API KEY field.

# 5 Local Device Manager

## 5.1 Overview

The **Local Device Manager** is the web GUI for configuring and administering the netFIELD OS of the device. It is a customized version of the *Cockpit* web administration console for Linux server.

## **Description of the GUI**

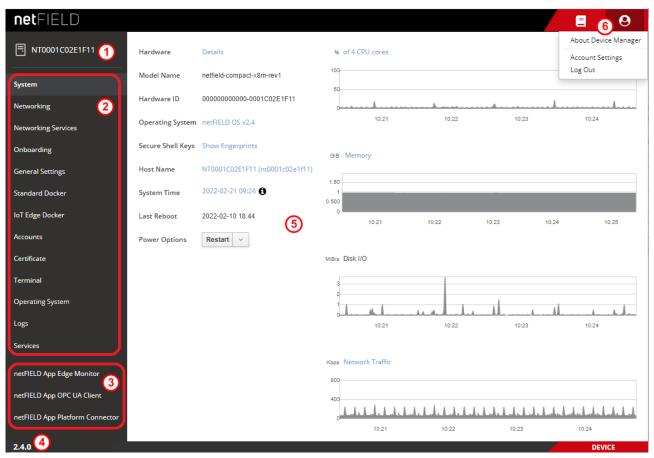


Figure 28: Overview Local Device Manager

- (1) "Pretty" host name of the device (can be adapted by the user, see subsection *Host Name* in section *System* [▶ page 52])
- (2) In the navigation panel on the left of the screen, you can select the available "standard" management pages.
- (3) Many Hilscher netFIELD application containers like e.g. netFIELD App Platform Connector or netFIELD App OPC UA Client provide their own configuration GUI, which can be selected here (if deployed on your device). Note that the functions and the GUI of individual containers are not described in this manual. Consult the documentation of the individual container for more information.
- (4) Shows the version of the netFIELD OS/Local Device Manager.

- (5) Main screen displaying the management page that you have selected in the navigation panel.
- Note that if a label, text or value is highlighted in blue, it contains a clickable link that opens a page or dialog box with further details or configuration options.
- (6) Toolbar in the upper right corner of the screen:
- The currently available netFIELD documentation (including this user manual).
- The O icon opens the user menu:
  - About Device Manager: Shows information about the Local Device Manager.
  - Account Settings: Opens the configuration page of your currently used account (i.e. the account you are currently logged in with).
     See also Accounts [> page 104] section for further information.
  - Log Out: Logs you out of the Local Device Manager

# 5.2 System

The **System** page allows you to configure and monitor basic system parameters and resources.

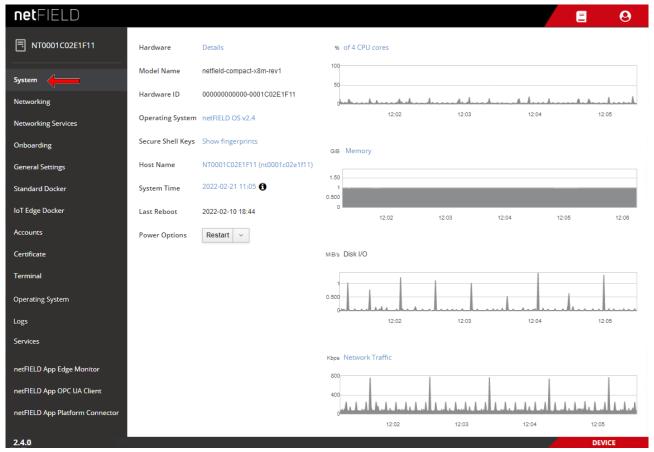


Figure 29: System page in Local Device Manager

## Hardware

Click on **Details** to open a page showing details about your device's hardware like processor cores, RAM, mass storage, CPU temperature etc.

#### **Model Name**

Model name of the device

## Hardware ID

Unique identification number of the device. To match the required format, the ID may be "filled up" with zeros. This ID can also be used in the netFIELD Portal as unique identifier of your device.

## **Operating System**

Name and version of the installed netFIELD OS. Click on the blue name to open a window showing further details (i.e. the exact firmware version).

## **Secure Shell Keys**

Click on **Show fingerprints** to open a window displaying the Machine SSH Key Fingerprints.

#### **Host Name**

The host name identifies the device in a LAN or Wi-Fi network and can be used for connecting to the device. By default, the name consists of the letters  $\mathbb{NT}$  followed by the MAC address of the LAN port of the device. If you want to change it, click on the blue name to open the **Change Host Name** dialog window.



Figure 30: Change host name dialog

**Pretty Host Name**: Free-text (UTF8) name for presentation to the user. Will be displayed e.g. on top of the navigation panel in the Local Device Manager or as label in your browser tab.

**Real Host Name**: Equivalent to the transient host name which can be used to connect to the device and which can be changed by DHCP or mDNS at runtime. Can contain lower-case characters, digits, dashes and periods (with populated subdomains).

Setting this value takes immediate effect and does not require a restart.

## **System Time**

Shows the system time of the device. By default, the time zone is set to  $\mathtt{UTC}$  and the actual time is synchronized by an NTP (Network Time

Protocol) service. Hovering over the 10 icon opens a tooltip displaying details about the current settings, like e.g. the NTP service that was used for the synchronization.

For instructions on how to change the time settings, see section *Set system time* [ page 36].

#### Last Reboot

Shows date and time of the last reboot (restart) of the netFIELD OS.

## **Power Options**

Use the drop-down button to restart or shutdown the netFIELD OS and the device.

To restart the device after shutdown, press the power button of the device (see position (11) in section *Device overview* [▶ page 16]).

#### **CPU** cores

The graph shows the combined load of the CPUs of the device during the last five minutes. Click on the blue % **of 4 CPU cores** link to open a page showing the share of certain process categories:

- Nice (ni): User space processes that have been "niced" (i.e. "prioritized").
- User (us): User space processes (i.e. applications and processes that do not belong to the kernel processes)
- Kernel (Sy): Linux kernel processes
- I/O Wait (wa): Idle while waiting for an I/O operation to complete

## Memory

The graph shows the usage of the RAM memory of the netFIELD OS during the last five minutes. Click on the blue **Memory** link to open a page showing actually used memory and cached memory.

#### Disk I/O

The graph shows the data access rate to the mass storage drive/disk/device during the last five minutes.

#### **Network Traffic**

The graph shows the network traffic rate during the last five minutes. Click on the blue **Network Traffic** link to open the **Networking** page providing further details about the physical and virtual network interfaces of the device.

# 5.3 Networking

## 5.3.1 Overview

The **Networking** page allows you to configure IP parameters and to monitor the amount of traffic of the physical and virtual/logical (i.e. of containers) network interfaces that are managed by the netFIELD OS. You can also configure your firewall and HTTPS/HTTP/FTP Proxy server settings here.

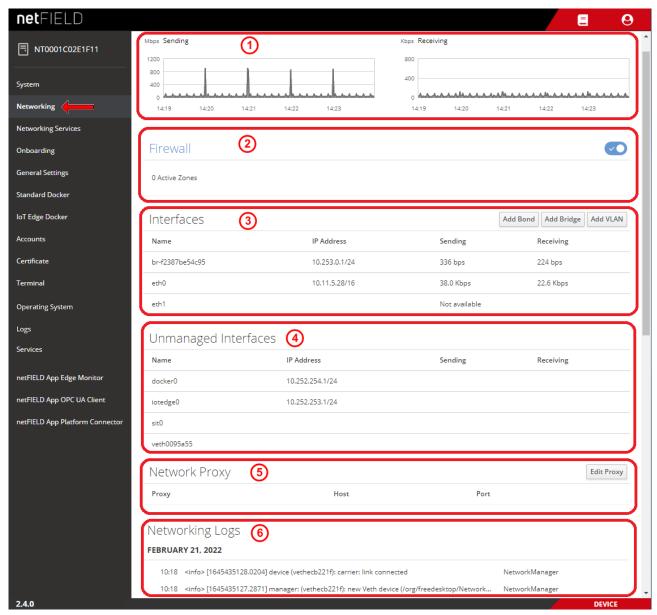


Figure 31: Networking page

The **Networking** page features the following sections:

## Sending/Receiving

The graphs in the section on top (1) show the amount of network traffic (sending and receiving) for the last five minutes.

#### **Firewall**

The **Firewall** section (2) shows the number of active firewall zones.

With the toggle switch, you can deactivate the firewall all together. Click on the blue **Firewall** link to open the firewall configuration page. (See section *Firewall* page 60] for more details.)

#### **Interfaces**

The **Interfaces** section (3) lists the interfaces that can be managed by the netFIELD OS, and shows their basic parameters (IP address, current volumes of sending and receiving).

**br-xxxxxxxxxxx**: This is a "bridge" that was automatically created by the IoT Edge Docker after "onboarding" the device.

**eth0**: This is the ETH 1 LAN interface of the device (for the location of the LAN connector on the device, see position (2) in section *Device* overview [▶ page 16]).

**eth1**: This is the ETH 2 LAN interface of the device (see position (1) in section *Device overview* [▶ page 16]).

## Open details page of Ethernet interface (e.g. for changing IP settings)

You can click on an interface, e.g. eth0, in order to display further details or to configure its IP settings:

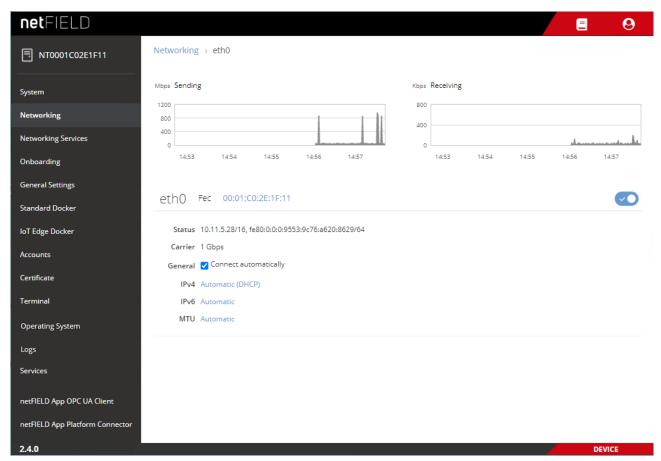


Figure 32: Details of LAN interface (eth0)



## Important:

Be careful not to deactivate the **eth0** and the **eth1** LAN interfaces by switching them off with the toggle switch. Once you have deactivated an interface, the connection to your device via this interface will be lost. If you have deactivated both LAN interfaces, you will have to perform either a device recovery in order to be able to reconnect again (see section *Device recovery via USB* [ page 123]), or you can reactivate the LAN interfaces via the Console interface with a terminal program like e.g. PuTTY (see section *Console interface* [ page 21]).

To query the connectivity states of the LAN interfaces via console, use: sudo nmcli dev status

To reactivate an interface (e.g. eth0) via console, use: sudo nmcli con up ifname eth0

- ➤ To change the IP settings, e.g. to set a fixed IP address, click on **Automatic (DHCP)** next to **IPv4**.
- ⇒ The IPv4 Settings page opens.

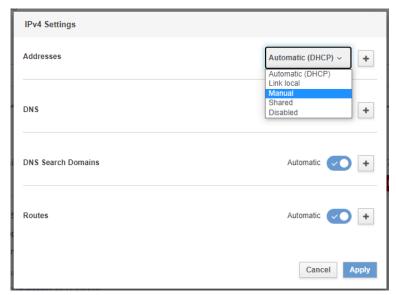


Figure 33: IPv4 Settings

Addresses

Manual

+

Address

CIDR Suffix or Netmask

Gateway

DNS

Automatic

+

Routes

Automatic

Automatic

Automatic

Apply

In the Addresses dropdown-list, select Manual.

Figure 34: Manual IPv4 Settings

Enter the address parameters, then click Apply button.

## **Unmanaged Interfaces**

The **Unmanaged Interfaces** section (4) lists virtual interfaces and their IP parameters (IP address, current send/receive volumes).

- docker0: Virtual interface ("bridge") of the Standard Docker
- lotedge0: Virtual interface ("bridge") of the IoT Edge Docker
- vethxxxxxxx: Virtual interface ("virtual Ethernet device") of a container in a Docker
- **sit0**: Tunneling protocol ("Simple internet transition") for using IPv6 over an existing IPv4 connection.



## Note:

The IP addresses of the "unmanaged interfaces" cannot be changed here. If you want to change the pre-configured IP address of the virtual interface of the Standard Docker (**docker0**) or of the IoT Edge Docker (**lotedge0**), e.g. because it conflicts with other IP addresses in your company network, see section *Docker Network Settings* [\* page 84] for further information.

## **Network Proxy**

The Network Proxy section (5) shows the HTTP/HTTPS/FTP proxy server settings of your netFIELD OS. Note that the **No Proxy** URIs localhost and 127.0.0.1 are "internal" destinations in the netFIELD OS and are therefore not to be addressed via Proxy server. They appear as **No Proxy** entries by default, even if you did not configure any Proxy server for your netFIELD OS. Do not edit or remove localhost and 127.0.0.1 from the **No Proxy** list.

To configure your network Proxy settings, click the **Edit Proxy** button to open the **Proxy Settings** dialog. (See section *Network Proxy settings* [ page 69] for more information.)

## **NETWORKING LOGS**

The **NETWORKING LOGS** section (6) lists messages issued by the Network Manager of the system.

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## 5.3.2 Firewall

#### Overview

netFIELD OS is equipped with a firewall.

You can add firewall zones and assign interfaces and/or subnets or IP address ranges for which the rules of a zone shall apply. You can also configure "port forwarding" and define allowed services and ports that shall remain "open" in a Drop zone, NAT-Drop zone or Block zone.



## Important:

Note that in its "state of delivery", there is no active firewall zone configured, which means that by default, all traffic is allowed and none blocked or dropped until you have configured one or more active zone(s).



#### Note:

Be aware that containers running in the Standard Docker or in the IoT Edge Docker may require certain ports on the host system to be "open" in order to function and communicate properly.

Therefore, make sure that you add these ports to the **Allowed Services** list when you define Drop, NAT-Drop or Block zones. The required ports of a container are defined in its *Container Create Options*.

For example, the *mosquitto* container (which is an MQTT Broker) requires the TCP port 1883 for its mqtt service to be open. To find out the services/ports that your containers use, go to the **Standard Docker** page respectively **IoT Edge Docker** page of the Local Device Manager and check out the container's port settings by clicking on the corresponding image or container instance.

➤ To open the Firewall configuration page, click the **FIREWALL** link on the **Networking** page.

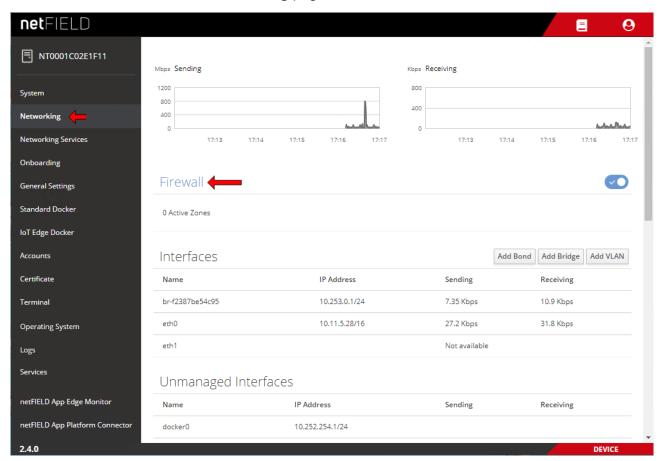
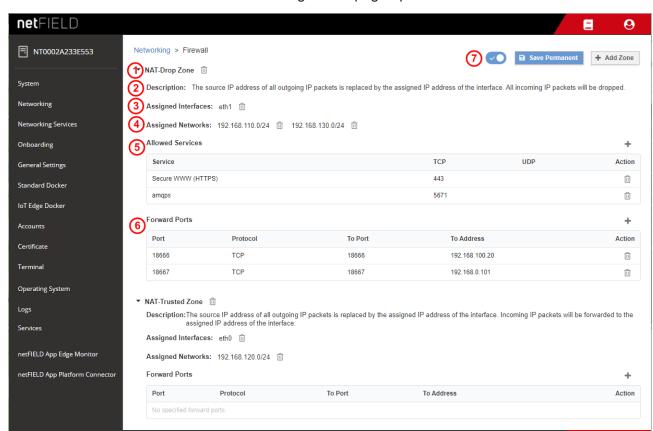


Figure 35: Open Firewall configuration page



→ The Firewall configuration page opens:

Figure 36: Elements on Firewall configuration page

#### **Zones**

(1) All zones that have been added to your firewall configuration are listed on the **Firewall** page.

Click the button (expand) in front of a zone's name to show the properties of the zone, like Interfaces, Sources, Allowed Services, Forward ports and a brief Description.

Click the button (collapse) to hide the properties of the zone.

Zones can be removed from the firewall by clicking the in button.

You can add the following zones to your firewall by clicking the **+ Add Zone** button:

Zone *	Description	
Drop	All packets reaching the interface will be "silently" dropped by default (except for the "allowed services").	
NAT-Drop	NAT = Network Address Translation, a.k.a. "masquerading". Allows port forwarding between assigned interfaces. The source IP address of all outgoing IP packets is replaced by the assigned IP address of the interface. All incoming IP packets will be dropped by default (except for "allowed services" and forwarded ports).	
Block	All packets reaching the interface will be dropped by default (except for the "allowed services"). The sender will be notified by an ICMP "unreachable" message.	
NAT-Trusted	NAT = Network Address Translation, a.k.a. "masquerading". Allows port forwarding between assigned interfaces. The source IP address of all outgoing IP packets is replaced by the assigned IP address of the interface. Incoming IP packets will be forwarded to the assigned IP address of the interface.	
Trusted	All IP packets are forwarded transparently. There is no need to add allowed Services/ports to this zone because all services/ports are open anyway. Thus, there is no "Allowed Services" table for this zone.	
* Sorted from "least trusted" to "most trusted"		

Table 11: Available Firewall zones

- ➤ To add a new zone or to assign new interfaces or subnet(s)/IP address range(s) to an existing zone, click + Add Zone button.
- The **Add Zone** dialog opens:

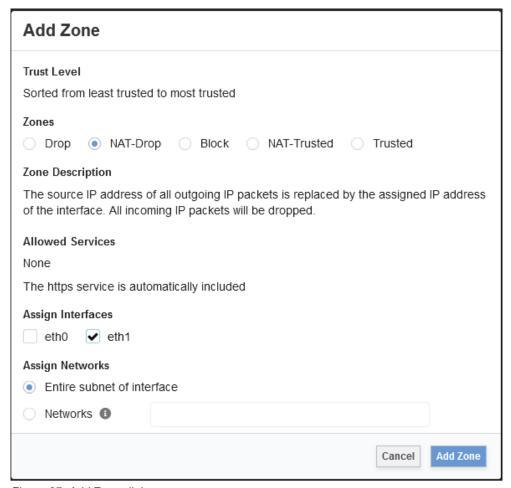


Figure 37: Add Zone dialog

Element	Description			
Trust Level	Explains the sorting of the zones under <b>Zones</b>			
Zones	Select here the zone that you want to add to your firewall configuration. If you want to assign <b>Interfaces</b> or <b>Networks</b> to an already existing zone (i.e. to a zone that has already been added to your firewall configuration), select here the corresponding zone to which you want to add the new parameters.			
Zone Description	Displays a brief description of the selected zone.			
Allowed Services	Shows the allowed services/ports of the selected zone.  Note that HTTPS is allowed by default in all zones.  You can add or delete allowed services to/from an existing zone in the Allowed Services table of the corresponding zone.			
Assign Interfaces	Select here the physical or virtual interface(s) that you want to assign to the selected zone.  Note that each interface can be assigned to one zone only. Interfaces that have already been assigned to a different zone are not displayed here and thus cannot be selected here. If you want to reassign an interface from one zone to another, you will first have to remove the interface from the zone to which it is currently belonging.			
Assign Networks	Here you can define subnets or IP address ranges for which the zone shall apply.			
	Entire subnet of interface	Select this option if the rules shall apply to the entire subnet(s) of the assigned interface(s).		
	Networks	Select this option to enter address ranges or subnets for which the rules of the zone shall apply.  Enter the subnet mask as CIDR Suffix. Multiple entries must be separated with commas, e.g.:  192.168.1.0/24, 10.14.0.0/16		

Table 12: Elements in Add Zone dialog

## **Description**

(2) Brief description of the function of the zone.

## **Assigned Interfaces**

(3) Physical or virtual interfaces that are assigned to the zone (i.e. these are the interfaces to which the rules of the zone apply).

You can assign interfaces to a zone in the **Add Zone** dialog when you add a new zone to your firewall.

Note that each interface can be assigned to one zone only.

Interface(s) can be removed from a zone by clicking the in button.

If you later want to add another interface to an already existing zone, proceed as follows:

- Click + Add Zone button to open the Add Zone dialog.
- In the **Add Zone** dialog, select the existing zone in the **Zones** area.
- Select the new interface in the Assign Interfaces area.
- Click the Add Zone button in the footer.
- The **Add Zone** dialog closes and the new interface is added to the zone.

## **Assigned Networks**

(4) These are the subnet(s) or IP address ranges that are assigned to the zone (i.e. these are the subnet(s) respectively IP address ranges to which the rules of the zone apply).

You can assign networks to a zone in the **Add Zone** dialog when you add a new zone to your firewall. If no networks are assigned, the rules of the zone will apply to the entire subnet of the interface by default.

Note that each network can be assigned to *one zone* only.

Networks can be removed from a zone by clicking the in button.

If you later want to add networks to an already existing zone, proceed as follows:

- Click + Add Zone button to open the Add Zone dialog.
- In the **Add Zone** dialog, select the existing zone in the **Zones** area.
- > Select the **Networks** option in the **Assign Networks** area.
- Enter new subnet(s) or IP address range(s) into the **Networks** field. (Enter the subnet mask as CIDR Suffix and separate multiple entries with commas.)
- Click the Add Zone button in the footer.
- The **Add Zone** dialog closes and the network(s) are added to the zone.

#### **Allowed Services**

(5) The **Allowed Services** table shows the network services and ports that remain "open" in a Drop, NAT-Drop or Block zone.



#### Note:

Secure WWW (HTTPS)/TCP port 443 is by default allowed for all zones and interfaces because this service/port is the standard means of communication of the web server of the netFIELD OS with the netFIELD Cloud. When you add a new zone, HTTPS will therefore be automatically included in the Allowed Services list.



## Important:

Be aware that if you delete **HTTPS** from the **Allowed Services** list, you might shut yourself out from the netFIELD OS.

Element	Description		
Service	Name of the service or alias of the custom port that is allowed in the zone.		
TCP	Number of the TCP port that is allowed in the zone.		
UDP	Number of the UDP port that is allowed in the zone.		
Action	+	Opens a dialog for adding allowed services respectively custom services (ports) to the zone (see below).	
	Î	Deletes the allowed service respectively port.  Note: Deleting an allowed service/port from a Drop Zone, NAT-Drop Zone or Block Zone can cause loss of connection to your device (if the interface via which you are connected belongs to such a zone).	

Table 13: Columns/elements in Allowed Services table

To add a new service respectively port to the **Allowed Services** list of a zone, proceed as follows:

- Click the + button above the Action column.
- The **Add Services** dialog opens. The dialog features a list of commonly used services and their standard TCP or UDP port numbers:

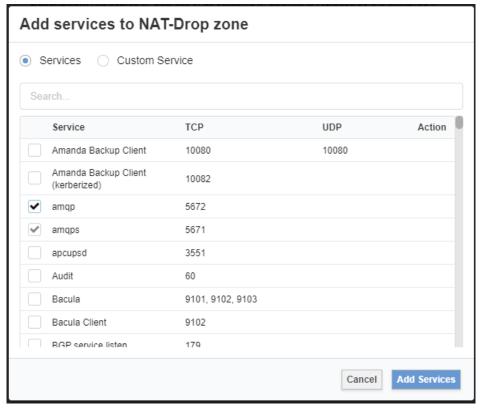


Figure 38: Add services

- ➤ To find the service/port you are looking for, you can scroll through the list by using the scroll bar or you can enter the name of the service or the port number into the **Search** field.
- > Select the service(s)/port(s) in the check box, then click **Add Services** in the footer.
- The dialog closes and the allowed services/ports are added to the zone.

If you want to add a port that is not bound to a specific service, you can select the Custom Service option and enter the port number in the TCP respectively UDP field. For reference, you should also enter a name for your custom service/port in the Name field. You can add several ports at once by separating the entries with a comma.

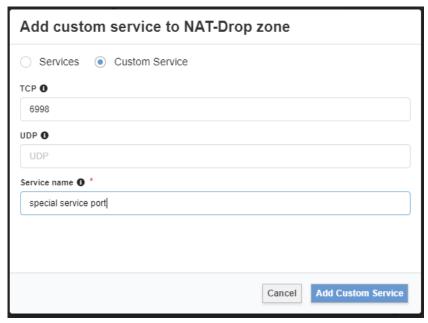


Figure 39: Add custom services dialog

- Click Add Custom Service in the footer.
- The dialog closes and the allowed custom service/port is added to the zone.

#### **Forward Ports**

(6) The firewall supports "port forwarding", which is commonly used together with NAT zones (NAT = Network Address Translation, a.k.a. "masquerading"); i.e. the **NAT-Drop** or the **NAT-Trusted** zone. It allows traffic arriving at a certain port of an interface to be forwarded to a certain port of another interface, e.g. of an "internal" interface like a virtual container interface ("veth"), whose IP address is not "visible" to the "outside world".

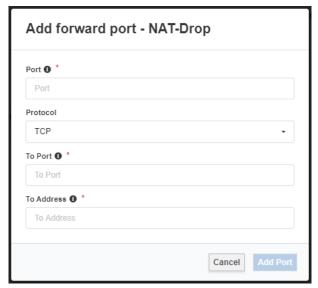
Port forwarding settings are displayed in the **Forward Ports** table of the zone.

Element	Description		
Port	Number of the port of the receiving interface from which the traffic is to be forwarded.		
Protocol	Protocol used by the service/port.		
To Port	Number of the port to which the traffic shall be forwarded.		
To Address	IP address of the interface to which the traffic shall be forwarded.		
Action	+	Opens a dialog for adding a new port forwarding definition.	
	Û	Deletes the port forwarding definition.	

Table 14: Columns/elements in Forward Ports table

To add a new port forwarding definition to a zone, proceed as follows:

Click the + button above the Action column.



⇒ The Add Forward Port dialog opens:

Figure 40: Add forward port dialog

- ➤ In the **Port** field, enter the number of the port of the receiving interface from which the traffic is to be forwarded.
- In the Protocol drop-down list, select the corresponding protocol.
- In the **To Port** field, enter the number of the port to which the traffic shall be forwarded.
- In the **To Address** field, enter the IP address of the interface to which the traffic shall be forwarded.
- Click the Add Port button in the footer.
- The **Add Forward Port** dialog closes and the new port forwarding definition is added to the existing zone.

#### Control elements in main toolbar

(7) The main toolbar on top of the **Firewall** configuration page features the following control elements:

Element	Description
	Toggle switch to deactivate the firewall.
Save Permanent	Saves your new firewall configuration settings.
+ Add Zone	Opens the <b>Add Zone</b> dialog. In the <b>Add Zone</b> dialog, you can add a new active zone to your firewall configuration, or you can assign new interfaces or "networks" (subnets/IP address ranges) for an already existing active zone (i.e. for a zone that has already been added to your firewall).

Table 15: Control elements in main toolbar

## 5.3.3 Network Proxy settings

If your local IT network uses proxy server(s) for HTTP, HTTPS, or FTP communication, you must configure the **Network Proxy** settings of the netFIELD OS accordingly.



#### Note:

To ensure that the device will be able to communicate with the cloud, we strongly recommend you to configure the proxy settings before onboarding your device. The local proxy settings of the device will be transferred to the netFIELD Portal during onboarding and will be stored there.

The container images that you then deploy from the Portal can thus take over these proxy settings and use them for their own communication when they run on the device after their deployment. Note also that if you change the proxy settings locally on your device after onboarding, you must "synchronize" the settings with the netFIELD Portal in order to keep the settings there "up-to-date" (to synchronize, open the **Onboarding** page in the Local Device Manager, then click **Synchronize** button).

You can find the **Network Proxy** settings on the **Networking** page.

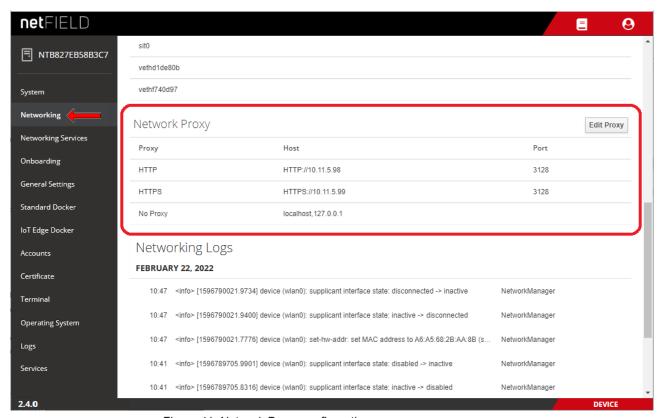


Figure 41: Network Proxy configuration

The **Network Proxy** table shows the current Proxy server settings of your netFIELD OS. The protocols for which a Proxy server is being used are listed in the **Proxy** column, the **Host** column shows the IP address or host name of the corresponding proxy server and the **Port** column shows the port number that the proxy server uses for the protocol.

The **No Proxy** entries designate destinations that shall not be addressed via Proxy server.

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By default these are localhost and 127.0.0.1, which are "internal" addresses of the netFIELD OS and are therefore not to be handled by a proxy server. The localhost and 127.0.0.1 entries appear in the **No Proxy** list even if you did not configure any Proxy Server for your netFIELD OS.

Do not edit or remove localhost and 127.0.0.1 from the No Proxy list.

To configure your network proxy settings, proceed as follows:



#### Note:

Ask your local network administrator for the parameters (IP address, ports, passwords etc.) of your local proxy server(s).

- Click the Edit Proxy button.
- → The Proxy Settings dialog opens:

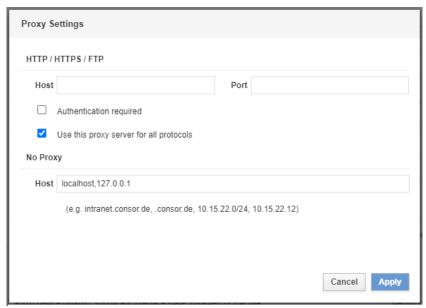


Figure 42: Proxy Settings dialog window

## Use case a: Using one proxy server for multiple protocols.

➤ If the HTTP, HTTPS and/or FTP communication in your local network is handled by a single proxy server, select the **Use this proxy server for all protocols** option.

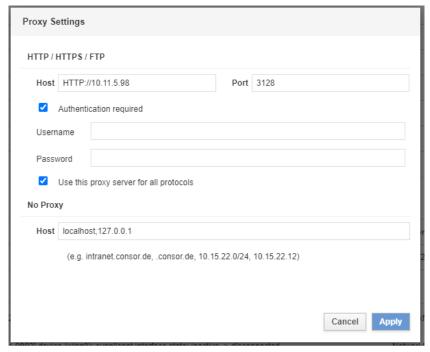


Figure 43: Using one Proxy server for all protocols

- ➤ In the **Host** field, enter the appropriate prefix of the protocol that the proxy server is using, followed by its IP address or host name, e.g.: http://192.168.20.122
- ➤ In the **Port** field, enter the number of the port that the proxy server is using.
- If your proxy server requires authentication, select the **Authentication** required option and enter **Username** and **Password** of the server.
- In the **No Proxy** section, you can specify destinations that shall not be handled by the proxy server(s). Multiple entries in the **Host** field must be separated by comma.



## Important:

Do not change or remove the localhost and 127.0.0.1 entries in the **No Proxy** section. These are "internal" addresses of the netFIELD OS that cannot be handled by a proxy server because they are required for internal communication. You can, however, add further exceptions in the **Host** field.

Use case b: Using separate proxy servers for different protocols.

- ➢ If the HTTP, HTTPS and/or FTP communication in your local network is handled by separate proxy servers, uncheck the Use this proxy server for all protocols option.
- This enables separate configuration fields for the HTTP, HTTPS and FTP protocols:

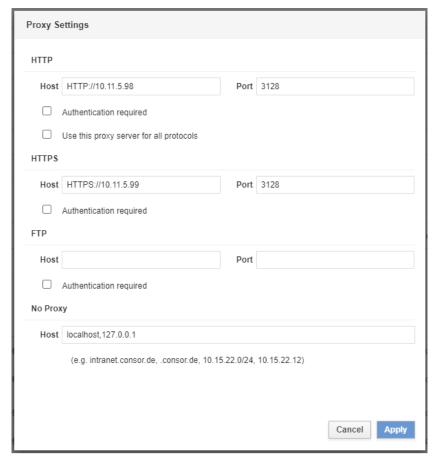


Figure 44: Separate HTTP/HTTPS/FTP configuration

Enter the parameters of the individual proxy servers.

### Saving and restarting

- ➤ To save your new proxy server configuration, click **Apply** button.
- ♦ The following dialog appears:

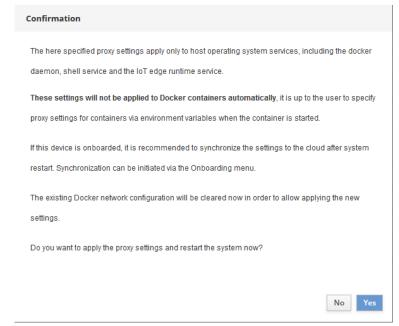


Figure 45: Restart dialog after changing proxy server configuration

- Read the note carefully.
- > To apply the new settings, you must allow the netFIELD OS to perform an immediate restart.
  - Click **Yes** to apply the new settings and restart the netFIELD OS.
- Click No to close the dialog without applying the new settings.

### Synchronizing new settings with the cloud

➤ If your device was already onboarded in the netFIELD Portal before changing the settings, you must "synchronize" the new proxy server settings with the corresponding data set of the "device twin" in the cloud.

To do so, open the **Onboarding** page of the netFIELD OS.

After having changed the proxy settings of an onboarded device, the **Onboarding** page should now display a **Proxy settings changed** note and the **Synchronize** button (if not, refresh the page by pressing **F5** on your keyboard).

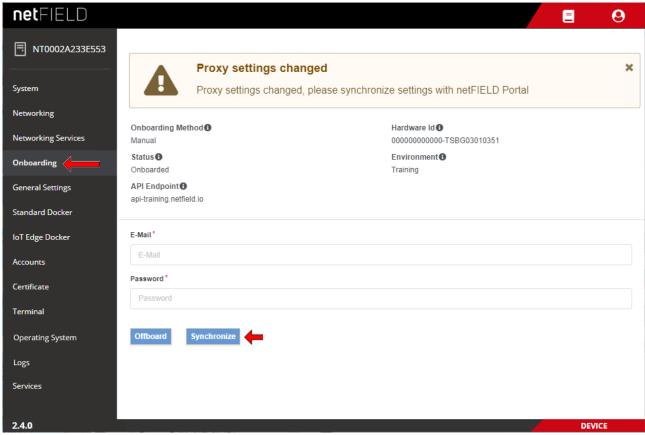


Figure 46: Synchronize proxy settings with netFIELD Portal

- > In the **E-Mail** and **Password** fields, enter the credentials of a user of the **portal** who possesses the updateDevices permission.
- Click Synchronize button.
- If the credentials have been correct, the "Device proxy settings were updated" message appears. The proxy server settings of your device in the cloud are now identical with your local settings.

  You can check the new settings in the Device Manager of the netFIELD Portal under Device Manager > [your device] > Overview. The new settings should be displayed there.

# Removing or editing existing Proxy server settings

If you are not using proxy server(s) in your local IT network any more, you can simply open the **Proxy Settings** dialog window and delete (or edit) the entries in the corresponding fields. After clicking the **Apply** button, the proxy server will be removed from the configuration and the new settings will become effective after restarting the netFIELD OS. If your device is onboarded in the netFIELD Portal, do not forget to synchronize the new settings.

# 5.4 Networking Services

# 5.4.1 Wi-Fi

On the **Wi-Fi** tab of the **Networking Services** page, you can configure the Wi-Fi settings of netFIELD Edge Devices that are equipped with a wireless interface. Since this **netFIELD Compact** device type has no Wi-Fi interface, this tab simply says "Wi-Fi hardware is not available or disabled".

# 5.4.2 DHCP Server

On the **DHCP Server** tab of the **Networking Services** page, you can configure the DHCP service of netFIELD Edge Devices that are equipped with a Wi-Fi interface providing an Access Point. Since this **netFIELD Compact** device type has no Wi-Fi interface, this tab simply says "Wi-Fi hardware is not available or disabled".

# 5.4.3 Connectivity Check

On the **Connectivity Check** tab of the **Networking Services** page, you can test the connectivity of the cloud communication channels that are used by the netFIELD OS-underlying Linux and the *Azure IoT Edge runtime* of the IoT Edge Docker. Some other configuration settings that are relevant for proper connectivity (like the local host time and the Docker's DNS settings) are also checked here.

The cloud connectivity checking functions are provided by the *iotedge check* tool (version 1.2.5) of the IoT Edge runtime, which uses the *azureiotedge-diagnostics* container for this.

Therefore, your device must be onboarded in the netFIELD Cloud (which enables the IoT Edge Docker and the IoT Edge runtime) for using this function. However, using only the **Ping** test works without the device being onboarded.



For more information on the *iotedge check* tool, see <a href="https://docs.microsoft.com/en-us/azure/iot-edge/troubleshoot?">https://docs.microsoft.com/en-us/azure/iot-edge/troubleshoot?</a>
<a href="https://github.com/Azure/iotedge/blob/main/doc/troubleshoot-checks.md">https://github.com/Azure/iotedge/blob/main/doc/troubleshoot-checks.md</a>

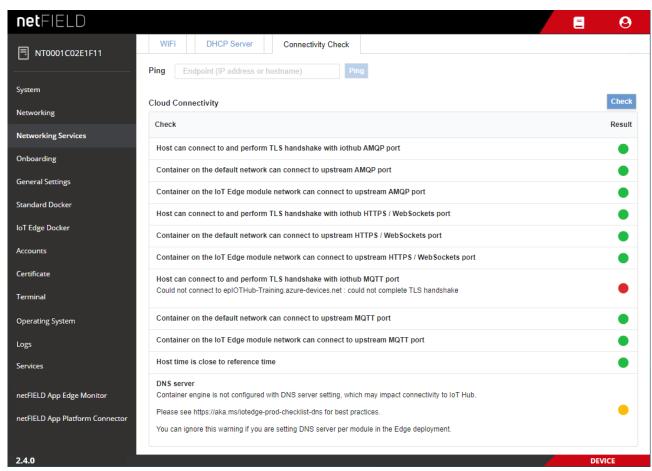


Figure 47: Connectivity Check tab

# LAN/Internet ping

To test the LAN respectively Internet connection, enter the IP address or the hostname of an endpoint in the **Ping** field, then click **Ping** button.

### **Cloud Connectivity**

To test the connectivity of the components that are involved in connecting the IoT Edge runtime to the netFIELD Cloud, click **Check** button.

The result is indicated with a dot:

- OK (available)
- Warning
- Error (not available)



For more information on the checks that are being performed, see <a href="https://github.com/Azure/iotedge/blob/main/doc/troubleshoot-checks.md">https://github.com/Azure/iotedge/blob/main/doc/troubleshoot-checks.md</a>

Note that the current netFIELD OS uses the *iotedge check* tool version 1.2.5.

# 5.5 Onboarding (and offboarding)

The **Onboarding** page allows you to "register" your device in the netFIELD Portal. For a detailed description of the onboarding process and the parameters on this page, see section "Onboard" (register) device in netFIELD Cloud [ page 38]. You can also "offboard" your device here.

If you have changed the HTTP/HTTPS/FTP proxy server settings of your device *after onboarding*, you can also "synchronize" these new settings here with the netFIELD Portal by clicking the **Synchronize** button. (The **Synchronize** button will only be visible if you have actually changed the proxy server settings. See also section *Network Proxy settings* [ page 69] for further information.)

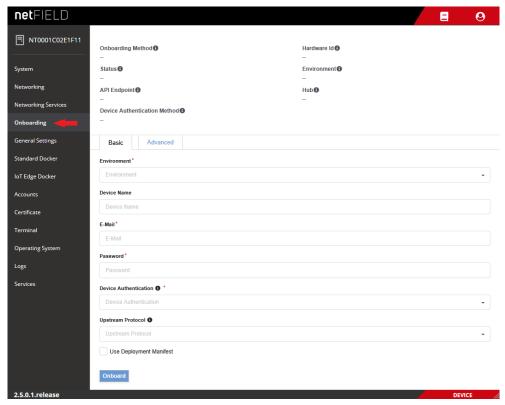


Figure 48: Basic Onboarding page

Once your device has been onboarded, the page changes and shows the parameters for "offboarding" the device. By offboarding it, the device will be "deleted" in the portal and removed from the device list of the portal's **Device Manager**:

# The Properties of the Propert

### Offboarding after having used the Basic Onboarding method

Figure 49: Offboarding "Basic"

- ➤ In the E-Mail and Password fields, enter the credentials of a user of the netFIELD Portal who possesses deleteDevices and offboardedDevices permissions.
- ➤ Note: In case you are using the credentials (in the **E-Mail** and **Password** fields) of a netFIELD Portal user account that is protected by two-factor authentication (a.k.a 2FA), make sure that you have access to the corresponding "Time-based One-time Password (TOTP)" methods, i.e. the email account or the Authenticator app. This is because in this case you will also have to enter a 2FA passcode during offboarding.
- Click Offboard button.
- If the netFIELD Portal account is protected by 2FA, you will now have to select your 2FA method and enter the passcode.
  If the account is a member of other Workspaces, you will now also have to select the workspace from which you want to offboard the device.
- After successful offboarding, the following message appears: **Success Device is now deleted**.

Local Device Manager 80/144

# Offboarding after having used the Advanced Onboarding method

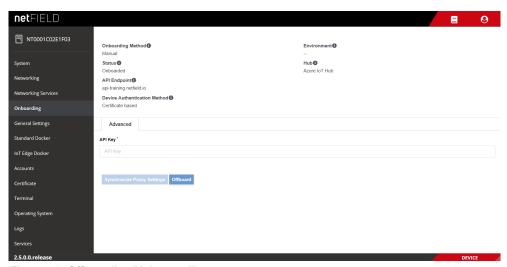


Figure 50: Offboarding "Advanced"

- ➤ In the API KEY field, enter an API Key that possesses the right to offboard devices. I.e. this key must have Security Level org+ch or org for the deleteDevices and offboardedDevices functions of the devices resource.
- Click Offboard button.
- ⇒ After successful offboarding, the following message appears: Success
   Device is now deleted.



### Note:

After offboarding, all application containers managed by the netFIELD Portal are automatically deleted. However, the Docker images will still present on the device.

# 5.6 General Settings

# 5.6.1 Web Server (Port) Settings

On the **Web Server** tab of the **General Settings** page, you can change the TCP ports of the web server of the netFIELD OS.

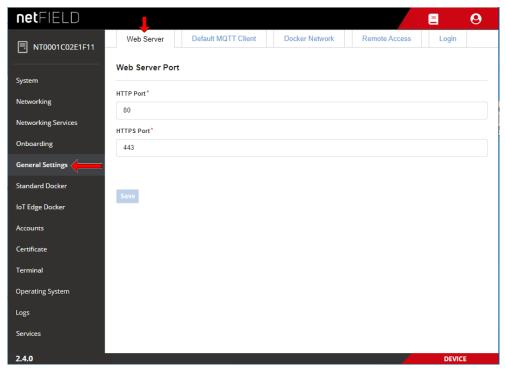


Figure 51: Web Server Settings tab

By default, the netFIELD OS uses port 80 for its HTTP communication and port 443 for its HTTPS communication.



### Important:

The new settings become immediately effective after saving and confirming the changes, which means that your current HTTP/ HTTPS connection to the netFIELD OS respectively Local Device Manager will be lost.

You will have to reconnect by specifying the new port number after the IP address in the address bar of your web browser.



# Note:

Changing the web server port settings will have no effect on the **Remote Control** function that allows you to access the Local Device Manager from the netFIELD Portal via "web tunnel". For more information about the Remote Control function, see *netFIELD Portal* operating instructions manual, DOC1907010IxxEN.

Click Save button to save your new Web Server Settings.

# 5.6.2 Default MQTT Client Settings

On the **Default MQTT Client** tab of the **General Settings** page, you can change the MQTT Client configuration parameters that shall be used by the Docker containers that are running on your netFIELD OS. These settings are stored in a JSON configuration file in the netFIELD OS (/etc/gateway/mqtt-config.json).

By default, all Hilscher netFIELD Apps use this configuration file. Other containers (i.e. non-Hilscher application containers) that do not require their own customized MQTT client settings, can also use these settings here if the configuration file is referenced accordingly in the container image (e.g. in the *Container Create Options* of the netFIELD Portal, see *netFIELD Portal* operating instructions manual, DOC1907010IxxEN).

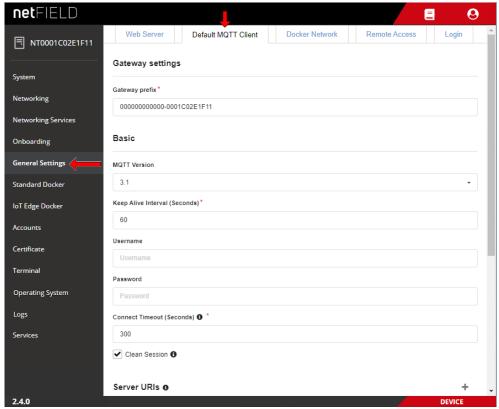


Figure 52: Default MQTT Settings

Element		Description			
Gateway settings	Gateway prefix	Identifies the device. By default, this is the Hardware ID of the device.			
Basic	MQTT Version	MQTT version to be used (depending on the MQTT broker).			
Keep Alive Interval Username		Defines the maximum length of time in seconds that the broker and client may not communicate with each other.			
		User name for authentication at the broker (if implemented and required by the broker).  Note that the <i>netFIELD App MQTT Broker</i> from the netFIELD Portal does not require login authentication.			
	Password	Password for authentication at the broker (if implemented and required by the broker).  Note that the <i>netFIELD App MQTT Broker</i> from the netFIELD Portal does not require login authentication.			
Connect Timeout		Defines the maximum length of time in seconds that is allowed for completing the connection process.			
	Clean session	If Clean session is selected, the client does not want a persistent session (meaning that if the client disconnects for any reason, all information and messages that are queued from a previous persistent session are lost.  If Clean session is unchecked, the broker creates a persistent session for the client.			
Server URIs		Server URI or FQDN of the MQTT broker			
		Note: When multiple server URIs are specified, the client will try to connect to each server one after the other, starting with the first server in the list.  If a server connection was established successfully, only this connection will be used. The client will not open multiple connections to multiple servers simultaneously.			
Last Will and Testament		Select this option if you want to use the "last will and testament" (LWT) feature of MQTT. (I.e. to notify other clients about an unexpected loss of connection to the broker)			
		Topic Name	Topic name of LWT message		
		Retained	"Retained" flag of LWT message		
		Quality of Service	QoS of LWT message		
		Message	Message text, e.g. "unexpected loss of connection"		
SSL / TLS		Select this option if you want to use SSL/TLS encryption for creating a secure connection to the MQTT broker.  Note: This option is for expert users only! In the standard use case, in which the netFIELD App MQTT Broker and the Docker containers are running on the same device, a secure SSL/TLS connection is not necessary (the overhead of the secure connection can thus be avoided).			
		File name and path to private key in PEM format	Enter here the complete path to the private key on the device.		
		File name and path to certificate chains in PEM format  Enter here the complete path to the certificate chains on the device.			
		Override the trusted CA certificates in PEM format	Enter here the complete path to override the trusted CA certificates on the device.		
		Enable verification of the server certificate	If this option is disabled, the Docker containers will also accept invalid certificates from the broker (not recommended).		

Table 16: Default MQTT Client Settings

> Click **Save** button to save your new Default MQTT Client Settings.

# 5.6.3 Docker Network Settings

On the **Docker Network** tab of the **General Settings** page, you can change the network address settings of the Standard Docker and of the IoT Edge Docker.

You can also add addresses of external DNS server(s) for Standard Docker and IoT Edge Docker containers here.



# Important:

These network address settings are predefined by Hilscher. Change these default addresses only if they are not compatible with

change these default addresses only if they are not compatible with your company's LAN address configuration, i.e. to avoid an address conflict.

Note that after changing the address settings of the Standard and/or IoT Edge Docker all containers running on the corresponding Docker will be stopped and deleted and the netFIELD OS will be automatically restarted. After restart, you might have to re-deploy the deleted containers that are not automatically re-deployed via the netFIELD Portal.

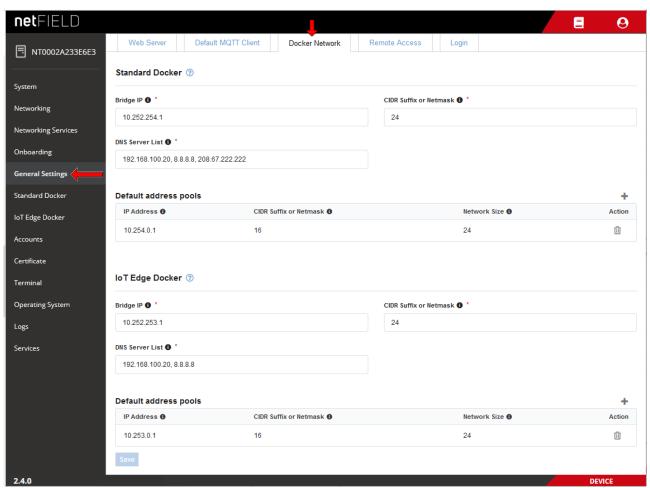


Figure 53: Docker Network Settings

### Standard Docker

The **docker0** bridge is a virtual default interface created by the Standard Docker.

By default, it uses the address 10.252.254.1/24 ("private range" as defined in RFC 1918) if the address is not already used on the host machine.

If not configured otherwise, a container deployed in the Standard Docker connects to this **docker0** bridge by default. The containers can use the iptables/NAT rules (NAT = Network Address Translation, a.k.a.

"masquerading") created by the Standard Docker to communicate with destinations outside the netFIELD OS.

Note that the **docker0** default bridge does not provide internal or external DNS resolution for its containers. However, you can specify external DNS server(s) to be used by the containers in the Standard Docker.



### Note:

According to the Docker documentation

(https://docs.docker.com/network/bridge/), the default docker0 bridge network is considered a "legacy detail" of Docker and is not recommended for production use. If you are using the Standard Docker, we strongly recommend you to create your own custom bridge network(s) for your containers instead of using the docker0 default bridge, because custom bridges provide automatic DNS resolution between containers (which docker0 does not).

Element	Description				
Bridge IP	IP address of the <b>docker0</b> bridge. Default: 10.252.254.1 <b>Note</b> : Do not change the default address, unless this is necessary to avoid an address conflict with your LAN. Do not use the same Bridge IP address for both Standard and IoT Edge Docker.				
CIDR Suffix or Netmask	Subnet mask of the <b>docker0</b> bridge as CIDR Suffix or in "dotted decimal notation".  Default (CIDR Suffix): 24  Default (dotted decimal notation): 255.255.25.0				
DNS Server List	Enter here the IPv4 address of the DNS server that the containers in the Standard Docker shall use. You can specify more than one server. Enter first the address of the primary server then use a comma to separate the address of the secondary server etc.				
Default address pools	Here you can define "reserve" address pools (subnets) for your Docker custom bridge networks (a.k.a user defined bridges). The default pool consisting of the IP address/CIDR Suffix 10.254.0.1/16 with network size 24 means that the first additional custom network bridge interface will be created with the IP address/CIDR Suffix 10.254.0.1/24, the second will be 10.254.1.1/24, the third will be 10.254.2.1/24, and so on.				
	IP address	Reserved IP address for custom bridge networks.			
	CIDR Suffix or Netmask	Subnet mask for the custom bridge networks as CIDR Suffix or in "dotted decimal notation".			
	Network Size	Number of bits used as the netmask for further custom bridge networks.			
	Action	+	Opens a dialog for adding a new pool of reserved addresses.		
		Û	Deletes the address pool.		

Table 17: Standard Docker Network Settings

### **IoT Edge Docker**

The **iotedge0** bridge is a virtual default interface created by the IoT Edge Docker.

By default, it uses the address 10.252.253.1/24 ("private range" as defined in RFC 1918) if the address is not already used on the host machine.

If not configured otherwise, a container deployed in the IoT Edge Docker connects to this **iotedge0** bridge by default. (Note that most netFIELD App containers deployed from the netFIELD Portal are configured to connect themselves either to the *azure-iot-edge* bridge network or to the host network.)

The containers can use the iptables/NAT rules (NAT = Network Address Translation, a.k.a. "masquerading") created by the IoT Edge Docker to communicate with destinations outside the netFIELD OS.

Note that the **iotedge0** default bridge does not provide internal or external DNS resolution for its containers. However, you can specify external DNS server(s) to be used by the containers in the IoT Edge Docker.

Element	Description			
Bridge IP	IP address of the iotedge0 bridge. Default: 10.252.253.1 Note: Do not change the default address, unless this is necessary to avoid an address conflict with your LAN. Do not use the same Bridge IP address for both Standard and IoT Edge Docker.			
CIDR Suffix or Netmask	Subnet mask of the <b>iotedge0</b> bridge as CIDR Suffix or in "dotted decimal notation".  Default (CIDR Suffix): 24  Default (dotted decimal notation): 255.255.25.0			
DNS Server List	Enter here the IPv4 address of the DNS server that the containers in the IoT Edge Docker shall use. You can specify more than one server. Enter first the address of the primary server then use a comma to separate the address of the secondary server etc.			
bridge networks (a.k.a user-defi CIDR Suffix 10.253.0.1/16 v network bridge interface will be			serve" address pools (subnets) for your IoT Edge Docker custom ser-defined bridges). The default pool consisting of the IP address/ 1/16 with network size 24 means that the first additional custom will be created with the IP address/CIDR Suffix 10.253.0.1/24, the 1.1/24, the third will be 10.253.2.1/24, and so on.	
	IP address	Reserved IP address for IoT Edge Docker custom bridge networks.		
	CIDR Suffix or Netmask	Subnet mask for IoT Edge Docker custom bridge networks as CIDR Suffix or in "dotted decimal notation".		
	Network Size	Number of bits used as the netmask for further IoT Edge Docker custom bridge networks.		
	Action	+	Opens a dialog for adding a new pool of reserved addresses.	
		Û	Deletes the address pool.	

Table 18: IoT Edge Docker Network Settings

Click Save button to save your new Docker Network Settings.

The following picture shows an example of a typical Docker network setup. The default bridge networks (**docker0** and **iotedge0**) are indicated in blue, the user-defined custom bridge networks are indicated in green:

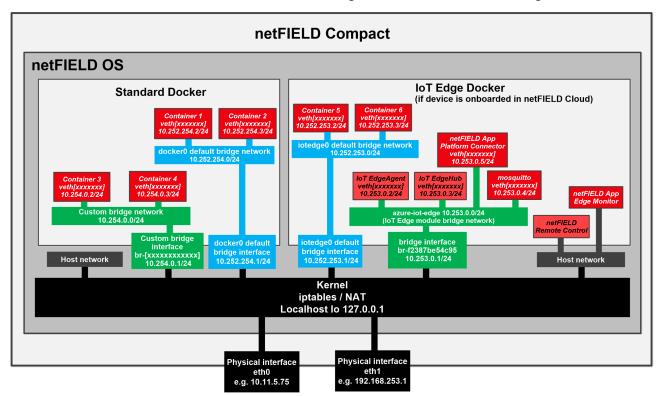


Figure 54: Default docker network configuration

### 5.6.4 Remote Access

On the **Remote Access** tab of the **General Settings** page, you can enable (on) or disable (off) *Remote Control* access from the netFIELD Portal to your device.



### Note:

Note that your device must be onboarded in the netFIELD Cloud and connected to the Internet in order to use the remote control functions.

Contact your local Hilscher sales representative for information on the terms and conditions of an account/subscription for the *netFIELD Cloud services* (https://www.netfield.io).

For security reasons, remote control access is by default switched off. To allow remote control of your device, you must enable it here in the Local Device Manager *and* in the netFIELD Portal ("four-eyes-principle").



### Note:

The "Remote Control" functions of the Portal allow you to access IP services (like e.g. HTTP(S), SSH, VNC, RDP or other TCP-based services) running on your netFIELD Edge Device/netFIELD OS (or on other devices connected to a network that is accessible by the netFIELD Edge Device/netFIELD OS) from a remote PC via a HTTPS tunnel. The HTTPS tunnel is established by the remote agent container, which is automatically downloaded and started on your device/netFIELD OS when you click the **Enable Remote**Control button on the Overview page of your device in the Portal for the first time.

For a detailed description of the remote control functions, see section *Remote Control* in the *netFIELD Portal* manual, DOC1907010IxxEN).

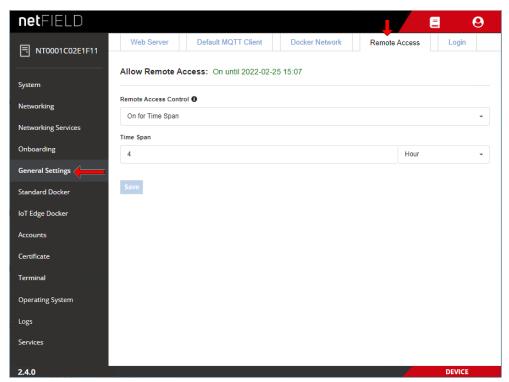


Figure 55: Remote Access tab

➢ In the Remote Access Control dropdown-list, enable (on) or disable (off) the remote access according to your use case. You can also define time limits (On for Time Span) for allowing remote access to the device.



# Important:

Be aware that disabling the Remote Access and clicking the **Save** button will instantly cut off your remote connection from the netFIELD Portal to your device. Accessing the netFIELD OS will then be possible via local LAN, SSH or Console connection only.

Click Save.

# 5.6.5 Login

On the **Login** tab of the **General Settings** page, you can define a message that will be displayed on the login screen of the Local Device Manager. This allows you e.g. to implement a "system use notification" in accordance with IEC 62443.

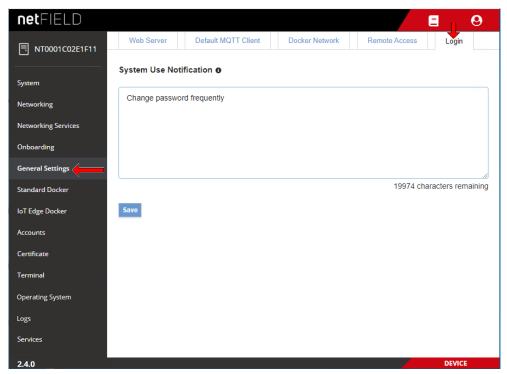


Figure 56: Login tab

- In the text field, enter the message that shall be displayed, then click **Save** button.
- The message will be displayed in the *Sign In* dialog of the Local Device Manager:



Figure 57: Notification on Sign In dialog

➤ To remove the message from the *Sign In* dialog again, go to **General Settings** > **Login** and delete the message from the text field, then click **Save** button.

# 5.7 Standard Docker

The **Standard Docker** page allows you to manage Docker images and containers from the "standard" Docker Hub or from a local repository. It lists all containers that were deployed on the device; except for those that were deployed from the netFIELD Cloud via netFIELD Portal (containers deployed from the netFIELD Cloud are listed on the **IoT Edge Docker** page – see section *IoT Edge Docker* [ page 97]).

Unlike the **IoT Edge Docker**, the Standard Docker can be used without having to "onboard" the device in the portal beforehand.

If your device is connected to the Internet, you can pull here images directly from the Docker Hub by clicking the **Get new image** link on this page.



### Note:

The network address settings of the Standard Docker can be managed under **General Settings** > **Docker Network Settings** (see section *Docker Network Settings* [ page 84]).

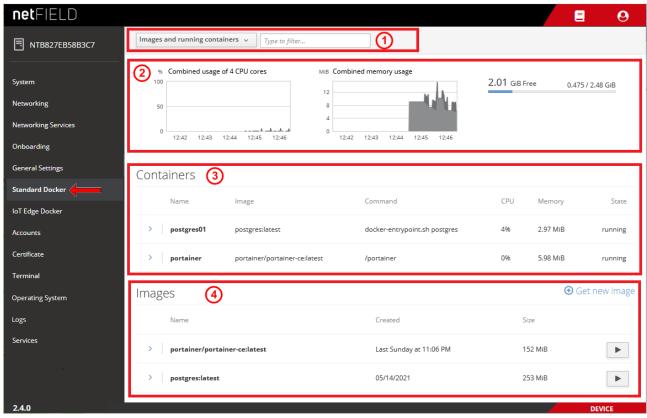


Figure 58: Standard Docker

### Filter options in header

The elements in the header (1) allow you to filter the display of containers and images.

You can choose in the drop-down list:

- **Images and running containers** All downloaded Docker images and currently running containers are displayed (default).
- **Everything** All Docker images and containers are displayed (including stopped containers).

Use the **Filter** field to display only certain containers.

# **Graphs**

The graphs (2) show you the load of the containers on the system resources.

Combined usage of 4 CPU cores: Load of the containers on the CPUs.

**Combined memory usage**: Load of the containers on the memory.

The graph in the upper right corner shows the amount of mass storage memory taken by the images and containers (blue bar) and the amount of mass storage left available.

### **Containers**

The **Containers** area (3) lists the container instances of the Docker images according to your Filter options settings in the header (1).

To expand a box showing concise container details, or to display control buttons to restart, stop or delete it, click on the blue > arrow icon on the left of the container in the list:

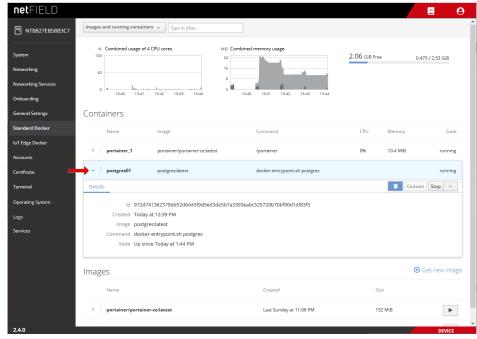


Figure 59: Expand concise container details

> To manage a container, click on it in the list.

A page featuring detailed container information opens. Depending on its configuration, the page also includes a terminal or a "console output" window for the running container. Here you can also start, stop, restart, delete or commit the container, or change its resource limits:

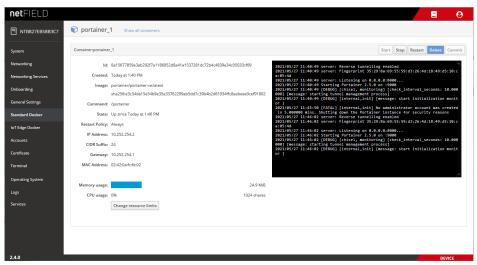


Figure 60: Container parameters with terminal window

> To go back to the **Standard Docker** overview page, click the blue **Show all containers** link in the page header.

### **Images**

The **Images** area (4) lists the Docker images that you have downloaded from the "standard" Docker Hub.

- ➤ You can download a Docker image by clicking the **Get new image** link.
- The **Image Search** dialog opens, allowing you to search the Docker Hub registry:

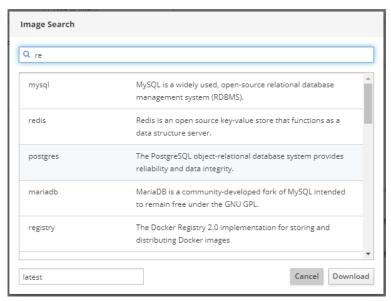


Figure 61: Image Search dialog of Standard Docker

- ➤ In the search field, type-in a name or search string, then press **Enter** on your keyboard.
- ♣ A list featuring the search results is displayed.
- Select an image in the list, then click **Download** button.
- The image is downloaded, extracted and displayed in the **Images** area.

### Starting a container

- You can start a container (i.e. run an instance of the program contained in the image), by clicking the button on the right side of the image in the list.
- The **Run Image** dialog opens, in which you can configure the container before running it:

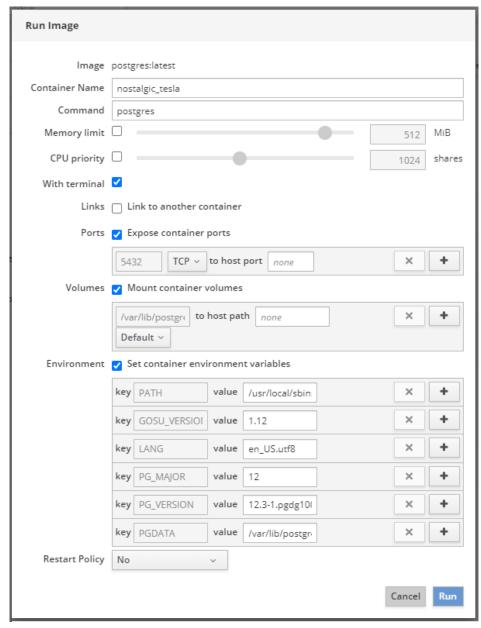


Figure 62: Run Image dialog



### Note:

For information about the configuration parameters and environment variables that the container requires, consult the documentation or description of the image on Docker Hub. To expand a box showing concise image details, or to display a control button to delete it, click on the blue > arrow icon on the left of the image in the list:

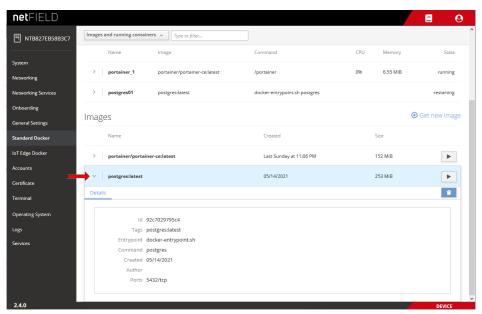
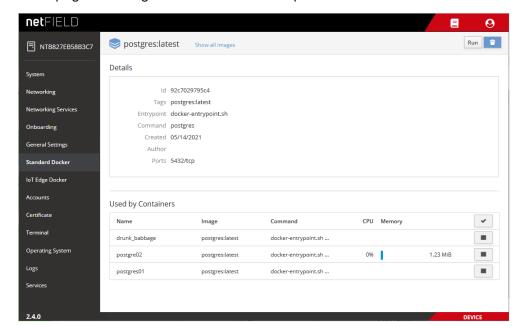


Figure 63: Expand image details

> To manage an image, click on it in the list.



♣ A page featuring detailed information opens:

Figure 64: Image details

Here you can also start a new container for the image (by clicking the Run

button in the header) or delete the image altogether (by clicking the button in the header).

The **Used by Containers** area shows the containers that are running on the image (you can create more than one container of the same image), and the resources they consume. You can start or stop a container with the

and buttons, or open the details page of the container by clicking on it in the list.

To go back to the **Standard Docker** overview page, click the blue **Show all images** link in the page header.



### Note:

The Standard Docker can also be managed by using Docker commands on the embedded **Terminal** page of the Local Device Manager (see section *Terminal* [ page 109]) or via SSH client connection (e.g. with PuTTY). For examples (e.g. "Docker Compose" support), see section *Useful CLI commands and parameters in Terminal* [ page 127].

You can also use the **Portainer.io** container as an additional tool for managing your Standard Docker images and containers. The Portainer.io provides a well-documented web-based management GUI that can be deployed here in the Standard Docker like any other container from the Docker Hub.

# 5.8 IoT Edge Docker

On the **IoT Edge Docker** page, you can monitor the Docker images and containers that were deployed from the netFIELD Cloud via the netFIELD Portal.

Note that you have to "onboard" your device (see section "Onboard" (register) device in netFIELD Cloud [▶ page 38]) before you can access this page.

Note also that you have only limited control over the images and containers here (i.e. you cannot download, configure, start or stop them here), because they are managed exclusively from the netFIELD Cloud, respectively netFIELD Portal (where you can e.g. define environment variables for a container before or after its deployment). This distinguishes the IoT Edge Docker from the Standard Docker, which allows the parameterization of containers before they are started (see section Standard Docker [ page 91]).

Here you can, however, change the limits of the resources (memory and CPU priority) that your application container is allowed to consume on the device.

You can also "remove" an obsolete container image here, but only if you have deleted it in the Device Manager of the portal beforehand. (If you delete an image only locally on the device without having deleted it in the portal beforehand, the image will be automatically deployed again).



### Note:

The network address settings of the IoT Edge Docker can be managed under **General Settings** > **Docker Network Settings** (see section *Docker Network Settings* [▶ page 84]).

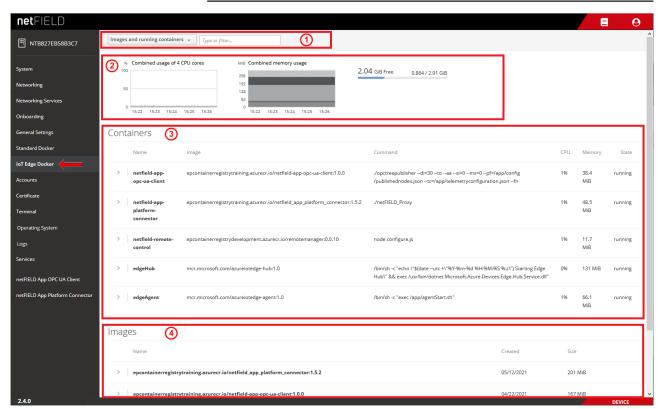


Figure 65: IOT Edge Docker



### Note:

The *edgeHub* and *edgeAgent* are Microsoft images/containers (called "modules" in Microsoft terms) that make up the Azure IoT Edge runtime, which is necessary for connecting your device to the

netFIELD Cloud (which uses the Azure cloud).

The *edgeAgent* is automatically downloaded and instantiated on the device after onboarding; the *edgeHub* is automatically downloaded and instantiated when you deploy a container from the portal for the first time.

### Filter options in header

The elements in the header (1) allow you to filter the display of containers and images.

You can choose in the drop-down list:

- **Images and running containers** All downloaded Docker images and currently running containers are displayed (default).
- **Everything** All Docker images and containers are displayed (including stopped containers).

Use the **Filter** field to display only certain containers.

# **Graphs**

The graphs (2) show you the load of the containers on the system resources.

Combined usage of 4 CPU cores: Load of the containers on the CPUs.

**Combined memory usage**: Load of the containers on the memory.

The graph in the upper right corner shows the amount of mass storage memory taken by the images and containers (blue bar) and the amount of mass storage left available.

### **Containers**

The **Containers** area (3) lists the container instances of the Docker images according to your Filter options settings in the header (1).

To expand a box showing concise container details, or to display a control button to restart it, click on the blue > arrow icon on the left:

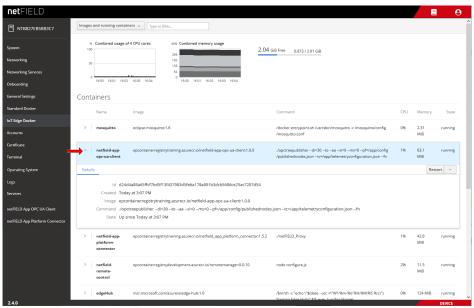


Figure 66: Container details expanded

> To display more details of the container, click on it in the list.

A page featuring detailed information including a "console output" opens. Here you can also restart the container or change its resource limits:

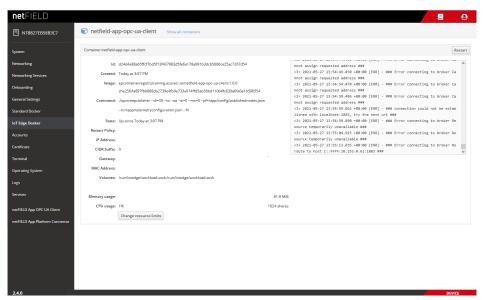


Figure 67: Container parameters

To go back to the IoT Edge Docker overview page, click the blue Show all containers link in the page header.

### **Images**

The **Images** area (4) lists the Docker images that were deployed from the netFIELD Portal.



## Note:

To remove an image and its container from the device, you must first delete the container in the **Device Manager** of the portal. If you delete it only locally (i.e. here on the IoT Edge Docker page by

clicking the button) while the container is still "deployed" from the portal, the image will be automatically downloaded to the device again.

➤ To expand a box showing concise image details, or to display a control button to delete it, click on the blue ➤ arrow icon on the left:

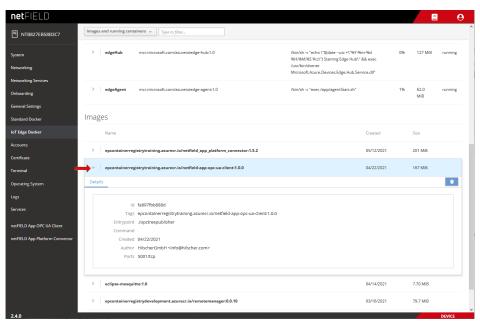
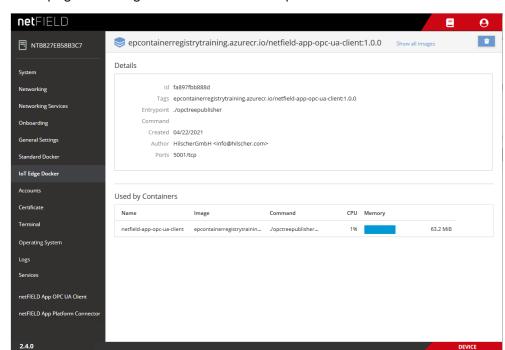


Figure 68: IoT image expanded

> To show more details of an image, click on it in the list.

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♣ A page featuring detailed information opens:

Figure 69: Details of netFIELD Proxy image

Here you can delete the image by clicking the button.

The **Used by Containers** area shows the containers that are running on the image, and the resources they consume. You can open the details page of the container by clicking on it in the list.

To go back to the IoT Edge Docker overview page, click the blue Show all images link in the page header.



### Note:

The IoT Edge Docker can also be managed (with the same limitations as in the UI) by using docker commands with the CLI in the Terminal.

See section *Useful CLI commands and parameters in Terminal* [▶ page 127] for examples.

# 5.9 Accounts

On the **Accounts** page, you can manage the user accounts of the netFIELD OS.

You can create new users, change passwords and assign user roles (i.e. access rights) here. Note that only the admin user (*System Administrator* a.k.a *Server Administrator*) of the netFIELD OS can create new accounts and assign roles. The admin user can also arbitrarily change the passwords of all users.

However, as a "low-level" user (e.g. Container Admin) without *Server Administrator* privileges, you are allowed to change your password here.

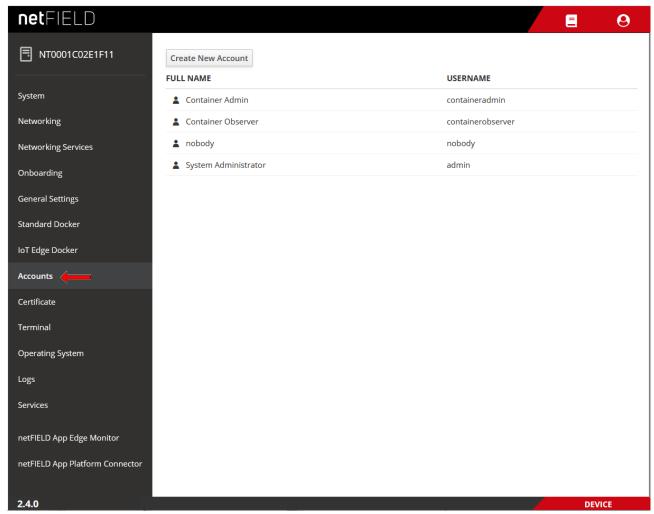


Figure 70: Accounts

To create a new user account, click on the Create New Account button.

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♦ The Create New Account dialog opens:

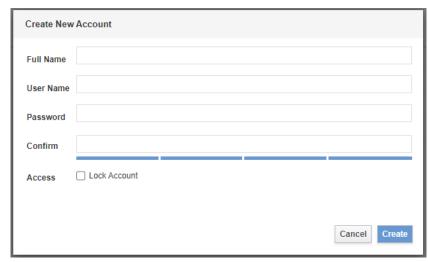


Figure 71: Create new account

- Fill in the form, then click **Create** button.
- ➤ To configure an account (e.g. assign roles, change password or lock account), click on the name in the list.
- → The configuration dialog for the account opens:

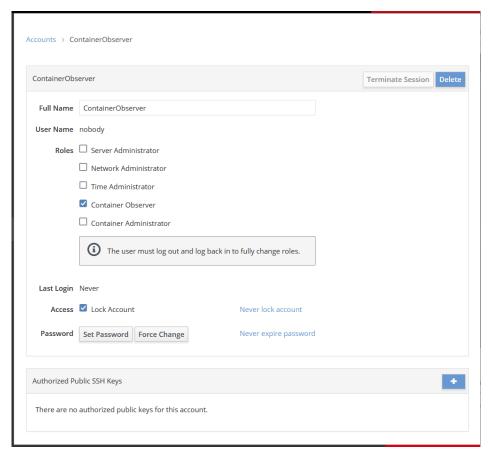


Figure 72: Edit account



### Note:

You can open the configuration dialog for your currently used account (i.e. the account you are currently logged in with) also by selecting **②** > **Account Settings** in the toolbar.

### Roles

- The Server Administrator has full access rights to all functions of the netFIELD OS. This role adds the user to the Linux sudo group.
- The Network Administrator has full access rights to the functions of the Networking and Networking Services pages of the netFIELD OS. In addition to this, this role allows changing the Web Server and the Default MQTT Client configuration under General Settings. This role adds the user to the Linux netadmin group. Note that configuring the Docker Network under General Settings requires the Network Administrator and the Container Administrator roles.
- The Time Administrator is allowed to configure the System Time and define an NTP server. This role adds the user to the Linux timeadmin group.
- The Container Observer has "read" access to the functions of the Standard Docker and IoT Edge Docker of the netFIELD OS, but is not allowed to change containers or Docker settings. This role adds the user to the Linux docker-readonly group.
- The Container Administrator has full access rights to the containers and functions of the Standard Docker and IoT Edge Docker. This role adds the user to the Linux docker group.
  The Container Administrator can download container images in the Standard Docker, and can also start and stop the containers.
  Note that the containers running in the IoT Edge Docker are deployed and managed exclusively from the netFIELD Cloud, respectively netFIELD Portal. As Container Administrator you can, however, "clean" a netFIELD container image from the netFIELD OS after it has been deleted in the Device Manager of the Portal. (If you delete an image only locally on the netFIELD OS without having deleted it in the Portal beforehand, the image will be automatically deployed again). Note also that configuring the Docker Network under General Settings requires the Container Administrator and the Network Administrator roles.

If you assign **no role** to an account, this user will have no or only "read" access to the netFIELD OS configuration web pages.



### Note:

Note, however, that all users who login to the **Local Device Manager** have full read and write access to the plug-in dashboards of netFIELD application containers (like e.g. *netFIELD App Platform Connector*) – regardless of the roles assigned to the user.

# **Authorized Public SSH Keys**

This area lists the SSH keys assigned to this account. With a SSH key pair (private and public key), you can login (e.g. with a terminal program like *PuTTY*) to your account via netFIELD OS SSH shell by using your private key. The password is replaced by the private key, and you only have to specify a valid netFIELD OS account name (e.g. "admin") for authentication when you login.

Click on the button to add an SSH key.

# 5.10 Certificate

On the **Certificate** page, you can manage the web server certificate of the device's web UI and turn it into a trusted one. You can display details of your currently installed certificate and upload a new certificate and the corresponding private key file in \*.pem format to the netFIELD OS.

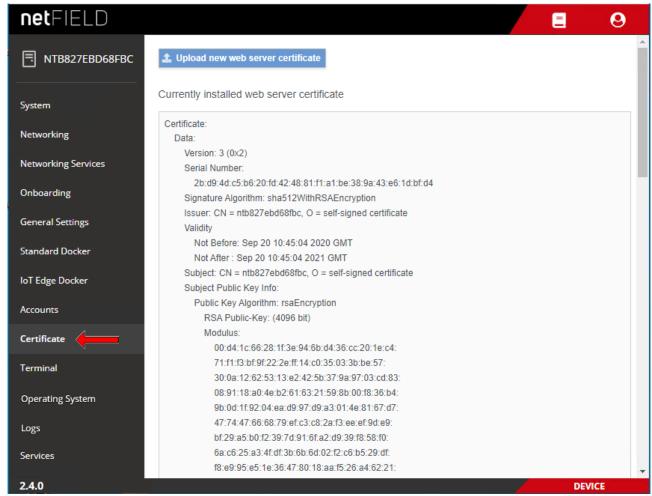


Figure 73: Web Server Certificate page



### Note:

The netFIELD OS contains a certificate issued by Hilscher. Note that the automatically created certificate is valid for one year. You can upload your own certificate to the netFIELD OS here. The corresponding root certificate should be rolled out on each of your PC/devices that you use for connecting to the netFIELD OS.

# 5.11 Terminal

The "in-browser" **Terminal** page allows command line-based administration of the netFIELD OS. Note that this is for Linux experts only.

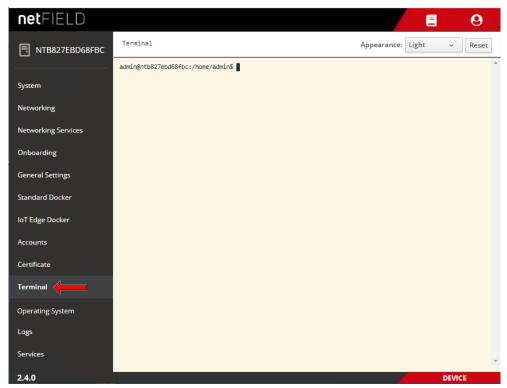


Figure 74: Terminal



### Note:

As an alternative, you can also access the netFIELD OS command line interface by using an external Terminal client program (like e.g. PuTTY) via Ethernet and SSH (standard port 22) or via serial **Console** interface (UART-to-USB, see section *Console interface* [ page 21]).

Note that file transfer via SCP protocol is also supported.

For working with root privileges in the CLI, use "sudo".

Examples of commands and parameters are provided in section *Useful CLI commands and parameters in Terminal* [ page 127].

# 5.12 Operating System

# 5.12.1 OS Update

The **OS Update** tab of the **Operating System** page of the Local Device Manager allows you to update the netFIELD operating system (netFIELD OS) by uploading an swu update file.

You can also perform an OS "Recovery" here by uploading a recovery image (also in swu format) instead of an update file.



### Important:

Be aware of the difference between an OS *update* and a *recovery*: In an *update*, bug fixes and/or new functions will be added to the existing netFIELD OS. Your device's configuration settings, containers, user accounts, passwords and its cloud registration ("onboarding") will thereby be preserved.

In a *recovery*, the currently installed OS and all its settings will be fully replaced by the new recovery image, which means that individual configurations settings, containers, user accounts and passwords will be lost. After a *recovery*, you will have to reconfigure and "onboard" your device again. In this respect, the recovery is like the factory reset (see section *Factory Reset* [\*\* page 117]), with the difference that the recovery process uses a completely new OS version, whereas the factory reset restores the "pristine" state of the currently installed OS version (by deleting all user configurations). Note that if you cannot connect to the netFIELD OS via Ethernet (e.g. because you have locked yourself out), you can perform a device recovery via USB, as described in section *Device recovery via USB* [\*\* page 123].

Note that it is not possible to "downgrade" your OS; i.e. the installation of an OS version that is "older" than the currently installed OS version will be denied.



#### Note:

The netFIELD OS update process requires a certain amount of free RAM on your device. If you are running application containers with extensive memory usage, we recommend you to stop these containers before you start the update process, in order to "free" the required RAM for the process. You can restart the containers after having finished the OS Update.

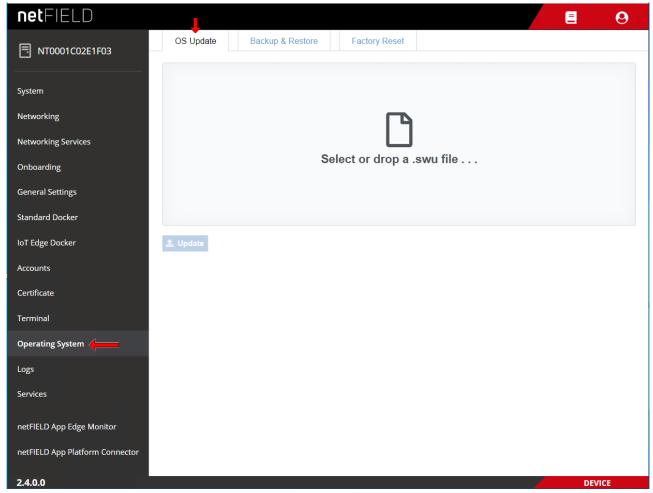


Figure 75: OS update page



### Note:

As an alternative to using the Local Device Manager for your OS update, it is also possible to update your device's OS from the netFIELD Portal in the cloud. However, this requires access to the portal (i.e. an account) and the deployment of the *netFIELD App Platform Connector* on your device.

### To update the operating system, proceed as follows:

- 1. Download the update file (or recovery file) from Hilscher to your local PC.
  - ▶ Go to the netFIELD OS Version history page <a href="https://hilscher.atlassian.net/l/cp/SBeH8aq2">https://hilscher.atlassian.net/l/cp/SBeH8aq2</a> and click on the link under Current version.
    On the netFIELD OS Version [x.x] page, scroll down to the Downloads netFIELD OS Edge table and look for the Model Name NFX8M-D2-N32-010. Download the [...].update.swu file that is linked under Update via device's Web UI.
    (Note: If you want to perform a "recovery", download the [...].recovery.swu file that is linked under Recovery with factory reset via device's Web UI.)
- 2. Upload the \*.swu file from your local PC to the device.
  - On the System Update page, simply drag and drop the \*.swu file from your local PC onto the Select or drop a .swu file... field, or click into the field to open a file selection dialog.

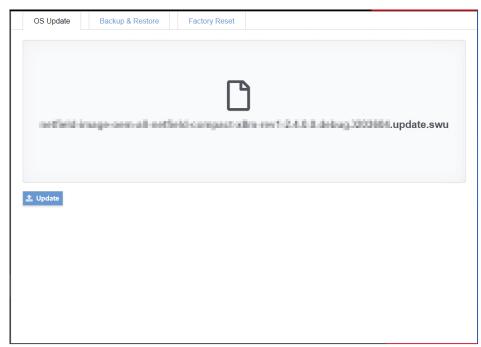


Figure 76: Selected OS update image

- After having added the update file to the field, click **Update** button.
- ☼ The Confirmation dialog appears.
- Because the update process cannot be aborted after confirmation, you should now check carefully whether you have selected the right update file (and not a recovery file for instance, which would delete all your configuration settings and containers).
  Click Yes if you want to start the update.

The image is uploaded to the device. This might take a few minutes. After uploading has been finished, the following screen appears:

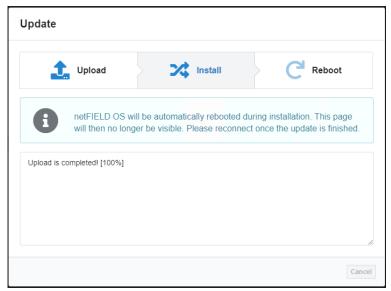


Figure 77: Upload finished message



### Note:

If you receive an error message, this may be because of a lack of sufficient free storage space on the flash memory. To remedy this, restart the netFIELD OS, then try again. The restart will clear remanent data from the flash memory and provide sufficient space for buffering the update file.

The installation process (i.e. the actual update of the OS) is automatically started. The device reboots and closes the LAN connection.

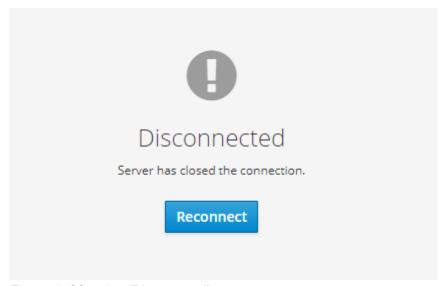


Figure 78: OS update "Disconnected" message

- > Click **Reconnect** button.
- ⇒ You have updated the OS of your device. You can now sign-in again
  with your usual login credentials. The new firmware version is indicated
  in the bottom left corner of the Local Device Manager screen.



#### Note:

If you have performed a *recovery* (by uploading and installing a recovery image) instead of an *update*, all configuration settings have been deleted, and you now must commission the device again (see chapter *Commissioning and first steps* [ page 24]).

# 5.12.2 Backup & Restore

The **Backup & Restore** tab of the **Operating System** page of the Local Device Manager allows you to save (backup) and restore the current configuration (including Docker containers) or the full system (including the netFIELD OS/firmware) of your netFIELD Edge Gateway.

You can store the backup files either on the designated backup partition on the device itself and/or download the backup files e.g. to your engineering PC.

You can create as many backups as you like; note however, that each device has a limited amount of designated backup storage capacity (which is indicated in the upper right corner of the screen); therefore it might be prudent to delete old obsolete backup files on your device or download and store them on your engineering PC instead.

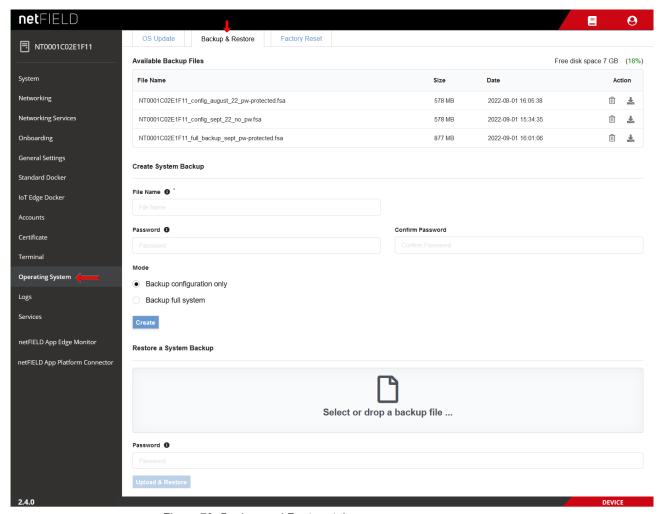


Figure 79: Backup and Restore tab

# NOTICE

# Risk of device destruction by using the wrong backup file for system restoration!

When restoring your device, make sure to use a backup file that was created for your *netFIELD Compact* hardware model.

Using a backup file that was made for a different netFIELD Edge Gateway model can damage your device.

Element		Description		
Available Backup	The table displays the backup files that have already been created.			
Files	File Name	Name of the backup file.		
	Size	Size of the backup file.		
	Date	Date and time of the creation of the backup file.		
	Action	⑪	Delete backup file.	
		₹.	Download backup file.	
Free disk space	Indicates the available space for storing backup files on the device (designated backup partition). The green value in brackets shows the percentage of the designated backup space that is already consumed.			
Create System	Create here ne	w backup files.		
Backup	File Name	Enter here a name for the backup file that you want to create.  Note: The name must end with the suffix .fsa  Blank spaces and special characters are not allowed. We recommend you to use a "telling" name, indicating a device ID and the backup type, e.g.  NT0002A233E553_full_backup_august_2022_pw-protected.fsa		
	Password	password. <b>Note</b> : In this case, y	ord if you want to encrypt and protect the backup file with a you will have to provide the same password again when you are m with the backup file.	
	Confirm Password	Re-enter here your	password.	
	Mode	Select here the backup type.		
		Backup configuration	This option saves all user-made settings and application data of your netFIELD Edge Gateway, including	
			Docker containers	
			User accounts	
			Network settings	
			Onboarding	
			Log files	
		Backup full system	This option saves all user-made settings and application data plus the currently installed netFIELD OS itself.	
	Create	Click here to create	the backup file.	

Element		Description	
Restore a System Backup	engineering PC	to restore your system, you have to upload the corresponding backup file from your C. If you want to use a backup file from your <b>Available Backup Files</b> list, you have to your engineering PC first, before you can upload it to use it to restore your system.	
	Select or drop a backup file	Click here to open the upload dialog of your browser, in which you can select your backup file. As an alternative, you can also drag & drop the file from your desktop onto this field.	
	Password	If your backup file was created with password protection, enter here the corresponding password.	
	Upload & Restore	Click here to upload the backup file and restore your system with it.	
		NOTICE Using the wrong backup file can damage your Edge Gateway!	
		Make sure that you have selected the appropriate backup file for your Edge Gateway hardware model!	

Table 19: Elements in Backup & Restore tab



### Note:

If you cannot connect to the netFIELD OS via Ethernet (e.g. because you have locked yourself out), you can perform a device recovery via USB, as described in section *Device recovery via USB* [ page 123].

# 5.12.3 Factory Reset

The **Factory Reset** tab of the **Operating System** page of the Local Device Manager allows you to restore the currently installed OS version to its original "pristine" state.



### Important:

Note that thereby all individual configuration settings, Docker containers, user accounts and passwords will be lost and you will have to commission, reconfigure and "onboard" your device again (see chapter *Commissioning and first steps* [> page 24]). The password of the admin user will be reset to admin again.

We recommend you to create configuration backup files (see section *Backup & Restore* [> page 114]) before performing the factory reset. Note that the backup files stored on your device will "survive" the factory reset. After having reconnected to the device after the reset, you can use a configuration backup file to restore your device to the backed-up state (including onboarding and container deployment).

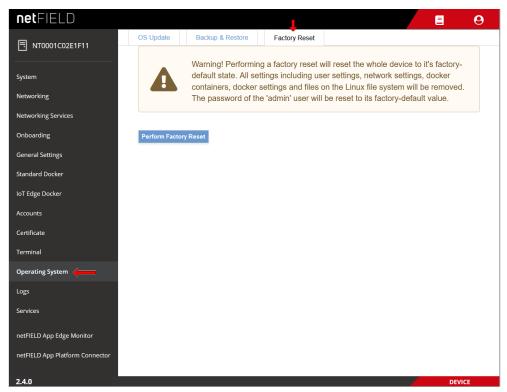


Figure 80: Factory Reset



### Note:

If you cannot connect to the netFIELD OS via Ethernet (e.g. because you have locked yourself out), you can perform a device recovery via USB, as described in section *Device recovery via USB* [ page 123].

# 5.13 Logs

The **Logs** page allows you to monitor the messages produced by the systemd journal.

- ➤ In the drop-down lists in the header, you can filter the messages by time/date, **Severity** (type) and **Service** (i.e. the "service" that issued the message).
- Click on a message in the list to display the information in full detail.

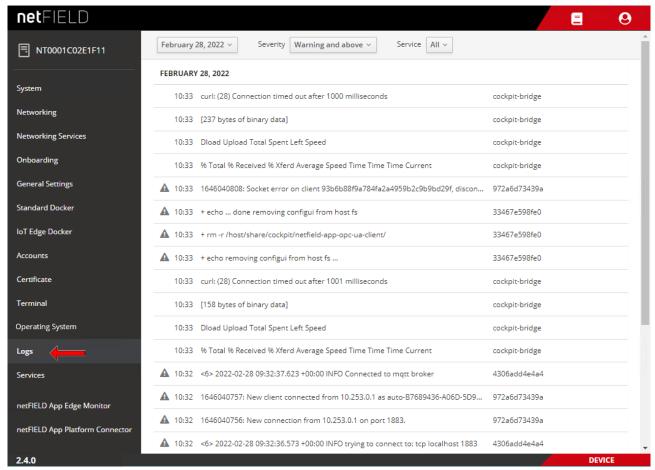


Figure 81: Logs

## 5.14 Services

#### Overview

The **Services** page allows you to manage and monitor services of the netFIELD OS.



### Important:

Note that this feature is for expert users only! Changing the state or the startup settings of a service here can lead to malfunctioning of the netFIELD OS respectively of your device!

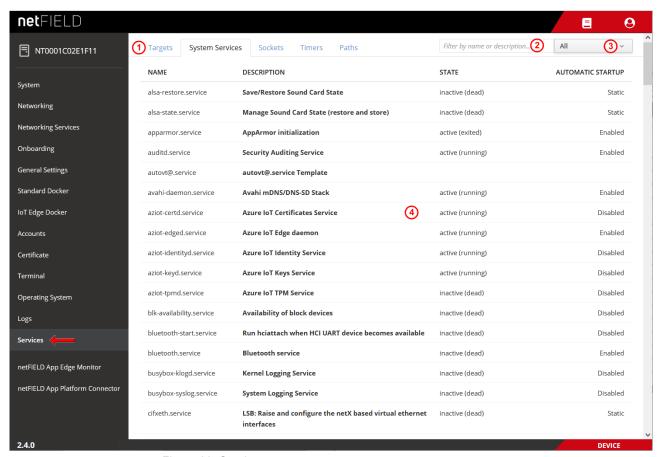


Figure 82: Services page

- (1) Click the tabs in the header to select a service type.
- (2) In the filter field, you can perform a text search for name and description of a service.

To remove the filter, delete the text in the field.

- (3) In the drop-down list, you can filter the services by their automatic startup setting; i.e. **Static**, **Enabled** and **Disabled**.
- (4) List of services showing their current states and automatic startup settings.

### Service details/settings page

- Click on a service in the list to display further information (including the service logs) and/or to change its running state or startup settings.
- The details/settings page of the service opens:

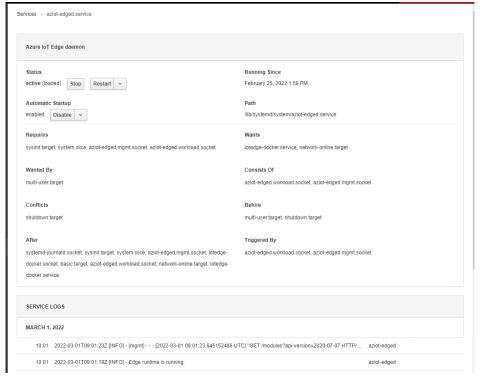


Figure 83: Service details and settings page

The buttons in the **Status** section allow you to **Stop/Start** or **Restart/ Reload** the service.

The drop-down button in the **Automatic Startup** section allows you to configure the startup behavior of the service like e.g. "masking" it in order to prevent the service from running.

Other services that are related to the service (e.g. required services displayed under **Requires**) are displayed as clickable links.

The log messages of the service are displayed under **SERVICE LOGS** in the footer.

### **Managing Timers**

On the **Timers** tab, you can display existing timers and create new timer units. A timer allows you to execute a certain command at a certain time.

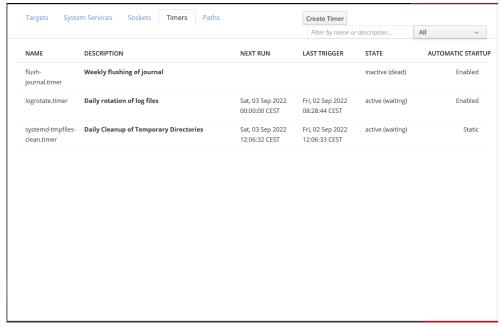


Figure 84: Service types: Timers

- Click on a timer in the list to display further information and/or to change its running state or startup settings.
- ➤ To configure a new timer, click **Create Timer** button in the header.
- ♦ The Create Timers dialog opens:

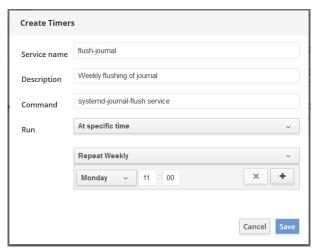


Figure 85: Create timer dialog

- In the Command field, enter the name of the service that shall be triggered by the timer.
- Set all desired parameters, then click Save button.

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### Note:

Note that you can create but cannot delete timers here. (You can however stop a timer here by opening its details/settings page, then clicking the **Stop** button in the **Status** section).

To remove a timer completely, you have to use the **Terminal** to delete it manually in the corresponding systemd configuration.

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# 6 Good to know

# 6.1 Device recovery via USB

#### Overview

This section describes how to reset the netFIELD OS of your device by installing a "recovery" image firmware from a USB stick.

A device recovery via USB can be necessary if the netFIELD OS has become instable or corrupted, or if you have "locked yourself out" of the **Local Device Manager** because you have deactivated or misconfigured its Ethernet interfaces or if you have forgotten the administrator's password.

Note that it is not possible to "downgrade" your OS; i.e. the installation of an OS version that is "older" than the currently installed OS version is not supported.



## Important:

In a device recovery, all configuration settings, user accounts and deployed containers of the current netFIELD OS will be deleted. This means that you will have to commission and configure your device again after the recovery procedure.

Note also that the firmware of the netX communication controller will not be affected by the recovery.

### Requirements

 FAT32-formatted USB stick with a minimum of 500 MByte storage capacity.



#### Note:

USB sticks with a storage capacity of more than 64 GByte cannot be easily formatted under Windows in FAT32. If you intend to use such a high-capacity stick, use a tool like e.g. HP USB STICK FORMAT to format the stick under Windows.

- You have downloaded the recovery image from Hilscher to your local PC (see below for instructions).
- You have physical access to the device (in order to plug-in the USB stick).

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### Step-by-step instructions

1. Download the zip archive containing the recovery image from Hilscher to your local PC and unpack it.

- ➢ Go to the netFIELD OS Version history page https://hilscher.atlassian.net/wiki/x/SYMZBg and click on the link under Current version. On the netFIELD OS Version [x.x] page, scroll down to the Downloads - netFIELD OS Edge table.
- ➤ Look for the **Model Name** *NFX8M-D2-N32-010* and download the [...].recovery.zip file that is linked under **Recovery/Upgrade** with factory reset via USB memory stick.
- Unpack the downloaded zip archive on your local PC.
- The unpacked recovery archive contains the following files, which you will later have to copy to the USB stick (after having formatted the stick):
  - boot
    firmware
    Image
    VERSION
- 2. Format and rename USB stick.
  - Connect the USB stick to your Windows PC.
  - Open the Windows Explorer.
  - > Select the USB stick and choose **Format...** from the context menu.

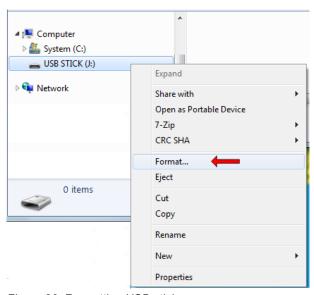


Figure 86: Formatting USB stick

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Format USB STICK (J:) Capacity: 3.75 GB Elle system FAT32 (Default) Allocation unit size 4096 bytes • Restore device defaults Volume Jabel RECOVERY Format options Quick Format Create an MS-DOS startup disk Start Close

The Format USB STICK dialog window opens:

Figure 87: Format USB STICK dialog window

- In the File system drop-down list, select FAT32 (Default) option.
- In the Volume label field, enter the name RECOVERY.



#### Important:

The volume label name RECOVERY is mandatory. Do not use any other name, otherwise the procedure will fail.

- Under Format options, check Quick Format option.
- Click Start button.
- Acknowledge the warning message with OK.
- After formatting is finished, the USB stick is labelled in the Windows Explorer by its new name "RECOVERY".



Figure 88: Formatted USB stick

- 3. Copy recovery files onto the USB stick.
  - > Open the unpacked recovery archive folder and copy the boot, firmware, Image and VERSION files onto the USB stick.
  - The USB stick with the copied recovery image files must now contain the following elements:

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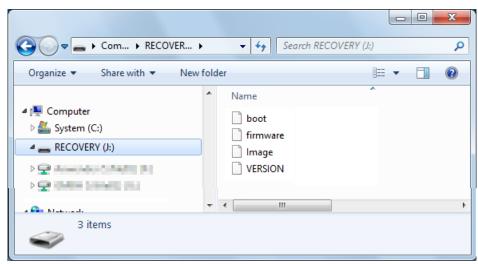


Figure 89: Recovery image on USB stick

> Remove the USB stick from your Windows PC.

### 4. Start recovery.

- > Plug the prepared USB stick into one of the USB sockets of the device.
- Start a new power cycle by switching the power off and then on again.
- The device restarts and boots from the connected USB stick. It then installs the new netFIELD OS from the USB stick. This might take a few minutes.
- Remove the USB stick and start a new power cycle by switching the power off and then on again.
- ⇒ You have finished the netFIELD OS recovery procedure. The device is reset to its factory settings (ETH1 LAN interface is enabled and set to DHCP, default administrator password is set to admin). You can now reconnect to the device as described in chapter Establish LAN connection and login to Local Device Manager [▶ page 29].

Good to know 127/144

# 6.2 Useful CLI commands and parameters in Terminal

# 6.2.1 Network Manager

sudo nmcli ...

# 6.2.2 Show interface status

sudo nmcli dev status

### 6.2.3 Activate interface

(Re)activate interface, e.g. eth0:

sudo nmcli con up ifname eth0

# 6.2.4 Docker Compose support for Standard Docker environment

docker-compose <commands>

### **Examples**

Show the version of Docker Compose:

docker-compose version

Start container(s) via Docker Compose file:

docker-compose -file <docker compose file.yml> up -d

Stop container(s) via Docker Compose file:

docker-compose -file <docker compose file.yml> down

# 6.2.5 Manage Standard Docker

docker <docker commands>

### **Examples**

List all created containers of the Standard Docker instance:

docker ps

List all bridges of the Standard Docker instance:

docker network ls

# 6.2.6 Manage IoT Edge Docker

docker-iotedge <docker commands>

### Example

To list all created containers for the IoT Edge Docker instance:

docker-iotedge ps -a

Good to know 128/144

# 6.2.7 External storage support using iSCSI

### Enable iSCSI service:

sudo systemctl enable iscsi-initiator

#### Start iSCSI service:

sudo systemctl start iscsi-initiator

# Target discovery and connection administration:

sudo iscsiadm <parameter>

### Configuration files:

initiatorname.iscsi
iscsid.conf

# 6.2.8 Enable/disable SSH Daemon (release port 22)

#### Disable autostart:

sudo systemctl disable sshd.socket

#### Stop SSH Daemon:

sudo systemctl stop sshd.socket

# 6.2.9 Follow the system log via terminal CLI

sudo journalctl -f

# 6.2.10 Configure operating mode of serial interface

### Set serial interface remanently to RS-485:

sudo bash -c 'echo "mode=rs485" > /etc/default/uart1'
systemctl restart uart1-mode

### Set serial interface remanently to RS-232:

sudo bash -c 'echo "mode=rs232" > /etc/default/uart1'
systemctl restart uart1-mode

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# 7 Technical data

Category	Parameter	Value
Product	Part number	1918.010
	Product name	NFX8M-D2-N32-010
	Function	IT/OT edge gateway for IIoT, Industry 4.0, Integrated Industry and automation projects with optional netFIELD Cloud connectivity
Processor	CPU	1.8 GHz quad-core ARM Cortex-A53 64Bit (NXP i.MX8M Mini)
Memory	RAM	2 GByte LPDDR4
	Storage	32 GByte eMMC flash, appr. 50 TBW (Terabytes Written)
Software	Operating system	netFIELD OS, based on Security Enhanced YOCTO Linux
	Standard Docker	Docker for manual and local deployment and maintenance of containers
	IoT Edge Docker	Docker for remote and automatic deployment and maintenance of containers from the netFIELD Cloud
	Local Device Manager	Web-based GUI for local device parameterization
Security	Secure boot	"High Assurance Boot" of signed software only
	Access	HTTPS, TLS
Power supply	Supply voltage	Unregulated +8 V DC +30 V DC IN (typical: +24 V DC)
		<b>Note</b> : Voltages above 30 V may cause damage to the device. Voltages below 8 V may cause a shutdown of the device.
		<b>Note:</b> The maximum length of the power supply cable to the power supply unit must not exceed 30 m.
	Current consumption without USB (typical)	110 mA at 24 V DC 220 mA at 12 V DC
	Current consumption with USB (typical)	350 mA at 24 V DC with two USB ports (at 5 V and 500 mA per port, resulting in additional 120 mA per port)  Note: Maximum load over all three USB ports is 1 A
	Connector	5.5 x 2.5 mm coaxial input jack with "bajonet" lock
Real-time clock	Buffering	On-board battery with 3V and 120mAh: SBR1632 Lithium Fluorocarbons coin cell, RoHS compliant, 10 years service interval
Ethernet LAN interfaces	Туре	ETH1: 1 Gbit/s Ethernet port (eth0 in netFIELD OS) ETH2: 100 Mbit/s Ethernet port (eth1 in netFIELD OS)
	Connector	2 x RJ45 jacks
Additional interfaces	USB	3 x USB 2.0 ports, type-A connector <b>Note</b> : Maximum allowed output current over all USB ports is 1 A
	Console	Serial UART-to-USB interface, Mini USB connector
	Serial port	RS-232 or RS-485 (2-wire/half-duplex), terminal block connector
LED indicators	Edge LED	User-programmable yellow/green duo LED (labelled "LED" on the device)
	Ethernet LAN	LINK (green): Ethernet Link status ACT (yellow): Ethernet Activity status
	Power-on	Orange LED indicating on/off state of the device

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Category	Parameter	Value
Device	Dimensions of device (without plugs and mounting bracket)	112 mm x 84 mm x 25 mm
	Dimensions of device with plugs and mounting bracket	Appr. 167 mm x 118 mm x 27 mm
	Weight of device with mounting bracket	Appr. 350 g
	Housing material	Aluminum
	Degree of protection	IP20
	Mounting type	DIN top hat rail mounting or wall mounting (with two M4 screws)
	MTTF (Mean Time To Failure)	151000 h
Admissible ambient conditions	Ambient temperature	Operation: -20 °C +60 °C Storage: -40 °C +85 °C
	Relative humidity	Operation: 10 % 90 % Storage: 5 % 95 %
Compliance	Electromagnetic compatibility (EMC)	EN 55032/5, EN 61000-6-2, EN 61000-6-3
	Safety	EN/UL/IEC 62368-1
Conformity declarations	CE	Yes
	UKCA	Yes
	FCC	Yes
	RoHS	Yes

Table 20: Technical data netFIELD Compact

# 8 Decommissioning, dismounting and disposal

# 8.1 Dismounting

## NOTICE

### **Risk of Unsafe System Operation!**

To prevent personal injury or property damage, make sure that the removal of the device from your plant during operation will not affect the safe operation of the plant.

## **A**CAUTION

## Risk of light burns due to hot device

During operation, high temperatures can occur on the surface of the device and on the metallic connection sockets. If the device was in operation, let it cool down before touching it or use gloves.

- Remove all cables from the device.
- Lift the device about an inch upwards to unhook the upper clamps from the rail:

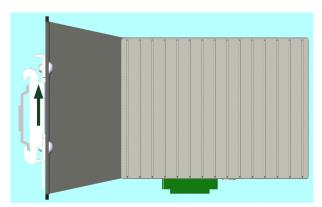


Figure 90: Lift to unmount

Remove the device from the rail in a slight circular motion:

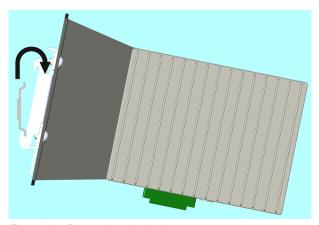


Figure 91: Removing the device

Note that you can facilitate the dismounting by pressing down the lever at the back of the mounting bracket to expand the spring-loaded clamps:

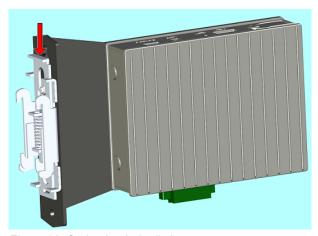


Figure 92: Spring loaded rail clamps

# 8.2 Disposal and recycling

# 8.2.1 Disposal of battery

This product contains a battery:

JL World SBR1632 Lithium Fluorocarbons coin cell battery (or equivalent).

The battery requires special handling when it is replaced or when the device is disposed of after having reached its end-of-use.



### Waste electronic equipment

This battery must not be disposed of with household waste.

Dispose of this battery in accordance with local regulations in your country.

When disposing of the battery, observe the following:

- > Observe the national and local regulations for the disposal of batteries.
- > Dispose of this product in an environmentally friendly manner at a local collection point for batteries.

Alternatively, you can return our products to us for disposal. The prerequisite is that no additional foreign substances are contained. Before returning, please contact us via the Return Merchandise Authorization (RMA) form on www.hilscher.com.

In Europe, the directive 2006/66/EG batteries and accumulators and waste batteries and accumulators applies. Different policies and laws may apply nationally.

# 8.2.2 Removal of battery

If you do not want to return the device to Hilscher, you have to remove the battery and dispose of it properly prior to the disposal of the device. To remove the battery, proceed as follows:

- Unplug all cables and dismount the device from the DIN top hat rail.
- Detach the device from the mounting bracket by unscrewing the two attachment screws.

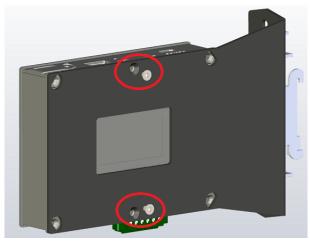


Figure 93: Detach device from mounting bracket

Open the housing of the device by unscrewing the four fastening screws.

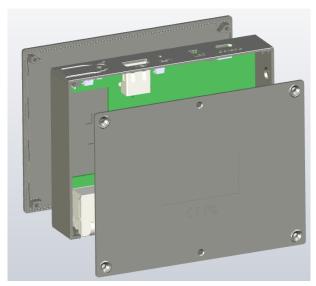


Figure 94: Open device housing

Remove the battery from the device. The position of the battery is marked in the photo below:



Figure 95: Position of battery in device

# 8.2.3 Disposal of device

Waste electronic equipment must be disposed of properly after the end of use.



## Waste electronic equipment

This product must not be disposed of with household waste.

Dispose of this product in accordance with local regulations in your country.

When disposing of the product, observe the following:

- Observe national and local regulations for the disposal of waste electronic equipment, batteries and packaging.
- Delete personal data stored in the waste electronic device.
- Remove the battery from the waste electronic device and dispose it separately.
- Dispose of this product in an environmentally friendly manner at a local collection point for waste electronic equipment.
- Dispose of packaging in such a way that a high level of recycling is possible.

Alternatively, you can return our products to us for disposal. The prerequisite is that no additional foreign substances are contained. Before returning, please contact us via the Return Merchandise Authorization (RMA) form on www.hilscher.com.

In Europe, the directive 2012/19/EU waste electrical and electronic equipment applies. Different policies and laws may apply nationally.

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# 9 Legal notes

#### Terms and conditions

Please read the terms and conditions under <a href="https://www.netfield.io/termsOfUse">https://www.netfield.io/termsOfUse</a>.

#### netFIELD OS

netFIELD OS is a YOCTO project based Linux operating system released and licensed by Hilscher.

netFIELD OS is released under the

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- Flight control systems in aviation and aerospace;
- Nuclear fission processes in nuclear power plants;
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- Vehicle control systems used in passenger transport

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Contacts 144/144

# Contacts

#### **HEADQUARTER**

#### Germany

Hilscher Gesellschaft für Systemautomation mbH Rheinstraße 15

65795 Hattersheim

Phone: +49 (0) 6190 9907-0 Fax: +49 (0) 6190 9907-50 E-mail: <u>info@hilscher.com</u>

**Support** 

Phone: +49 (0) 6190 9907-990 E-mail: <a href="mailto:hotline@hilscher.com">hotline@hilscher.com</a>

#### **SUBSIDIARIES**

#### China

Hilscher Systemautomation (Shanghai) Co. Ltd.

200010 Shanghai

Phone: +86 (0) 21-6355-5161 E-mail: <u>info@hilscher.cn</u>

Support

Phone: +86 (0) 21-6355-5161 E-mail: <a href="mailto:cn.support@hilscher.com">cn.support@hilscher.com</a>

#### **France**

Hilscher France S.a.r.l. 69800 Saint Priest

Phone: +33 (0) 4 72 37 98 40 E-mail: <u>info@hilscher.fr</u>

Support

Phone: +33 (0) 4 72 37 98 40 E-mail: <u>fr.support@hilscher.com</u>

#### India

Hilscher India Pvt. Ltd.

Pune, Delhi, Mumbai, Bangalore Phone: +91 8888 750 777

E-mail: info@hilscher.in

Support

Phone: +91 020-24243777 E-mail: info@hilscher.in

### Italy

Hilscher Italia S.r.I. 20090 Vimodrone (MI) Phone: +39 02 25007068 E-mail: info@hilscher.it

Support

Phone: +39 02 25007068 E-mail: <u>it.support@hilscher.com</u>

#### Japan

Hilscher Japan KK Tokyo, 160-0022

Phone: +81 (0) 3-5362-0521 E-mail: <u>info@hilscher.jp</u>

Support

Phone: +81 (0) 3-5362-0521 E-mail: jp.support@hilscher.com

#### Republic of Korea

Hilscher Korea Inc.

13494, Seongnam, Gyeonggi Phone: +82 (0) 31-739-8361 E-mail: info@hilscher.kr

Support

Phone: +82 (0) 31-739-8363 E-mail: <a href="mailto:kr.support@hilscher.com">kr.support@hilscher.com</a>

#### **Austria**

Hilscher Austria GmbH

4020 Linz

Phone: +43 732 931 675-0 E-mail: sales.at@hilscher.com

Support

Phone: +43 732 931 675-0 E-mail: <a href="mailto:at.support@hilscher.com">at.support@hilscher.com</a>

#### **Switzerland**

Hilscher Swiss GmbH 4500 Solothurn

Phone: +41 (0) 32 623 6633 E-mail: <u>info@hilscher.ch</u>

Support

Phone: +41 (0) 32 623 6633

E-mail: <a href="mailto:support.swiss@hilscher.com">support.swiss@hilscher.com</a>

### USA

Hilscher North America, Inc.

Lisle, IL 60532

Phone: +1 630-505-5301 E-mail: <u>info@hilscher.us</u>

**Support** 

Phone: +1 630-505-5301 E-mail: <u>us.support@hilscher.com</u>