

This product comes with a limited 5 year warranty. Within the first year, please return the item to RS Components for replacement.

For the following 4 years the warranty is provided by Glamox (manufacturer) direct.

In the event of a failure after the first year please contact :

Glamox Ltd, Unit 3, Capital Business Park, Borehamwood, Herts, WD6 1GW,UK Tel 020 8953 0540 or email : [ukoffice@glamox.com](mailto:ukoffice@glamox.com). Please do not return any goods to this address without authorisation.

- Information required:
  - Article number (RS Components or Glamox)
  - Batch/Lot number (this can be found on the product label e.g. 21R-23232) and identifies the year/month of manufacture.
  - A brief description of the fault.
  
- Once Glamox has confirmed the item is still within its warranty period (from the batch/lot number), Glamox will issue a returns number and authorisation for return.
  
- The cost of return will be the responsibility of the customer.
  
- Once received, if the product is confirmed to be faulty and within the warranty period, Glamox will deliver a replacement back to the customer, at our cost (within Europe).
  
- If the product is found not to be faulty or out of warranty (within reason) it will be the customer's responsibility to collect the product from our UK office. All unclaimed items will be destroyed after 3 months.

---

**Glamox Limited**

Unit 3 Capital Business Park, Manor Way, Borehamwood, Hertfordshire WD6 1GW

Tel: +44 (0) 208 953 0540 Fax: + 44 (0) 208 953 9580

E-mail: [ukoffice@glamox.com](mailto:ukoffice@glamox.com) Web: [www.glamox.co.uk](http://www.glamox.co.uk)