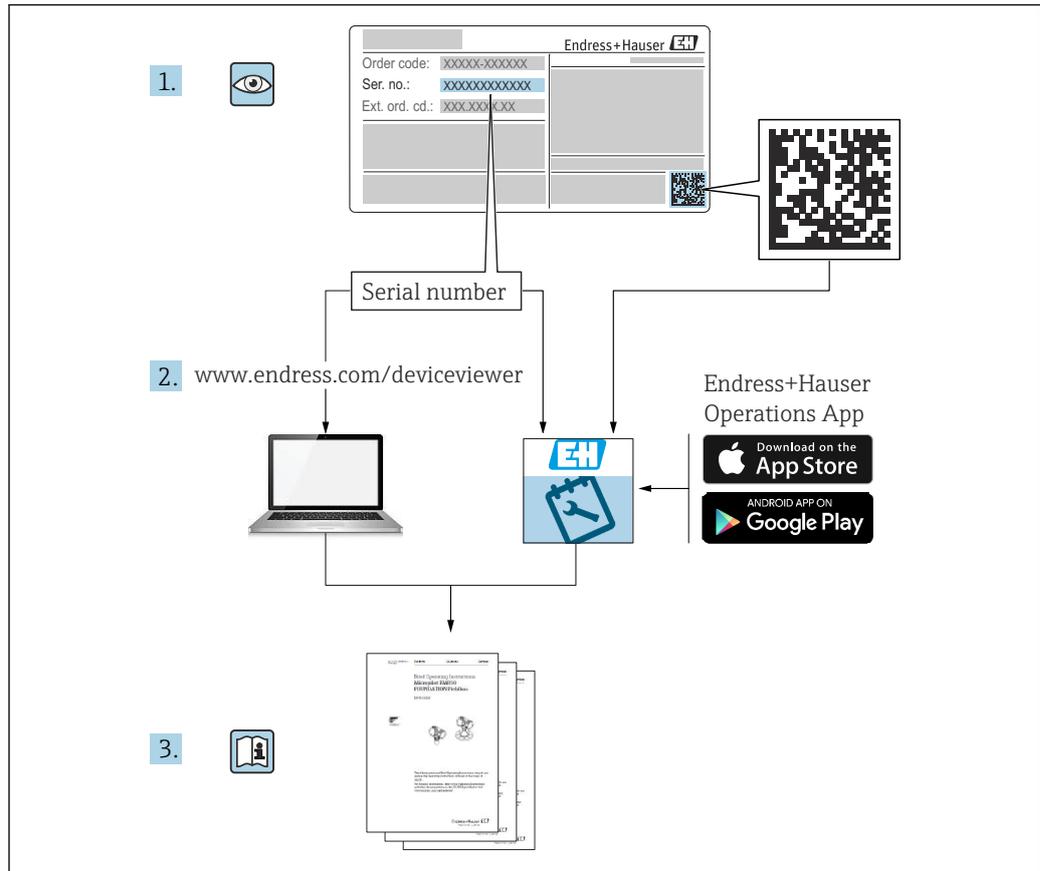


Operating Instructions Micropilot FMR43 HART

Free space radar





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- Make sure the document is stored in a safe place such that it is always available when working on or with the device
- Avoid danger to individuals or the facility: read the "Basic safety instructions" section carefully, as well as all other safety instructions in the document that are specific to working procedures

The manufacturer reserves the right to modify technical data without prior notice. The Endress+Hauser sales organization will supply you with current information and updates to these instructions.

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1 About this document

1.1 Document function

These Operating Instructions contain all the information required in the various life cycle phases of the device: from product identification, incoming acceptance and storage, to installation, connection, operation and commissioning, through to troubleshooting, maintenance and disposal.

1.2 Symbols

1.2.1 Safety symbols

 DANGER

This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.

 WARNING

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.

 CAUTION

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or medium injury.

NOTICE

This symbol contains information on procedures and other facts which do not result in personal injury.

1.2.2 Communication-specific symbols

Bluetooth®: 

Wireless data transmission between devices over a short distance.

1.2.3 Symbols for certain types of Information

Permitted: 

Procedures, processes or actions that are permitted.

Forbidden: 

Procedures, processes or actions that are forbidden.

Additional information: 

Reference to documentation: 

Reference to page: 

Series of steps: [1.](#), [2.](#), [3.](#)

Result of an individual step: 

1.2.4 Symbols in graphics

Item numbers: 1, 2, 3 ...

Series of steps: [1.](#), [2.](#), [3.](#)

Views: A, B, C, ...

1.3 List of abbreviations

PN

Nominal pressure

MWP

Maximum working pressure

The MWP is indicated on the nameplate.

ToF

Time of Flight

DTM

Device Type Manager

ϵ_r (Dk value)

Relative dielectric constant

Operating tool

The term "operating tool" is used in place of the following operating software:

- FieldCare / DeviceCare, for operation via HART communication and PC
- SmartBlue app for operation using an Android or iOS smartphone or tablet

PLC

Programmable logic controller (PLC)

1.4 Documentation

 For an overview of the scope of the associated Technical Documentation, refer to the following:

- *Device Viewer* (www.endress.com/deviceviewer): Enter the serial number from the nameplate
- *Endress+Hauser Operations app*: Enter serial number from nameplate or scan matrix code on nameplate.

1.5 Registered trademarks

Apple®

Apple, the Apple logo, iPhone, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Android®

Android, Google Play and the Google Play logo are trademarks of Google Inc.

Bluetooth®

The *Bluetooth*® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Endress+Hauser is under license. Other trademarks and trade names are those of their respective owners.

HART®

Registered trademark of the FieldComm Group, Austin, Texas USA

2 Basic safety instructions

2.1 Requirements for the personnel

The personnel for installation, commissioning, diagnostics and maintenance must fulfill the following requirements:

- ▶ Trained, qualified specialists must have a relevant qualification for this specific function and task.
- ▶ Are authorized by the plant owner/operator.
- ▶ Are familiar with federal/national regulations.
- ▶ Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
- ▶ Follow instructions and comply with basic conditions.

The operating personnel must fulfill the following requirements:

- ▶ Are instructed and authorized according to the requirements of the task by the facility's owner-operator.
- ▶ Follow the instructions in this manual.

2.2 Intended use

The measuring device described in these Operating Instructions is intended for continuous, non-contact level measurement in liquids, pastes, sludges and bulk solids.

Incorrect use

The manufacturer is not liable for damage caused by improper or unintended use.

Avoid mechanical damage:

- ▶ Do not touch or clean device surfaces with pointed or hard objects.

Clarification for borderline cases:

- ▶ For special media and fluids for cleaning, Endress+Hauser is glad to provide assistance in verifying the corrosion resistance of fluid-wetted materials, but does not accept any warranty or liability.

Residual risks

Due to the transfer of heat from the process and power dissipation within the electronics, the temperature of the housing may increase to up to 80 °C (176 °F) during operation. When in operation, the sensor can reach a temperature close to the medium temperature.

Danger of burns from contact with surfaces!

- ▶ In the event of elevated fluid temperatures, ensure protection against contact to prevent burns.

2.3 Workplace safety

When working on and with the device:

- ▶ Wear the required personal protective equipment as per national regulations.
- ▶ Switch off the supply voltage before connecting the device.

2.4 Operational safety

Risk of injury!

- ▶ Operate the device only if it is in proper technical condition, free from errors and faults.
- ▶ The operator is responsible for trouble-free operation of the device.

Modifications to the device

Unauthorized modifications to the device are not permitted and can lead to unforeseeable dangers:

- ▶ If modifications are nevertheless required, consult with the manufacturer.

Repair

To ensure continued operational safety and reliability:

- ▶ Only use original accessories.

Hazardous area

To eliminate the risk of danger to persons or the facility when the device is used in the approval-related area (e.g. explosion protection, pressure equipment safety):

- ▶ Check the nameplate to verify if the device ordered can be put to its intended use in the hazardous area.
- ▶ Comply with the instructions in the separate supplementary documentation, which is an integral part of this manual.

2.5 Product security

This state-of-the-art device is designed and tested in accordance with good engineering practice to meet operational safety standards. It left the factory in a condition in which it is safe to operate.

The device fulfills general safety requirements and legal requirements. It also complies with the EU directives listed in the device-specific EU Declaration of Conformity. Endress+Hauser confirms this fact by affixing the CE marking.

2.6 IT security

Our warranty is valid only if the product is installed and used as described in the Operating Instructions. The product is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the product and associated data transfer, must be implemented by the operators themselves in line with their security standards.

2.7 Device-specific IT security

The device offers specific functions to support protective measures by the operator. These functions can be configured by the user and guarantee greater in-operation safety if used correctly. The user role can be changed with an access code (applies to operation via the onsite display, Bluetooth or FieldCare, DeviceCare, asset management tools e.g. AMS, PDM).

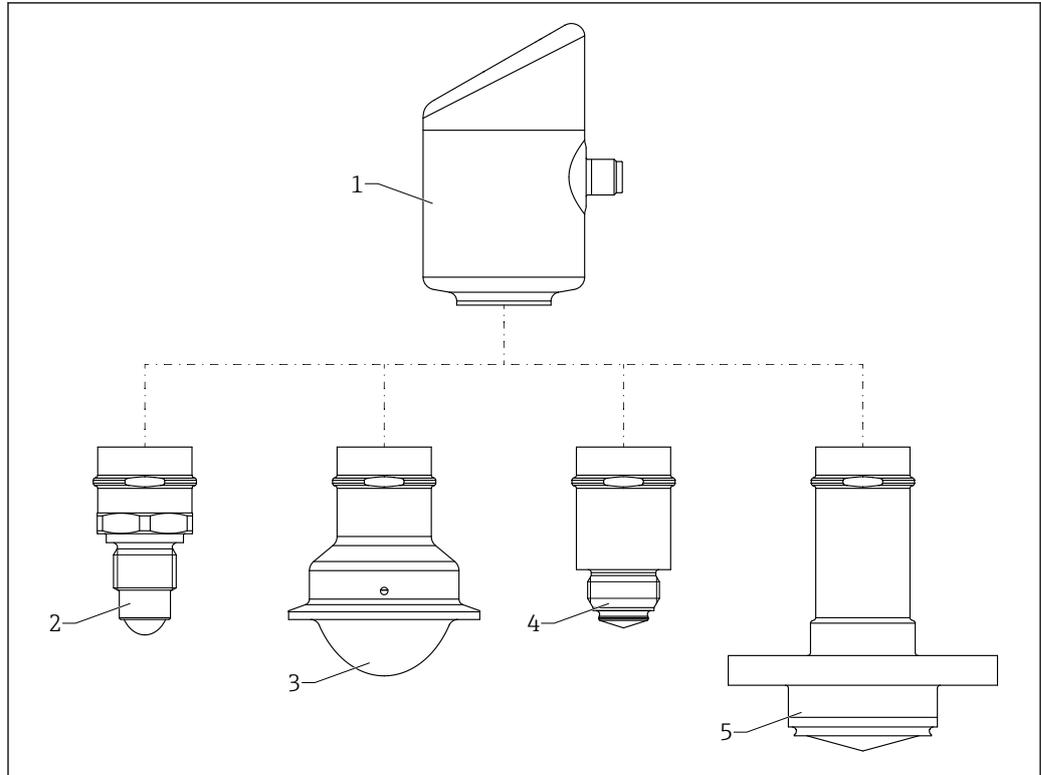
2.7.1 Access via Bluetooth® wireless technology

Secure signal transmission via Bluetooth® wireless technology uses an encryption method tested by the Fraunhofer Institute.

- Without the SmartBlue app, the device is not visible via Bluetooth® wireless technology.
- Only one point-to-point connection is established between the device and a smartphone or tablet.
- The Bluetooth® wireless technology interface can be disabled via local operation or via SmartBlue/FieldCare/DeviceCare.

3 Product description

3.1 Product design



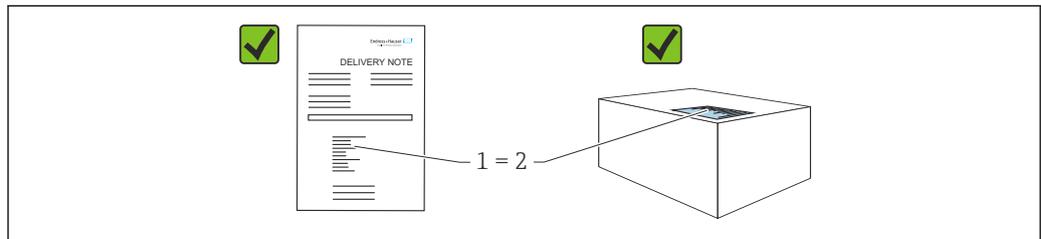
A0053675

1 Product design Micropilot FMR43 with sample process connections

- 1 Electronics housing
- 2 Process connection 1/2 thread
- 3 Process connection NA Connect Tri-Clamp ISO2852
- 4 Process connection M24
- 5 Process connection NEUMO BioControl

4 Incoming acceptance and product identification

4.1 Incoming acceptance



A0016870

Check the following during incoming acceptance:

- Is the order code on the delivery note (1) identical to the order code on the product sticker (2)?
- Are the goods undamaged?
- Do the data on the nameplate correspond to the order specifications and the delivery note?
- Is the documentation provided?
- If required (see nameplate), are the Safety Instructions (XA) provided?



If one of these conditions is not met, please contact the manufacturer's sales office.

4.2 Product identification

The following options are available for identification of the device:

- Nameplate specifications
- Order code with breakdown of the device features on the delivery note
- Enter the serial numbers from the nameplates in *Device Viewer* (www.endress.com/deviceviewer): all the information about the device is displayed.

4.2.1 Nameplate

The information that is required by law and is relevant to the device is shown on the nameplate, e.g.:

- Manufacturer identification
- Order number, extended order code, serial number
- Technical data, degree of protection
- Firmware version, hardware version
- Approval-related information, reference to Safety Instructions (XA)
- DataMatrix code (information about the device)

Compare the data on the nameplate with your order.

4.2.2 Manufacturer address

Endress+Hauser SE+Co. KG
Hauptstraße 1
79689 Maulburg, Germany
Place of manufacture: See nameplate.

4.3 Storage and transport

4.3.1 Storage conditions

- Use the original packaging
- Store the device in clean and dry conditions and protect from damage caused by shocks

Storage temperature

-40 to +85 °C (-40 to +185 °F)

4.3.2 Transporting the product to the measuring point

⚠ WARNING**Incorrect transport!**

The housing or sensor can be damaged or pull off. Risk of injury!

- ▶ Transport the device to the measuring point in its original packaging or by the process connection.

5 Mounting

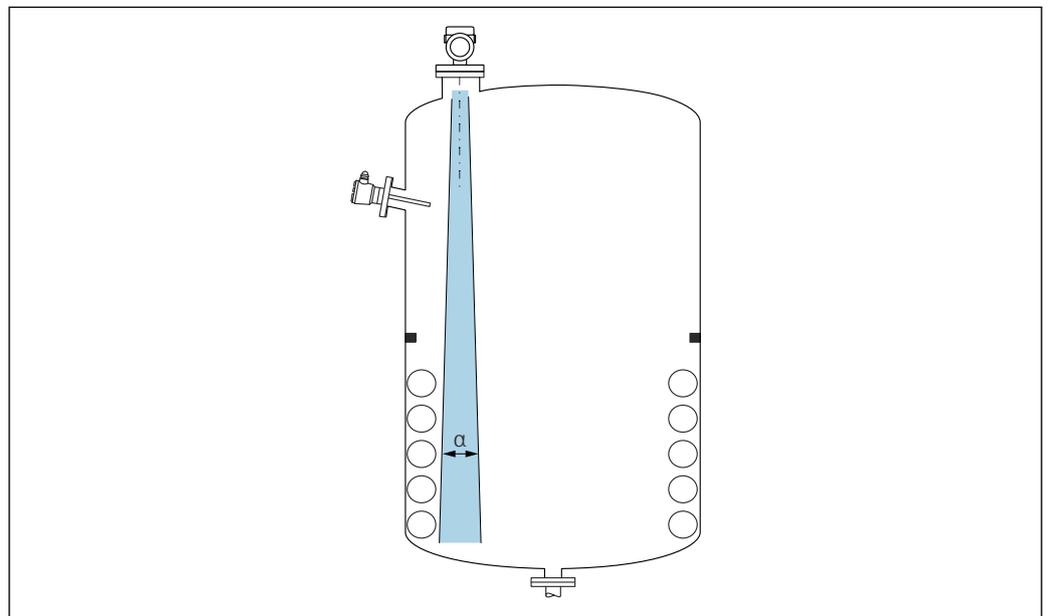
5.1 Mounting requirements

5.1.1 Mounting instructions

i During installation, it is important to ensure that the sealing element used has an operating temperature that corresponds to the maximum temperature of the process.

- Devices with CSA approval are intended for indoor use
- Devices are suitable for use in wet environments in accordance with IEC/EN 61010-1
- Use the operating menu to orient the onsite display to ensure optimum readability
- The onsite display can be adapted to the lighting conditions (color scheme, see **i** operating menu)
- Protect the housing against impact

5.1.2 Internal vessel fittings



A0031777

Avoid internal fittings (point level switches, temperature sensors, struts, vacuum rings, heating coils, baffles etc.) inside the signal beam. Pay attention to the beam angle α .

5.1.3 Vertical alignment of antenna axis

Align the antenna so that it is perpendicular to the product surface.

i The maximum reach of the antenna can be reduced, or additional interference signals can occur, if the antenna is not installed perpendicular to the product.

5.1.4 Optimization options

Mapping

Measurement can be optimized by electronically suppressing interference echoes. See the **Confirm distance** parameter.

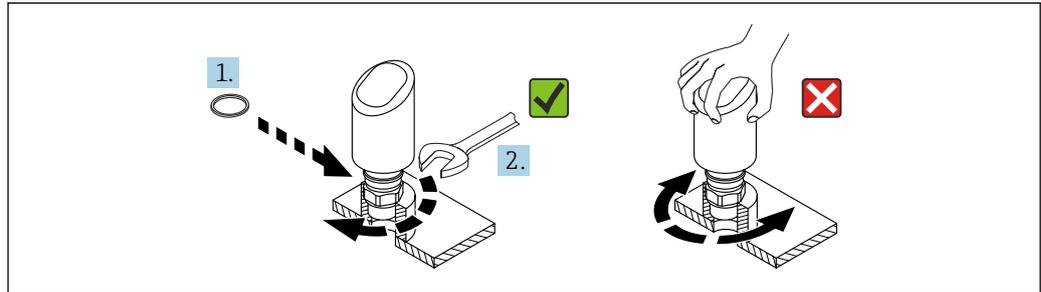
5.2 Mounting the device

5.2.1 Screwing in the device

- Turn by the hex bolt only; max. torque 50 Nm (37 lbf ft)
- M24 sensors: Mount with tool only on the parallel spanner flat, max. torque 30 Nm (22 lbf ft)
- Do not turn at the housing!

 Open-ended wrench 32 mm

 Open-ended wrench 55 mm (for process connections MNPT/G 1½)



 2 Screwing in the device

5.2.2 Information concerning threaded connections

 In the case of longer nozzles, reduced measuring performance must be expected.

Please note the following:

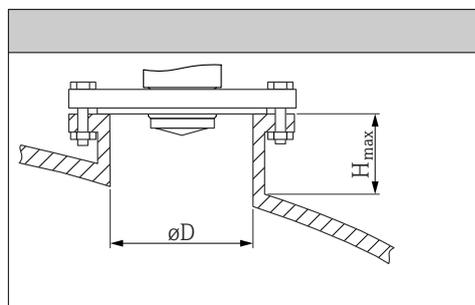
- The end of the nozzle must be smooth and free from burrs.
- The edge of the nozzle should be rounded.
- Mapping must be performed.
- Please contact the manufacturer's support department for applications with nozzles that are higher than indicated in the table.

5.2.3 Process connections: MNPT/G ¾, G 1, M24, 80 GHz; PEEK

Information about the mounting nozzle

The maximum nozzle length H_{max} depends on the nozzle diameter D .

The maximum length of the nozzle H_{max} depends on the nozzle diameter D .

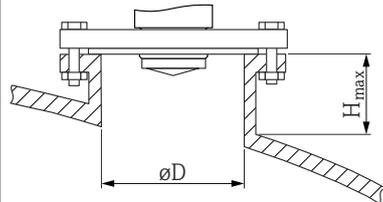
	ϕD	H_{max}
	18 to 40 mm (0.8 to 1.6 in)	30 mm (1.2 in)
	40 to 50 mm (1.6 to 2 in)	220 mm (8.7 in)
	50 to 80 mm (2 to 3.2 in)	300 mm (12 in)
	80 to 100 mm (3.2 to 4 in)	550 mm (21.7 in)
	100 to 150 mm (4 to 6 in)	700 mm (27.6 in)
	≥ 150 mm (6 in)	1 150 mm (45.3 in)

5.2.4 Process connections: MNPT/G 1½, NEUMO BioControl D50 PN16, 80 GHz; PEEK

Information about the mounting nozzle

The maximum nozzle length H_{max} depends on the nozzle diameter D .

The maximum length of the nozzle H_{max} depends on the nozzle diameter D .

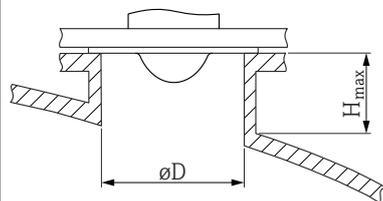
	ϕD	H_{max}
	40 to 50 mm (1.6 to 2 in)	190 mm (7.5 in)
	50 to 80 mm (2 to 3.2 in)	350 mm (13.8 in)
	80 to 100 mm (3.2 to 4 in)	900 mm (35.4 in)
	100 to 150 mm (4 to 6 in)	1 250 mm (49.2 in)
	≥ 150 mm (6 in)	2 100 mm (82.7 in)

5.2.5 Process connection Tri-Clamp NA Connect ISO2852 DN25-38 (1½), 80 GHz; PTFE

Information about the mounting nozzle

The maximum nozzle length H_{max} depends on the nozzle diameter D .

The maximum length of the nozzle H_{max} depends on the nozzle diameter D .

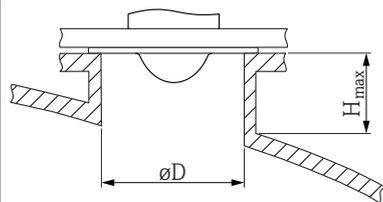
	ϕD	H_{max}
	40 to 50 mm (1.6 to 2 in)	180 mm (7.1 in)
	50 to 80 mm (2 to 3.2 in)	350 mm (13.8 in)
	80 to 100 mm (3.2 to 4 in)	900 mm (35.4 in)
	100 to 150 mm (4 to 6 in)	1 250 mm (49.2 in)
	≥ 150 mm (6 in)	2 200 mm (86.6 in)

5.2.6 Process connection Tri-Clamp NA Connect ISO2852 DN40-51 (2), 80 GHz; PTFE

Information about the mounting nozzle

The maximum nozzle length H_{max} depends on the nozzle diameter D .

The maximum length of the nozzle H_{max} depends on the nozzle diameter D .

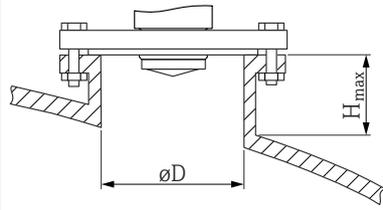
	ϕD	H_{max}
	50 to 80 mm (2 to 3.2 in)	350 mm (13.8 in)
	80 to 100 mm (3.2 to 4 in)	900 mm (35.4 in)
	100 to 150 mm (4 to 6 in)	1 300 mm (51.2 in)
	≥ 150 mm (6 in)	2 300 mm (90.6 in)

5.2.7 Process connections: MNPT/G 1/2, 180 GHz; PTFE

Information about the mounting nozzle

The maximum nozzle length H_{max} depends on the nozzle diameter D .

The maximum length of the nozzle H_{max} depends on the nozzle diameter D .

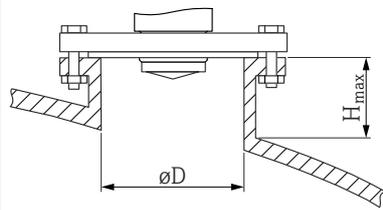
	ϕD	H_{max}
	18 to 40 mm (0.8 to 1.6 in)	90 mm (3.5 in)
	40 to 50 mm (1.6 to 2 in)	450 mm (17.7 in)
	50 to 80 mm (2 to 3.2 in)	600 mm (23.6 in)
	80 to 100 mm (3.2 to 4 in)	1 100 mm (43.3 in)
	100 to 150 mm (4 to 6 in)	1 450 mm (57.1 in)
	≥ 150 mm (6 in)	2 300 mm (90.6 in)

5.2.8 Process M24, 180 GHz; PTFE

Information about the mounting nozzle

The maximum nozzle length H_{max} depends on the nozzle diameter D .

The maximum length of the nozzle H_{max} depends on the nozzle diameter D .

	ϕD	H_{max}
	18 to 40 mm (0.8 to 1.6 in)	20 mm (0.8 in)
	40 to 50 mm (1.6 to 2 in)	500 mm (19.7 in)
	50 to 80 mm (2 to 3.2 in)	750 mm (29.5 in)
	80 to 100 mm (3.2 to 4 in)	1 450 mm (57.1 in)
	100 to 150 mm (4 to 6 in)	1 900 mm (74.8 in)
	≥ 150 mm (6 in)	3 050 mm (120 in)

5.3 Post-mounting checks

- Is the device undamaged (visual inspection)?
 - Are the measuring point identification and labeling correct (visual inspection)?
 - Is the device properly secured?
 - Does the device comply with the measuring point specifications?
- For example:
- Process temperature
 - Process pressure
 - Ambient temperature
 - Measuring range

6 Electrical connection

6.1 Connecting the device

6.1.1 Potential equalization

If necessary, establish potential equalization using the process connection or the grounding clamp supplied by the customer.

6.1.2 Supply voltage

12 to 30 V_{DC} on a direct current power unit

i The power unit must be safety-approved (e.g. PELV, SELV, Class 2) and must comply with the relevant protocol specifications.

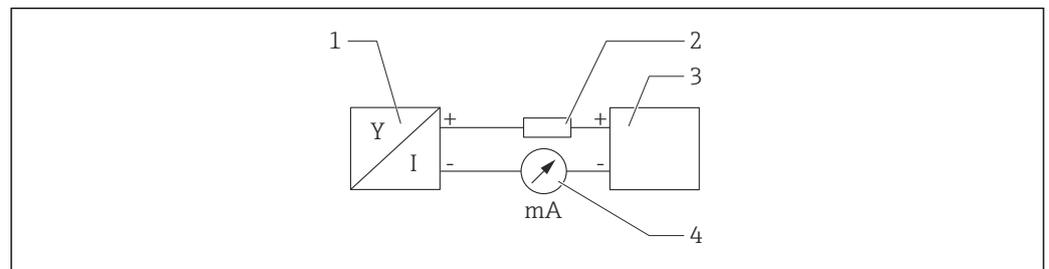
For 4 to 20 mA, the same requirements apply as for HART. A galvanically isolated active barrier must be used for devices approved for use in explosion hazardous areas.

Protective circuits against reverse polarity, HF influences and overvoltage peaks are installed.

6.1.3 Power consumption

- Non-hazardous area: To meet device safety specifications according to the IEC/EN 61010 standard, the installation must ensure that the maximum current is limited to 500 mA.
- Hazardous area: The maximum current is restricted to $I_i = 100$ mA by the transmitter power supply unit when the device is used in an intrinsically safe circuit (Ex ia).

6.1.4 4 to 20 mA HART



3 Block diagram of HART connection

- 1 Device with HART communication
- 2 HART communication resistor
- 3 Power supply
- 4 Multimeter or ammeter

i The HART communication resistor of 250 Ω in the signal line is always necessary in the case of a low-impedance power supply.

Take the voltage drop into consideration:

Maximum 6 V for a communication resistor of 250 Ω

6.1.5 Overvoltage protection

The device satisfies the IEC/DIN EN IEC 61326-1 product standard (Table 2 Industrial environment). Depending on the type of port (DC supply, input/output port) different test levels against transient overvoltages (IEC/DIN EN 61000-4-5 Surge) are applied according

to IEC/DIN EN 61326-1: Test level on DC power ports and input/output ports is 1 000 V line to earth.

Overvoltage protection category

According to IEC/DIN EN 61010-1, the device is intended for use in overvoltage protection category II networks.

6.1.6 Terminal assignment

⚠ WARNING

Supply voltage might be connected!

Risk of electric shock and/or explosion

- ▶ Ensure that no supply voltage is applied when connecting.
- ▶ The supply voltage must match the specifications on the nameplate.
- ▶ A suitable circuit breaker should be provided for the device in accordance with IEC/EN 61010.
- ▶ The cables must be adequately insulated, with due consideration given to the supply voltage and the overvoltage category.
- ▶ The connecting cables must offer adequate temperature stability, with due consideration given to the ambient temperature.
- ▶ Protective circuits against reverse polarity, HF influences and overvoltage peaks are installed.

⚠ WARNING

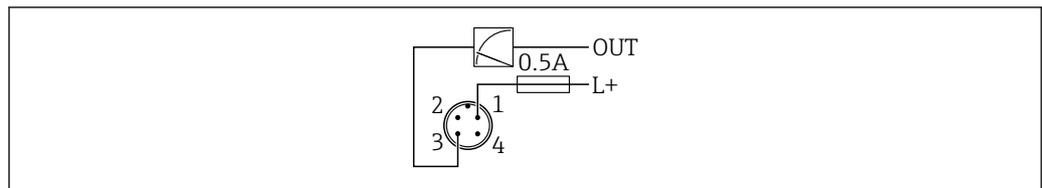
An incorrect connection compromises electrical safety!

- ▶ Non-hazardous area: To meet device safety specifications according to the IEC/EN 61010 standard, the installation must ensure that the maximum current is limited to 500 mA.
- ▶ Hazardous area: The maximum current is restricted to $I_i = 100$ mA by the transmitter power supply unit when the device is used in an intrinsically safe circuit (Ex ia).
- ▶ When using the device in hazardous areas, comply with the corresponding national standards and the information in the Safety Instructions (XAs).
- ▶ All explosion-protection information is provided in separate explosion-protection (Ex) documentation. This Ex documentation can be requested. The Ex documentation is supplied as standard with all devices approved for use in explosion hazardous areas.

Connect the device in the following order:

1. Check that the supply voltage corresponds to the supply voltage indicated on the nameplate.
2. Connect the device as indicated in the following diagram.
3. Switch on the supply voltage.

2-wire



- 1 Supply voltage L+, brown wire (BN)
3 OUT (L-), blue wire (BU)

A0052662

6.2 Ensuring the degree of protection

For mounted M12 connecting cable: IP66/68/69, NEMA type 4X/6P

NOTICE

Loss of IP protection class due to incorrect installation!

- ▶ The degree of protection only applies if the connecting cable used is plugged in and screwed tight.
- ▶ The degree of protection only applies if the connecting cable used is specified according to the intended protection class.

6.3 Post-connection check

- Is the device or cable undamaged (visual check)?
- Does the cable used comply with the requirements?
- Is the mounted cable strain-relieved?
- Is the screw connection properly mounted?
- Does the supply voltage match the specifications on the nameplate?
- No reverse polarity, terminal assignment correct?
- If supply voltage is present: is the device ready for operation and does an indication appear on the onsite display or is the green operating status LED lit?

7 Operation options

7.1 Overview of operation options

- Operation via LED indicator operating key
- Operation via onsite display
- Operation via Bluetooth®
- Operation via Endress+Hauser operating tool
- Operation via handheld, Fieldcare, DeviceCare, AMS and PDM

7.2 Structure and function of the operating menu

The differences between the structure of the operating menus of the onsite display and the Endress+Hauser FieldCare or DeviceCare operating tools can be summarized as follows:

The onsite display has a reduced menu to configure basic settings on the device.

The complete operating menu is available via the operating tools (FieldCare, DeviceCare, SmartBlue) in order to make more complex settings on the device.

Wizards help the user to commission the various applications. The user is guided through the individual configuration steps.

7.2.1 Overview of the operating menu

"Guidance" menu

The Guidance main menu contains functions that enable the user to carry out basic tasks quickly, e.g. commissioning. This menu primarily consists of guided wizards and special functions covering multiple areas.

"Diagnostics" menu

Diagnostic information and settings as well as help for troubleshooting.

"Application" menu

Functions for detailed adjustment of the process for optimum integration of the device into the application.

"System" menu

System settings for device management, user administration or safety.

7.2.2 User roles and related access authorization

This device supports 2 user roles: **Maintenance** and **Operator**

- The **Maintenance** user role (as delivered to customer) has read/write access.
- The **Operator** user role has read access only.

The current user role is displayed in the main menu.

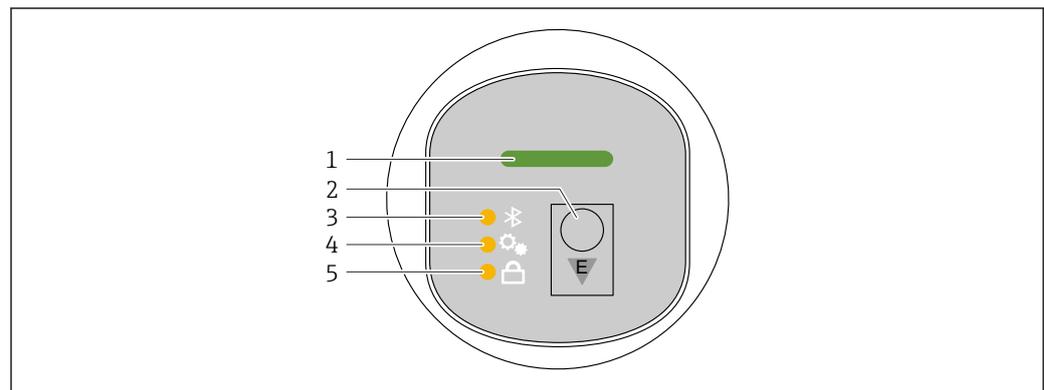
The device parameters can be fully configured with the **Maintenance** user role. Afterwards, access to the configuration can be locked by assigning a password. This password acts as an access code and protects device configuration from unauthorized access.

Blocking changes the **Maintenance** user role to the **Operator** user role. The configuration can be accessed again by entering the access code.

If an incorrect access code is entered, the user obtains the access rights of the **Operator** role.

Assign password, change user role:

- ▶ Navigation: System → User management

7.3 Access to operating menu via LED indicator**7.3.1 Overview**

- 1 Operating status LED
- 2 Operating key "E"
- 3 Bluetooth LED
- 4 One-key commissioning LED
- 5 Keypad lock LED

i Operation via the LED indicator is not possible if the Bluetooth connection is enabled.

Operating status LED (1)

See diagnostic events section.

Bluetooth LED (3)

- LED lit: Bluetooth enabled
- LED not lit: Bluetooth disabled or Bluetooth option not ordered
- LED flashing: Bluetooth connection established

Keypad lock LED (5)

- LED lit: Key locked
- LED not lit: Key released

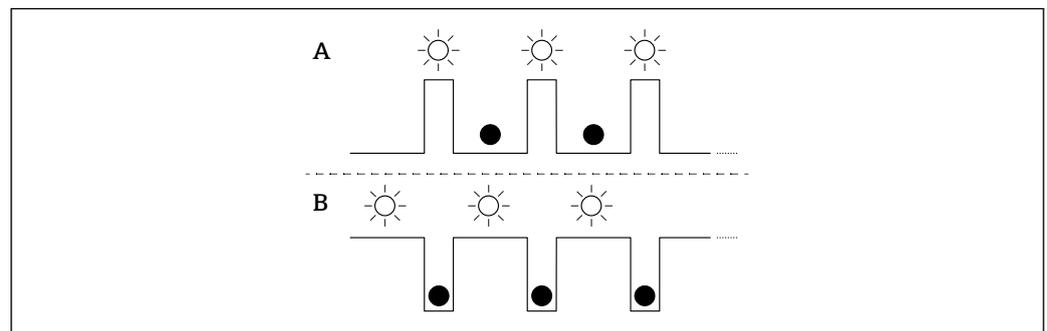
7.3.2 Operation

The device is operated by pressing operating key "E" briefly (< 2 s) or pressing and holding it (> 2 s).

Navigation

- The LED for the selected function flashes
- Press the "E" operating key briefly to switch between the functions
- Press and hold down the "E" operating key to select a particular function

Flashing behavior of LEDs (active/inactive)



- A Function selected but not active
 B Function selected and active

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Disabling the keypad lock

1. Press and hold down operating key "E".
↳ Bluetooth LED flashes.
2. Briefly press operating key "E" repeatedly until the keypad lock LED flashes.
3. Press and hold down operating key "E".
↳ Keypad lock is disabled.

Enabling or disabling Bluetooth

1. If necessary, disable the keypad lock.
2. Repeatedly press the "E" key briefly until the Bluetooth LED flashes.
3. Press and hold down operating key "E".
↳ Bluetooth is enabled (Bluetooth LED is lit) or Bluetooth is disabled (Bluetooth LED goes out).

7.4 Access to operating menu via onsite display

Functions:

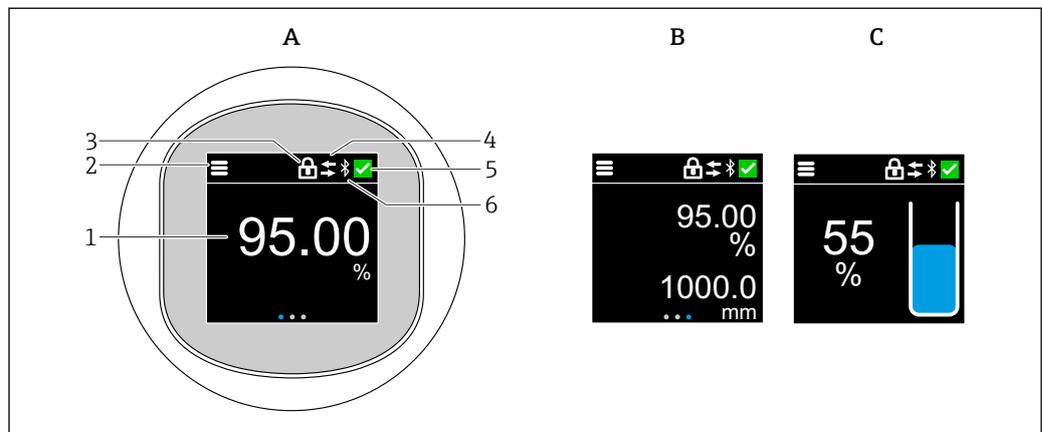
- Display measured values and fault and notice messages
- Display a symbol in the event of an error
- Electronically adjustable onsite display (automatic and manual adjustment of measured value display in 90° steps)
 - i** The measured value display rotates automatically depending on the orientation when the device is started.
- Basic settings via the onsite display with touch control ¹⁾
 - Select the operating language
 - Start Heartbeat Verification with passed/failed feedback message on the onsite display
 - Locking On/Off
 - Bluetooth On/Off
 - Commissioning wizard for basic settings
 - Read the device information, such as the name, serial number and firmware version
 - Active diagnosis and status
 - Device reset
 - Invert colors for bright lighting conditions

The background lighting adjusts automatically depending on the terminal voltage.

The default display can be permanently set via the operating menu.

i The following figure is an example. The display depends on the settings of the onsite display.

Optional display by swiping from left to right (see A, B and C in the following graphic). Swiping only works if the display is ordered with touch control and the display is unlocked beforehand.



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- A Standard display: 1 measured value with unit (adjustable)
- B 2 measured values, each with unit (adjustable)
- C Graphic measured value display in %, level indicator in proportion to the measured value
- 1 Measured value
- 2 Menu or home symbol
- 3 Locking (locking only visible in the case of locking via "Safety mode" wizard. The "Safety mode" wizard is only available if the WHG (German Water Resources Act) option or Heartbeat Verification + Monitoring option was selected)
- 4 Communication (symbol appears if communication is enabled)
- 5 Diagnostic symbol
- 6 Bluetooth (symbol flashes when Bluetooth connection is enabled)

1) In devices without touch control, settings can be made using operating tools (FieldCare, DeviceCare, SmartBlue).

7.4.1 Operation

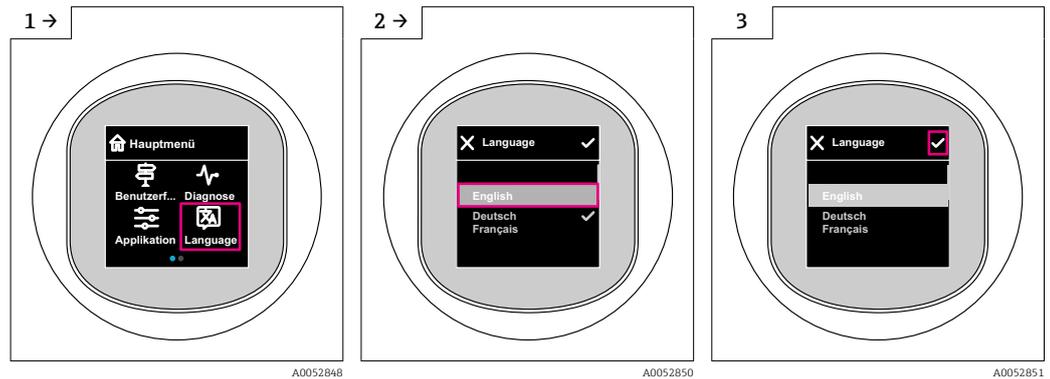
Navigation

Navigation by swiping with finger.

 Operation via the LED indicator is not possible if the Bluetooth connection is enabled.

Selecting option and confirming

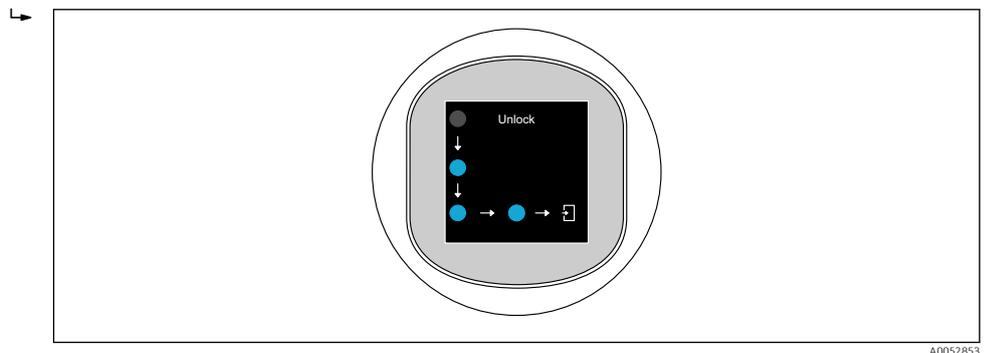
Select the required option and confirm using the checkmark at the top right (see screens below).



7.5 Onsite display, locking or unlocking procedure

7.5.1 Unlocking procedure

1. Tap the center of the display for the following view:



2. Use a finger to follow the arrows without interruption.
 - ↳ The display is unlocked.

7.5.2 Locking procedure

-  Operation locks automatically (except in **Safety mode** wizard):
- after 1 min on the main page
 - after 10 min within the operating menu

7.6 Access to the operating menu via the operating tool

7.6.1 Connecting the operating tool

Access via the operating tool is possible:

- Via HART communication, e.g. Commubox FXA195
- Via Bluetooth (optional)

FieldCare

Function range

FDT-based plant asset management tool from Endress+Hauser. FieldCare can configure all smart field devices in a system and helps you manage them. By using the status information, FieldCare is also a simple but effective way of checking their status and condition.

Access is via digital communication (Bluetooth, HART communication)

Typical functions:

- Configuration of transmitter parameters
- Loading and saving of device data (upload/download)
- Documentation of the measuring point
- Visualization of the measured value memory (line recorder) and event logbook



For additional information on FieldCare: See Operating Instructions for FieldCare

DeviceCare

Function range

Tool to connect and configure Endress+Hauser field devices.

Together with the device type managers (DTMs), DeviceCare offers a convenient, comprehensive solution.



For details, see Innovation Brochure IN01047S

FieldXpert SMT70, SMT77

The Field Xpert SMT70 tablet PC for device configuration enables mobile plant asset management in hazardous (Ex Zone 2) and non-hazardous areas. It is suitable for commissioning and maintenance staff. It manages Endress+Hauser and third-party field instruments with a digital communication interface and documents the progress of the work. The SMT70 is designed as a complete solution. It comes with a pre-installed driver library and is an easy-to-use, touch-enabled tool for managing field devices throughout their entire life cycle.



Technical Information TI01342S

The Field Xpert SMT77 tablet PC for device configuration enables mobile plant asset management in areas categorized as Ex Zone 1.



Technical Information TI01418S

7.6.2 Operation via SmartBlue App

The device can be operated and configured with the SmartBlue App.

- The SmartBlue App must be downloaded onto a mobile device for this purpose.
- For information on the compatibility of the SmartBlue App with mobile devices, see **Apple App Store (iOS devices)** or **Google Play Store (Android devices)**.
- Incorrect operation by unauthorized persons is prevented by means of encrypted communication and password encryption.
- The Bluetooth® function can be deactivated after initial device setup.



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4 QR code for free Endress+Hauser SmartBlue App

Download and installation:

1. Scan the QR code or enter **SmartBlue** in the search field of the Apple App Store (iOS) or Google Play Store (Android).
2. Install and start the SmartBlue App.
3. For Android devices: enable location tracking (GPS) (not required for iOS devices).
4. Select a device that is ready to receive from the device list displayed.

Login:

1. Enter the user name: admin
 2. Enter the initial password: serial number of the device
-  Change the password after logging in for the first time.
 -  Forgotten your password? Contact Endress+Hauser Service.

8 System integration

8.1 Overview of device description files

- Manufacturer ID: 17 (0x0011)
- Device type code: 0x11C6
- HART specification: 7.6
- Information, driver files and files available at:
 - www.endress.com
 - www.fieldcommgroup.org

8.2 Measured variables via HART protocol

The following measured values are assigned to the device variables at the factory:

Device variable	Measured value
The Primary variable (PV) parameter ¹⁾	Level linearized
Secondary variable (SV)	Distance

Device variable	Measured value
Tertiary variable (TV)	Absolute echo amplitude
Quaternary variable (QV)	Relative echo amplitude

1) Primary variable (PV) is always applied to the current output.

 The assignment of the measured values to the device variables can be changed in the following submenu:
Application → HART output → HART output

 In a HART Multidrop loop, only one device may use the analog current value for signal transmission. For all other devices in the **"Loop current mode"** parameter, select the **Disable** option.

9 Commissioning

9.1 Preliminaries

WARNING

Settings on the current output can result in a safety-related condition (e.g., product overflow)!

- ▶ Check current output settings.
- ▶ The setting of the current output depends on the setting in the **Assign PV** parameter.

9.2 Installation and function check

Before commissioning the measuring point, check that the post-installation and post-connection checks have been performed:

-  "Post-mounting check" section
-  "Post-connection check" section

9.3 Overview of commissioning options

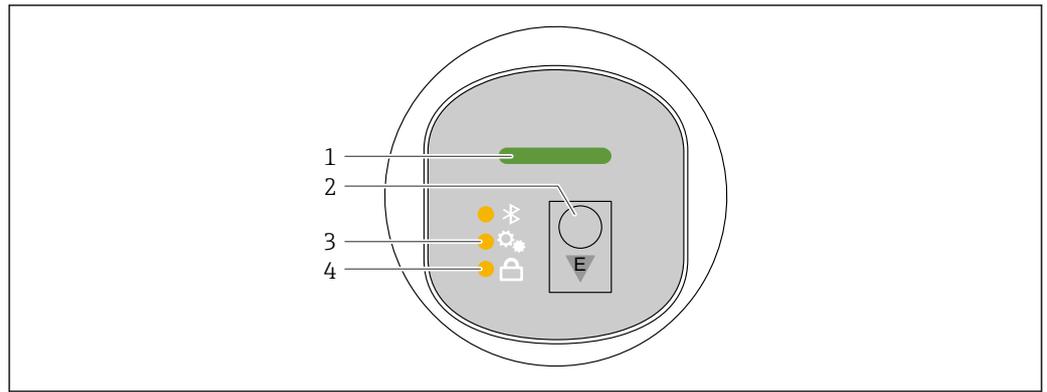
- Commissioning via LED indicator operating key
- Commissioning via onsite display
- Commissioning with the SmartBlue app
- Commissioning via FieldCare/DeviceCare/Field Xpert
- Commissioning via additional operating tools (AMS, PDM, etc.)

9.4 Commissioning via LED indicator operating key

One-key commissioning is an easy way to commission the device when the vessel is empty. The vessel floor is measured and set to 0 %. 100 % corresponds to 95 % of the measured distance.

Prerequisites:

- Empty, flat, metallic tank floor or minimum level at 0 % with highly reflective (water-based) medium
- No interfering installations in field of vision
- Vessel height: 0.2 to 15 m



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- 1 Operating status LED
- 2 Operating key "E"
- 3 One-key commissioning LED
- 4 Keypad lock LED

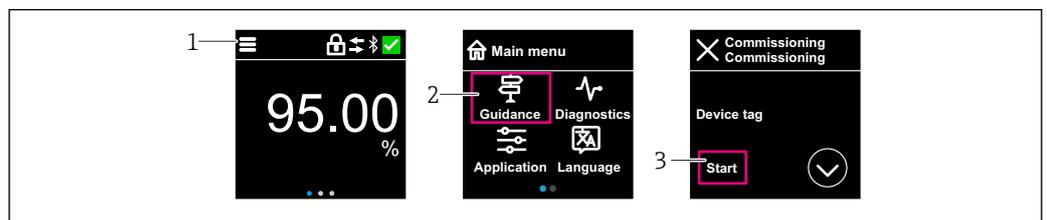
1. If necessary, disable keypad lock (see "Access to operating menu via LED indicator" > "Operation").
2. Repeatedly press the "E" key briefly until the one-key commissioning LED flashes.
3. Press the "E" key for longer than 4 seconds.
 - ↳ The one-key commissioning LED is executed. The one-key commissioning LED flashes during this operation. The keypad lock LED and Bluetooth LED are off.

Once the operation is complete, the one-key commissioning LED is lit continuously for 12 seconds. The keypad lock LED and Bluetooth LED are off.

If the operation does not complete successfully, the one-key commissioning LED flashes quickly for 12 seconds. The keypad lock LED and Bluetooth LED are off.

9.5 Commissioning via onsite display

1. Enable operation if required (see section on "Locking or unlocking onsite display" > "Unlocking procedure").
2. Start **Commissioning** wizard (see graphic below)



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- 1 Press the menu icon
- 2 Press the "Guidance" menu
- 3 Start the "Commissioning" wizard

9.5.1 Notes on the "Commissioning" wizard

The **Commissioning** wizard allows you to carry out easy, user-guided commissioning.

1. Once you have started the **Commissioning** wizard, enter the appropriate value in each parameter or select the appropriate option. These values are written directly to the device.
2. Click > to go to the next page.

- Once all the pages have been completed, click > to close the **Commissioning** wizard.

i If the **Commissioning** wizard is cancelled before all necessary parameters have been configured, the device may be in an undefined state. In such situations, it is advisable to reset the device to the factory default settings.

9.6 Commissioning via FieldCare/DeviceCare

- Download the DTM: <http://www.endress.com/download> -> Device Driver -> Device Type Manager (DTM)
- Update the catalog.
- Click the **Guidance** menu and start the **Commissioning** wizard.

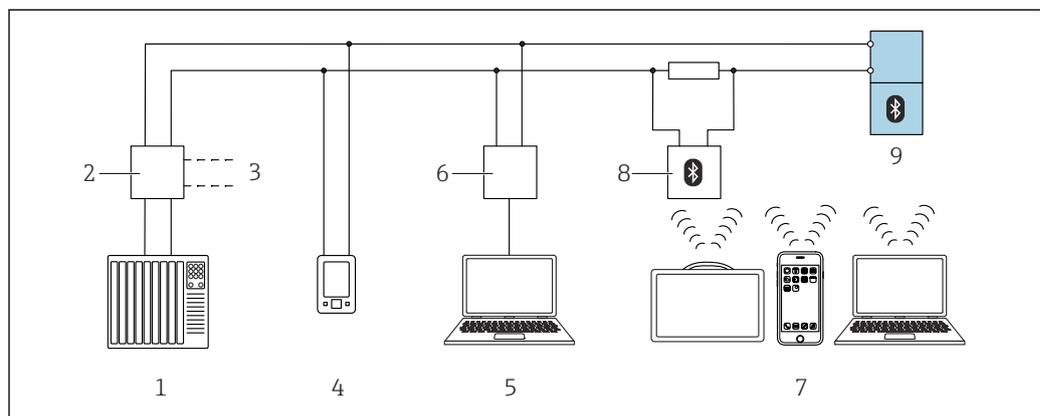
9.6.1 Notes on the "Commissioning" wizard

The **Commissioning** wizard allows you to carry out easy, user-guided commissioning.

- Once you have started the **Commissioning** wizard, enter the appropriate value in each parameter or select the appropriate option. These values are written directly to the device.
- Click "Next" to go to the next page.
- Once all the pages have been completed, click "End" to close the **Commissioning** wizard.

i If the **Commissioning** wizard is cancelled before all necessary parameters have been configured, the device may be in an undefined state. In such situations, it is advisable to reset the device to the factory default settings.

9.6.2 Establishing a connection via FieldCare, DeviceCare and FieldXpert



5 Options for remote operation via HART protocol

- PLC (programmable logic controller)
- Transmitter power supply unit, e.g. RN42
- Connection for Commubox FXA195 and AMS Trex™ device communicator
- AMS Trex™ device communicator
- Computer with operating tool (e.g. DeviceCare/FieldCare, AMS Device View, SIMATIC PDM)
- Commubox FXA195 (USB)
- Field Xpert SMT70/SMT77, Smartphone or computer with operating tool (e.g. DeviceCare/FieldCare, AMS Device View, SIMATIC PDM)
- Bluetooth modem with connecting cable (e.g. VIATOR)
- Transmitter

9.7 Commissioning via additional operating tools (AMS, PDM, etc.)

Download the device-specific drivers: <https://www.endress.com/en/downloads>

For more details, see the help for the relevant operating tool.

9.8 Configuring the device address via software

See "HART address" parameter

Enter the address to exchange data via the HART protocol.

- Guidance → Commissioning → HART address
- Application → HART output → Configuration → HART address
- Default HART address: 0

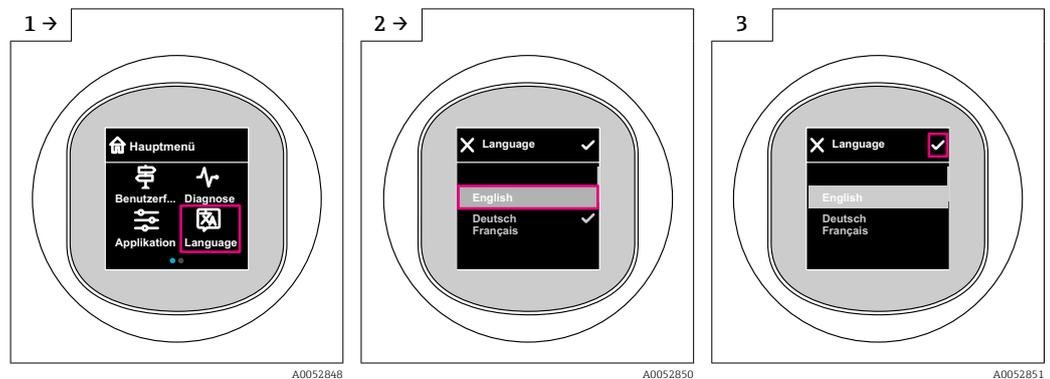
9.9 Configuring the operating language

9.9.1 Onsite display

Configuring the operating language

 Before you can set the operating language, you must first unlock the onsite display:

1. Open the operating menu.
2. Select the Language button.



9.9.2 Operating tool

Set display language

System → Display → Language

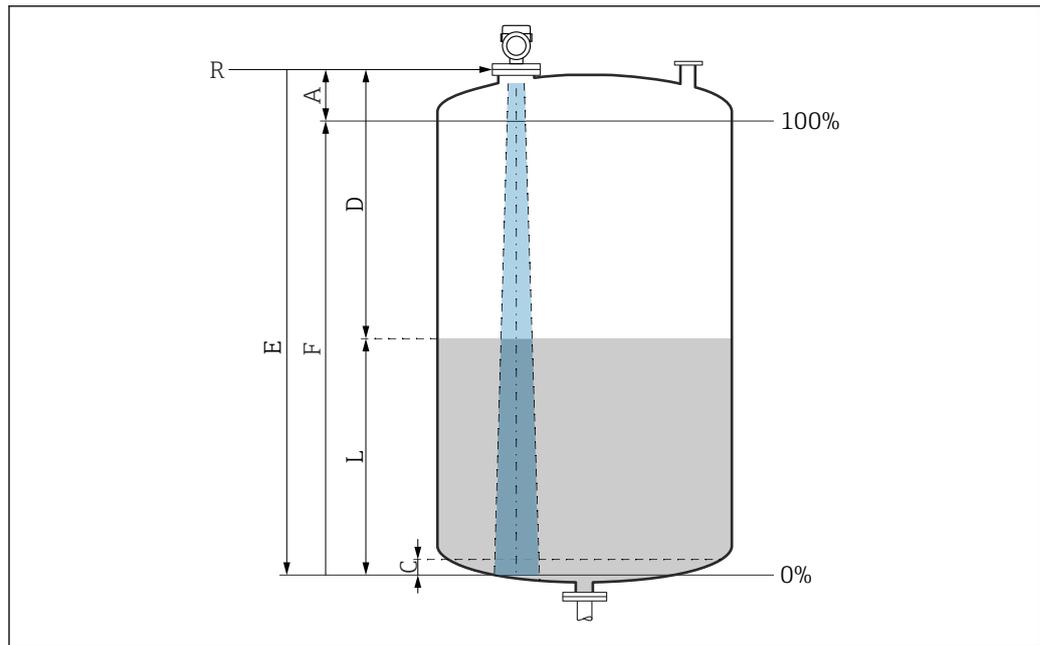
9.10 Configuring the device

 Commissioning wizard recommended for commissioning.

See  "Commissioning via onsite display" section

See  "Commissioning via FieldCare/DeviceCare" section

9.10.1 Level measurement in liquids



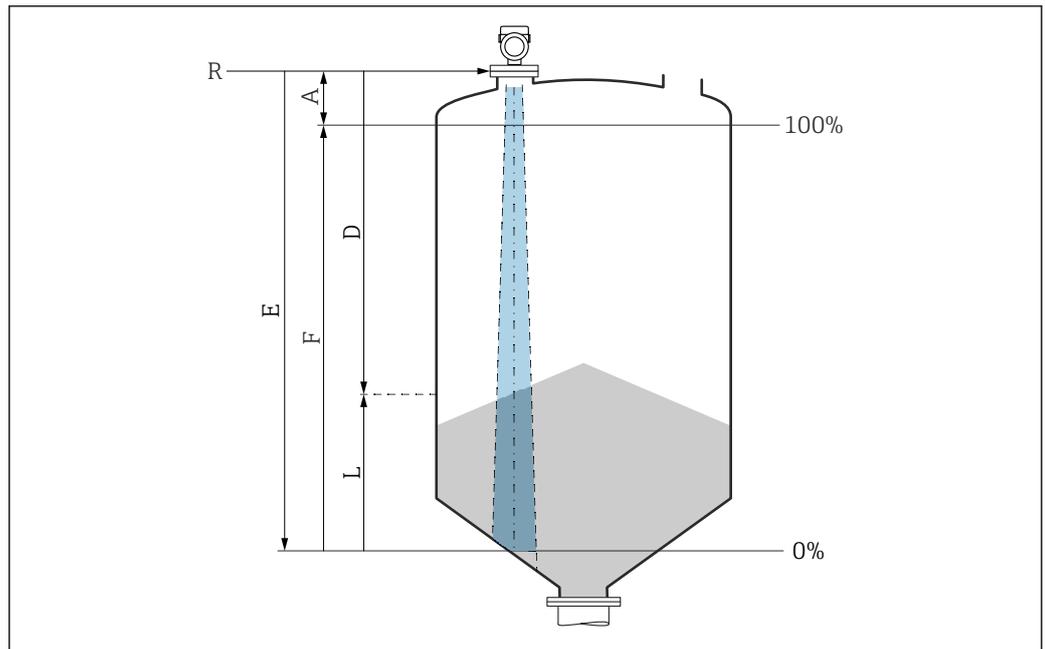
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6 Configuration parameters for level measurement in liquids

- R Reference point of measurement
- A Length of antenna + 10 mm (0.4 in)
- C 50 to 80 mm (1.97 to 3.15 in); medium $\epsilon_r < 2$
- D Distance
- L Level
- E "Empty calibration" parameter (= 0 %)
- F "Full calibration" parameter (= 100 %)

In the case of media with a low dielectric constant, $\epsilon_r < 2$, the tank floor may be visible through the medium at very low levels (lower than level C). Reduced accuracy must be expected in this range. If this is not acceptable, the zero point should be positioned at a distance C above the tank floor for these applications (see figure).

9.10.2 Level measurement in bulk solids



7 Configuration parameters for level measurement in bulk solids

- R Reference point of measurement
- A Length of antenna + 10 mm (0.4 in)
- D Distance
- L Level
- E "Empty calibration" parameter (= 0 %)
- F "Full calibration" parameter (= 100 %)

9.10.3 Configuring the "Frequency mode" parameter

Country- or region-specific settings are defined for the radar signals via the **Frequency mode** parameter.

i The **Frequency mode** parameter must be configured in the operating menu using the relevant operating tool at the start of commissioning.

Application → Sensor → Advanced settings → Frequency mode

Operating frequency 80 GHz:

- **Mode 1** option: Continent of Europe, USA, Australia, New Zealand, Canada
- **Mode 2** option: Brazil, Japan, South Korea, Taiwan, Thailand
- **Mode 3** option: Russia, Kazakhstan
- **Mode 4** option: Mexico
- **Mode 5** option: India, Malaysia, South Africa, Indonesia

Operating frequency 180 GHz:

- **Mode 9** option: Continent of Europe
- **Mode 10** option: USA

i The measuring properties of the device can change depending on the configured mode. The specified measuring properties are related to the as-delivered state (at operating frequency 80 GHz: mode 1 and at operating frequency 180 GHz: mode 9).

9.10.4 "Simulation" submenu

Process variables and diagnostic events can be simulated with the **Simulation** submenu.

Navigation: Diagnostics → Simulation

During simulation of the switch output or current output, the device issues a warning message for the duration of the simulation.

9.11 Protecting settings from unauthorized access

9.11.1 Software locking or unlocking

Locking via password in FieldCare/DeviceCare/SmartBlue app

Access to parameter configuration of the device can be locked by assigning a password. When the device is delivered from the factory, the user role is set to **Maintenance** option. The device parameters can be fully configured with the **Maintenance** option user role. Afterwards, access to the configuration can be locked by assigning a password. The **Maintenance** option switches to the **Operator** option as a result of this locking. The configuration can be accessed by entering the password.

The password is defined under:

System menu **User management** submenu

The user role is changed from the **Maintenance** option to **Operator** option under:

System → User management

Canceling the locking procedure via onsite display/FieldCare/DeviceCare/SmartBlue

After entering the password, you can enable parameter configuration of the device as an **Operator** option with the password. The user role then changes to the **Maintenance** option.

If necessary, the password can be deleted in User management: System → User management

10 Operation

10.1 Reading off the device locking status

10.1.1 LED indicator

Keypad lock LED

-  LED lit: Device is locked
-  LED not lit: Device is unlocked

10.1.2 Onsite display

Onsite display locked:

The main page does **not** display the menu symbol   

10.1.3 Operating tool

 Operating tool (FieldCare/DeviceCare/FieldXpert/SmartBlue app)

Navigation: System → Device management → Locking status

10.2 Reading off measured values

The measured values can be read off via the operating tool or the display.

Navigation: **Application** menu → **Measured values** submenu

10.3 Adapting the device to process conditions

The following menus are available for this purpose:

- Basic settings in the **Guidance** menu
- Advanced settings in:
 - **Diagnostics** menu
 - **Application** menu
 - **System** menu

 For details, see the "Description of device parameters" documentation.

10.4 Heartbeat Technology (optional)

10.4.1 Heartbeat Verification

"Heartbeat Verification" wizard

This wizard is used to start an automatic verification of the device functionality. The results can be documented as a verification report.

- The wizard can be used via the operating tools and the onsite display.
 - The wizard can be started on the onsite display, but only shows the result **Passed** option or **Failed** option.
- The wizard guides the user through the entire process for creating the verification report.

10.4.2 Heartbeat Verification/Monitoring

 The **Heartbeat** submenu is only available during operation via FieldCare, DeviceCare or the SmartBlue app. The submenu contains the wizards that are available with the Heartbeat Verification and Heartbeat Monitoring application packages.

 Documentation on the Heartbeat Technology: Endress+Hauser website: www.endress.com → Downloads.

10.5 Proof test for WHG devices (optional) ²⁾

The "Proof test" module contains the **Proof test** wizard required at appropriate intervals for the following applications: WHG (German Water Resources Act):

- The wizard can be used via the operating tools (SmartBlue app, DTM).
- The wizard guides the user through the entire process for creating the verification report.
- The verification report can be saved as a PDF file.

10.6 Displaying the measured value history

 See Special Documentation for SD Heartbeat Technology.

2) Only available for devices with WHG approval

11 Diagnostics and troubleshooting

11.1 General troubleshooting

11.1.1 General errors

Device not starting

- Possible cause: Supply voltage does not match the specification on the nameplate
Remedial action: Apply the correct voltage
- Possible cause: The polarity of the supply voltage is wrong
Remedial action: Correct the polarity
- Possible cause: Load resistance too high
Remedial action: Increase the supply voltage to reach the minimum terminal voltage

"Communication error" appears on the onsite display or LEDs flash when the device is started

- Possible cause: Electromagnetic interference influence
Remedial action: Check grounding of the device

HART communication not working

- Possible cause: Communication resistor missing or incorrectly installed
Remedial action: Install the communication resistor (250 Ω) correctly
- Possible cause: Commubox is connected incorrectly
Remedial action: Connect Commubox correctly

11.1.2 Error - SmartBlue operation with Bluetooth®

Operation via SmartBlue is only possible on devices that have a display with Bluetooth (optionally available).

Device is not visible in the live list

- Possible cause: No Bluetooth connection available
Remedial action: Enable Bluetooth in the field device via display or software tool and/or in the smartphone/tablet
- Possible cause: Bluetooth signal outside range
Remedial action: Reduce distance between field device and smartphone/tablet
The connection has a range of up to 25 m (82 ft)
Operating radius with intervisibility 10 m (33 ft)
- Possible cause: Geopositioning is not enabled on Android devices or is not permitted for the SmartBlue app
Remedial action: Enable/permit the geopositioning service on Android device for the SmartBlue app
- Display does not have Bluetooth

Device appears in the live list but a connection cannot be established

- Possible cause: The device is already connected with another smartphone/tablet via Bluetooth
Only one point-to-point connection is permitted
Remedial action: Disconnect the smartphone/tablet from the device
- Possible cause: Incorrect user name and password
Remedial action: The standard user name is "admin" and the password is the device serial number indicated on the device nameplate (only if the password was not changed by the user beforehand)
If the password has been forgotten, contact Endress+Hauser Service (www.addresses.endress.com)

Connection via SmartBlue not possible

- Possible cause: Incorrect password entered
Remedial action: Enter the correct password, paying attention to lower/upper case
- Possible cause: Forgotten password
If the password has been forgotten, contact Endress+Hauser Service (www.addresses.endress.com)

Login via SmartBlue not possible

- Possible cause: Device is being put into operation for the first time
Remedial action: Enter the user name "admin" and the password (device serial number), paying attention to lower/upper case
- Possible cause: The electric current and voltage are not correct.
Remedial action: Increase the supply voltage.

Device cannot be operated via SmartBlue

- Possible cause: Incorrect password entered
Remedial action: Enter the correct password, paying attention to lower/upper case
- Possible cause: Forgotten password
If the password has been forgotten, contact Endress+Hauser Service (www.addresses.endress.com)
- Possible cause: **Operator** option has no authorization
Remedial action: Change to the **Maintenance** option

11.1.3 Measures

For information on measures in the case of an error message: See  "Pending diagnostic messages" section.

If the measures do not rectify the problem, contact your Endress+Hauser office.

11.1.4 Additional tests

If no clear cause of the error can be identified or the source of the problem can be both the device and the application, the following additional tests can be performed:

1. Check the digital value (e.g. value from onsite display or value from digital communication).
2. Check that the device concerned is functioning correctly. Replace the device if the digital value does not correspond to the expected value.
3. Switch on simulation and check the current output. Replace the device if the current output does not correspond to the simulated value.
4. Reset the device to the factory setting.

11.1.5 Behavior of the device in the event of a power outage

In the event of an unexpected power outage, the dynamic data are stored permanently (according to NAMUR NE 032).

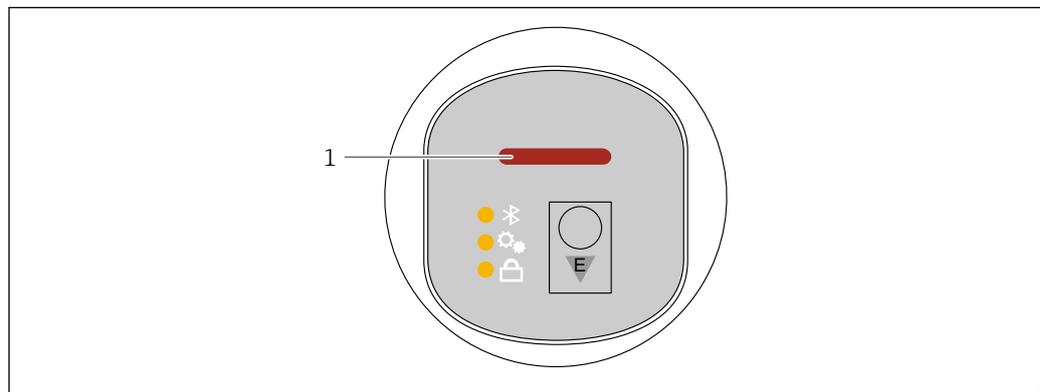
11.1.6 Behavior of the current output in the event of a failure

The behavior of the current output in the event of failures is defined by the **Failure behavior current output** parameter.

Parameter overview with brief description

Parameter	Description	Selection / User entry
Failure behavior current output	Defines which current the output assumes in the case of an error. Min: < 3.6 mA Max: >21.5 mA Note: The hardware DIP Switch for alarm current has priority over software setting.	<ul style="list-style-type: none"> ▪ Min. ▪ Max.
Failure current	Enter current output value in alarm condition	21.5 to 23 mA

11.2 Diagnostic information on operating status LED



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1 Operating status LED

- Operating status LED is continuously lit in green: everything is OK
- Operating status LED is continuously lit in red: diagnosis type "Alarm" is active
- In the case of Bluetooth connection: operating status LED flashes while the function is executed
LED flashes independently of the LED color

11.3 Diagnostic information on onsite display

11.3.1 Diagnostic message

Measured value display and diagnostic message in the event of a fault

Faults detected by the device's self-monitoring system are displayed as a diagnostic message in alternation with the unit.

Status signals

F

"Failure (F)" option

A device error has occurred. The measured value is no longer valid.

C

"Function check (C)" option

The device is in the service mode (e.g. during a simulation).

S

"Out of specification (S)" option

The device is operated:

- Outside of its technical specifications (e.g. during startup or a cleaning)
- Outside of the configuration performed by the user (e.g. level outside configured span)

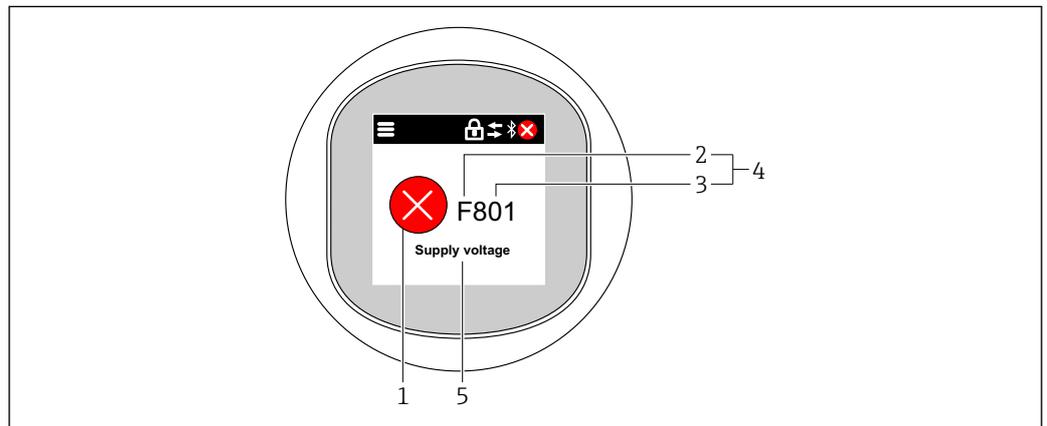
M

"Maintenance required (M)" option

Maintenance required. The measured value remains valid.

Diagnostic event and event text

The fault can be identified by means of the diagnostic event.



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- 1 Status symbol
- 2 Status signal
- 3 Event number
- 4 Diagnostic event
- 5 Brief description of the diagnostic event

If several diagnostic events are pending at the same time, only the diagnostic message with the highest priority is displayed.

11.4 Diagnostic event in the operating tool

If a diagnostic event has occurred in the device, the status signal appears in the top left status area of the operating tool together with the corresponding symbol for the event level according to NAMUR NE 107:

- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)

Click the status signal to see the detailed status signal.

The diagnostic events and remedial measures can be printed from the **Diagnostic list** submenu.

11.5 Adapting the diagnostic information

The event level can be configured:

Navigation: Diagnostics → Diagnostic settings → Configuration

11.6 Pending diagnostic messages

Pending diagnostic messages are displayed in alternating sequence with the measured value display in the onsite display.

Pending diagnostic messages can be displayed in the **Active diagnostics** parameter.

Navigation: Diagnostics → Active diagnostics

11.7 Diagnostic list

All of the diagnostic messages currently pending can be displayed in the **Diagnostic list** submenu.

Navigation: Diagnostics → Diagnostic list

11.7.1 List of diagnostic events

 Diagnosis 242 and 252 cannot occur with this device.

The following applies in the case of diagnosis 270, 273, 803 and 805: The device must be replaced if the electronics are replaced.

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
Diagnostic of sensor				
062	Sensor connection faulty	Check sensor connection	F	Alarm
151	Sensor electronic failure	1. Restart device 2. Contact service	F	Alarm
168	Buildup detected	Check process conditions	M	Warning ¹⁾
Diagnostic of electronic				
203	HART Device Malfunction	Check device specific diagnosis.	S	Warning
204	HART Electronic Defect	Check device specific diagnosis.	F	Alarm
242	Firmware incompatible	1. Check software 2. Flash or change main electronic module	F	Alarm
252	Module incompatible	1. Check if correct electronic module is plugged 2. Replace electronic module	F	Alarm
270	Main electronics defective	Replace main electronics or device.	F	Alarm
272	Main electronics faulty	1. Restart device 2. Contact service	F	Alarm
273	Main electronics defective	Replace main electronics or device.	F	Alarm
282	Data storage inconsistent	Restart device	F	Alarm
283	Memory content inconsistent	1. Restart device 2. Contact service	F	Alarm
287	Memory content inconsistent	1. Restart device 2. Contact service	M	Warning
388	Electronics and HistoROM defective	1. Restart device 2. Replace electronics and HistoROM 3. Contact service	F	Alarm

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
Diagnostic of configuration				
410	Data transfer failed	1. Retry data transfer 2. Check connection	F	Alarm
412	Processing download	Download active, please wait	C	Warning
420	HART Device Configuration Locked	Check device locking configuration.	S	Warning
421	HART Loop Current fixed	Check Multi-drop mode or current simulation.	S	Warning
431	Trim required	Carry out trim	C	Warning
435	Linearization faulty	Check linearization table	F	Alarm
437	Configuration incompatible	1. Update firmware 2. Execute factory reset	F	Alarm
438	Dataset different	1. Check dataset file 2. Check device parameterization 3. Download new device parameterization	M	Warning
441	Current output 1 saturated	1. Check process 2. Check current output settings	S	Warning
484	Failure mode simulation active	Deactivate simulation	C	Alarm
485	Process variable simulation active	Deactivate simulation	C	Warning
491	Current output simulation active	Deactivate simulation	C	Warning
495	Diagnostic event simulation active	Deactivate simulation	S	Warning
538	Configuration Sensor Unit invalid	1. Check sensor configuration 2. Check device configuration	F	Alarm
585	Simulation distance	Deactivate simulation	C	Warning
586	Record map	Recording of mapping please wait	C	Warning
Diagnostic of process				
801	Supply voltage too low	Increase supply voltage	F	Alarm
802	Supply voltage too high	Decrease supply voltage	S	Warning
805	Loop current faulty	1. Check wiring 2. Replace electronics or device	F	Alarm
806	Loop diagnostics	1. Check supply voltage 2. Check wiring and terminals	M	Warning ¹⁾
807	No Baseline due to insuf. volt. at 20 mA	Increase supply voltage	M	Warning
825	Electronics temperature	1. Check ambient temperature 2. Check process temperature	S	Warning
826	Sensor temperature out of range	1. Check ambient temperature 2. Check process temperature	S	Warning
846	HART Non-Primary Variable Out of Limit	Check device specific diagnosis.	S	Warning
847	HART Primary Variable Out of Limit	Check device specific diagnosis.	S	Warning

Diagnostic number	Short text	Remedy instructions	Status signal [from the factory]	Diagnostic behavior [from the factory]
848	HART Device Variable Alert	Check device specific diagnosis.	S	Warning
941	Echo lost	Check parameter "DC value"	S	Warning ¹⁾
942	In safety distance	1. Check level 2. Check safety distance 3. Reset self holding	S	Warning ¹⁾
952	Foam detected	Check process conditions	S	Warning ¹⁾
968	Level limited	1. Check level 2. Check limit parameters	S	Warning

1) Diagnostic behavior can be changed.

11.8 Event logbook

11.8.1 Event history

The "**Event logbook**" submenu provides a chronological overview of the event messages that have occurred³⁾.

Navigation: Diagnostics → Event logbook

A maximum of 100 event messages can be displayed in chronological order.

The event history includes entries for:

- Diagnostic events
- Information events

In addition to the operating time when the event occurred, each event is also assigned a symbol that indicates whether the event has occurred or is finished:

- Diagnostic event
 - ☹: Occurrence of the event
 - ☺: End of the event
- Information event
 - ☹: Occurrence of the event

11.8.2 Filtering the event logbook

Filters can be used to determine which category of event messages is displayed in the **Event logbook** submenu.

Navigation: Diagnostics → Event logbook

Filter categories

- All
- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)
- Information

3) If the device is operated via FieldCare, the events list can be displayed using the FieldCare function "Event List".

11.8.3 Overview of information events

Info number	Info name
I1000	------(Device ok)
I1079	Sensor changed
I1089	Power on
I1090	Configuration reset
I1091	Configuration changed
I11074	Device verification active
I1110	Write protection switch changed
I11104	Loop diagnostics
I1151	History reset
I1154	Reset terminal voltage min/max
I1155	Reset electronics temperature
I1157	Memory error event list
I1256	Display: access status changed
I1264	Safety sequence aborted
I1335	Firmware changed
I1397	Fieldbus: access status changed
I1398	CDI: access status changed
I1440	Main electronic module changed
I1444	Device verification passed
I1445	Device verification failed
I1461	Sensor verification failed
I1512	Download started
I1513	Download finished
I1514	Upload started
I1515	Upload finished
I1551	Assignment error fixed
I1552	Failed: Main electronic verification
I1554	Safety sequence started
I1555	Safety sequence confirmed
I1556	Safety mode off
I1956	Reset

11.9 Resetting the device

11.9.1 Reset via digital communication

The device can be reset with the **Device reset** parameter.

Navigation: System → Device management

 Any customer-specific configuration carried out at the factory is not affected by a reset (customer-specific configuration remains).

11.9.2 Resetting the password via the operating tool

Enter a code to reset the current "Maintenance" password.
The code is delivered by your local support.

Navigation: System → User management → Reset password → Reset password

 For details see the "Description of device parameters" documentation.

11.10 Device information

All device information is contained in the **Information** submenu.

Navigation: System → Information

 For details see the "Description of device parameters" documentation.

11.11 Firmware history

11.11.1 Version

01.00.00

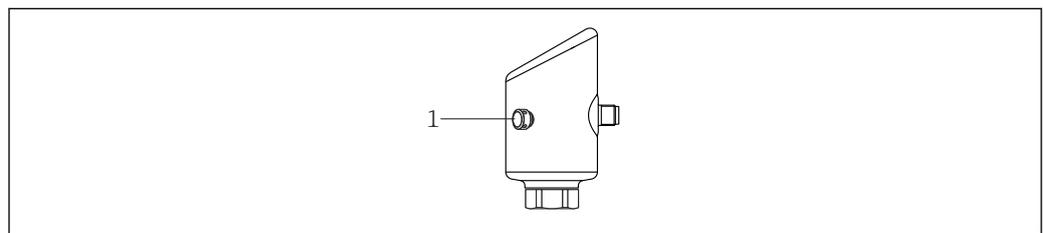
Initial software

12 Maintenance

12.1 Maintenance work

12.1.1 Filter element

Keep the filter element (1) free from contamination. The device version determines whether or not a filter element is installed.



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12.1.2 Exterior cleaning

The cleaning agents used should not corrode the surface and the seals.

The following cleaning agents can be used:

- Ecolab P3 topaktive 200
- Ecolab P3 topaktive 500
- Ecolab P3 topaktive OKTO
- Ecolab P3 topax 66
- Ecolab TOPAZ AC5
- 30 % H₂O₂ solution (vaporisation)

Observe the degree of protection of the device.

13 Repair

13.1 General information

13.1.1 Repair concept

The Endress+Hauser repair concept is devised in such a way that repairs can only be carried out through device replacement.

13.1.2 Replacing a device

After the device is replaced, previously saved parameters can be copied to the newly installed device.

After an entire device has been replaced, the parameters can be downloaded to the device again via the communication interface. The data must have been uploaded to the PC beforehand using the "FieldCare/DeviceCare" software.

13.2 Return

The requirements for safe device return can vary depending on the device type and national legislation.

1. Refer to the web page for information:
<https://www.endress.com/support/return-material>
↳ Select the region.
2. If returning the device, pack the device in such a way that it is reliably protected against impact and external influences. The original packaging offers the best protection.

13.3 Disposal



If required by the Directive 2012/19/EU on waste electrical and electronic equipment (WEEE), the product is marked with the depicted symbol in order to minimize the disposal of WEEE as unsorted municipal waste. Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to the manufacturer for disposal under the applicable conditions.

14 Accessories

Accessories currently available for the product can be selected via the Product Configurator at www.endress.com:

1. Select the product using the filters and search field.
2. Open the product page.
3. Select **Spare parts & Accessories**.

14.1 Device-specific accessories

14.1.1 M12 socket

M12 socket, straight

- Material:
Body: PA; union nut: stainless steel; seal: EPDM
- Degree of protection (fully locked): IP69
- Order number: 71638191

M12 socket, elbowed

- Material:
Body: PA; union nut: stainless steel; seal: EPDM
- Degree of protection (fully locked): IP69
- Order number: 71638253

14.1.2 Cables

Cable 4 x 0.34 mm² (20 AWG) with M12 socket, elbowed, screw plug, length 5 m (16 ft)

- Material: body: TPU; union nut: nickel-plated die-cast zinc; cable: PVC
- Degree of protection (fully locked): IP68/69
- Order number: 52010285
- Wire colors
 - 1 = BN = brown
 - 2 = WT = white
 - 3 = BU = blue
 - 4 = BK = black

14.1.3 Welding neck, process adapter and flange

 For details, refer to TI00426F/00/EN "Weld-in adapters, process adapters and flanges".

14.2 DeviceCare SFE100

Configuration tool for IO-Link, HART, PROFIBUS and FOUNDATION Fieldbusfield devices
DeviceCare is available for download free of charge at www.software-products.endress.com. You need to register in the Endress+Hauser software portal to download the application.

 Technical Information TI01134S

14.3 FieldCare SFE500

FDT-based plant asset management tool

It can configure all intelligent field units in your system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.

 Technical Information TI00028S

14.4 Device Viewer

All the spare parts for the device, along with the order code, are listed in the *Device Viewer* (www.endress.com/deviceviewer).

14.5 Field Xpert SMT70

Universal, high-performance tablet PC for device configuration in Ex Zone 2 and non-Ex areas



For details, see "Technical Information" TI01342S

14.6 Field Xpert SMT77

Universal, high-performance tablet PC for device configuration in Ex Zone 1 areas



For details, see "Technical Information" TI01418S

14.7 SmartBlue app

Mobile app for easy configuration of devices on site via Bluetooth wireless technology

15 Technical data

15.1 Input

15.1.1 Measured variable

The measured variable is the distance between the reference point and the product surface. The level is calculated based on "E", the empty distance entered.

15.1.2 Measuring range

The measuring range starts at the point where the beam hits the tank floor. Levels below this point cannot be measured, particularly in the case of spherical bases or conical outlets.

Maximum measuring range

The maximum measuring range depends on the operating frequency and the process connection.

Operating frequency 80 GHz

Process connection	Maximum measuring range
M24	10 m (33 ft)
MNPT/G ¾	10 m (33 ft)
G 1	10 m (33 ft)
MNPT/G 1½	15 m (49 ft)
Tri-Clamp 1½	15 m (49 ft)
Tri-Clamp 2	15 m (49 ft)

Operating frequency 180 GHz

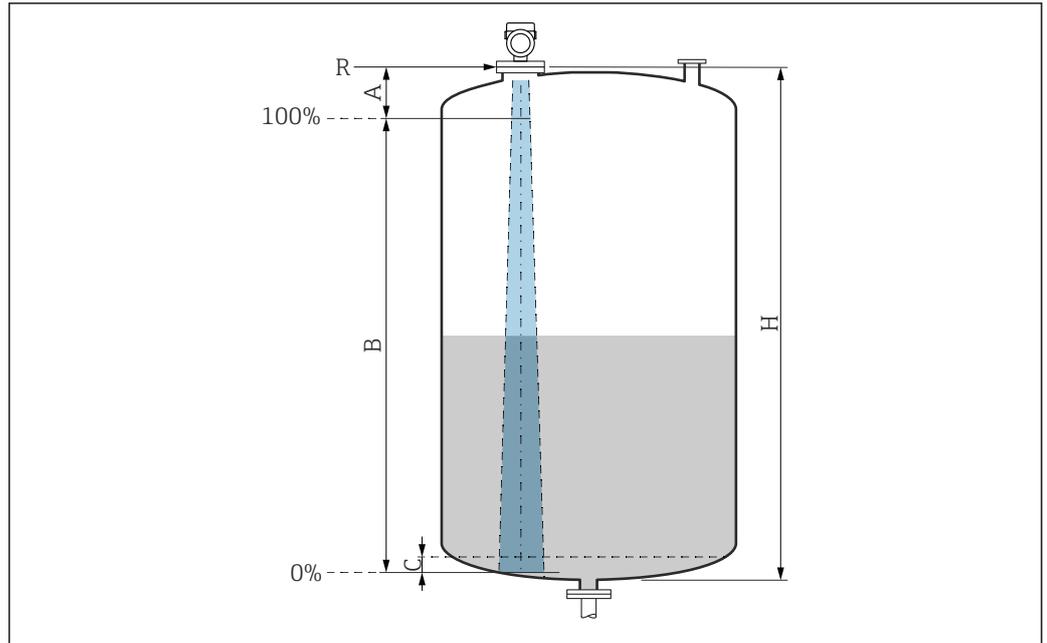
Process connection	Maximum measuring range
MNPT/G ½	10 m (33 ft)
M24	10 m (33 ft)

Usable measuring range

The usable measuring range depends on the antenna size, the medium's reflective properties, the installation position and any possible interference reflections.

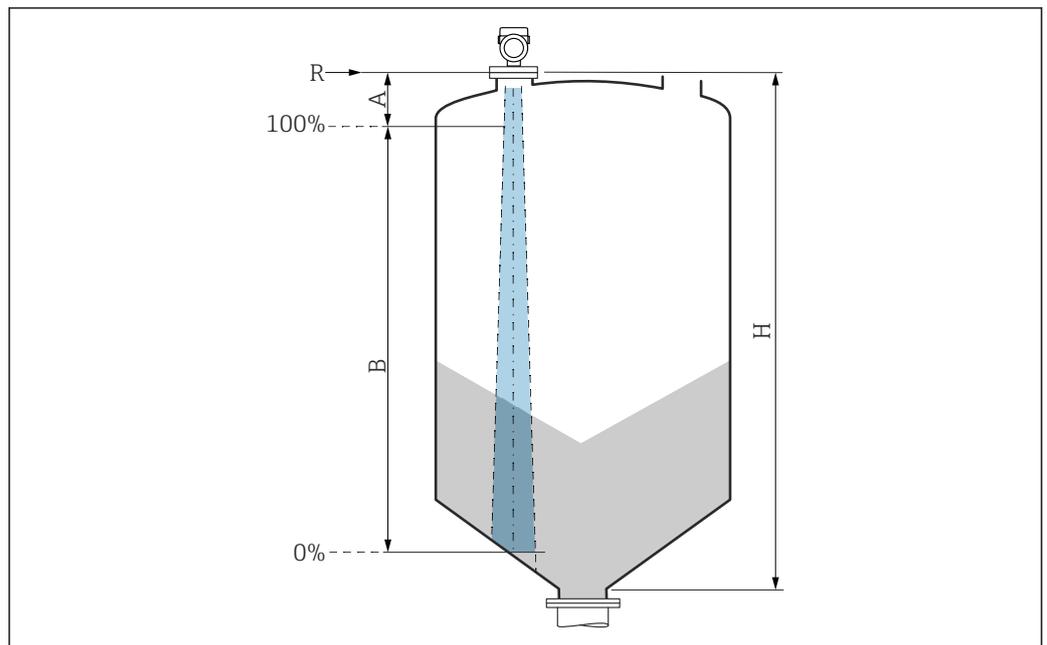
In principle, measurement is possible up to the tip of the antenna.

Depending on the position of the product (angle of repose for solids) and to avoid any material damage from corrosive or aggressive media or deposit buildup on the antenna, the end of the measuring range should be selected 10 mm (0.4 in) before the tip of the antenna.



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- A Antenna tip + 10 mm (0.4 in)
- B Usable measuring range
- C 50 to 80 mm (1.97 to 3.15 in); Medium $\epsilon_r \leq 2$
- H Vessel height
- R Reference point of the measurement, varies depending on the antenna system (see section on Mechanical construction)



A0051659

- A Antenna tip + 10 mm (0.4 in)
- B Usable measuring range
- H Vessel height
- R Reference point of the measurement, varies depending on the antenna system (see section on Mechanical construction)

In the case of media with a low dielectric constant $\epsilon_r < 2$, the tank bottom may be visible through the medium when levels are very low (less than level C). Reduced accuracy must be expected in this range. If this is not acceptable, the zero point should be positioned at a distance C above the tank bottom for these applications (see figure).

The media groups for liquids and the possible measuring range as a function of the application and media group are described below. If the dielectric constant of the medium is not known, media group B should be assumed for reliable measurement.

Media groups

- **A** (ϵ_r 1.4 to 1.9)
Non-conductive liquids, e.g. liquefied gas
- **B** (ϵ_r 1.9 to 4)
Non-conductive liquids, e.g. gasoline, oil, toluene, etc.
- **C** (ϵ_r 4 to 10)
e.g. concentrated acid, organic solvents, ester, aniline, etc.
- **D** ($\epsilon_r >10$)
Conductive liquids, aqueous solutions, diluted acids, bases and alcohol

- i** For the dielectric constants (DC values) of many media commonly used in industry, please refer to:
- Dielectric constant (DC value) Compendium CP01076F
 - The Endress+Hauser "DC Values app" (available for Android and iOS)

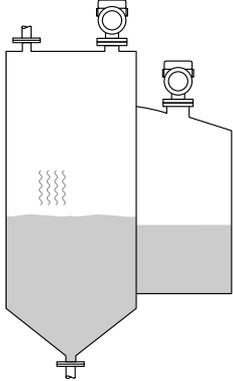
Measurement in storage vessel

Storage vessel - measuring conditions

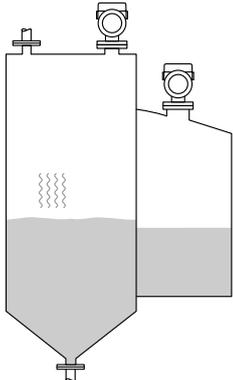
Calm medium surface (e.g. bottom filling, filling via immersion tube or rare filling from above)

- i** For Tri-Clamp and 180-GHz connections, the measuring range is always at 15 m (49 ft) or 10 m (33 ft).

Process connections MNPT/G ¾, G 1, M24, 80 GHz in storage vessel

	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	2.5 m (8 ft)
	B (ϵ_r 1.9 to 4)	5 m (16 ft)
	C (ϵ_r 4 to 10)	8 m (26 ft)
	D ($\epsilon_r >10$)	10 m (33 ft)

Process connection MNPT/G 1½, NEUMO BioControl D50, 80 GHz in storage vessel

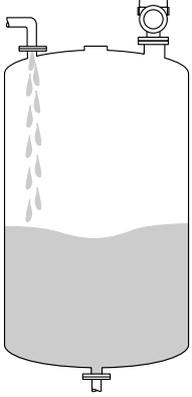
	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	6 m (20 ft)
	B (ϵ_r 1.9 to 4)	11 m (36 ft)
	C (ϵ_r 4 to 10)	15 m (49 ft)
	D ($\epsilon_r >10$)	15 m (49 ft)

Measurement in buffer vessel

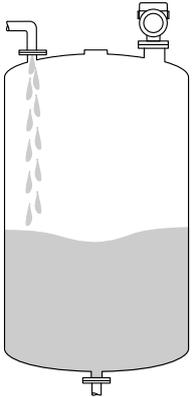
Buffer vessel - measuring conditions

Moving medium surface (e.g. permanent free filling from above, mixing jets)

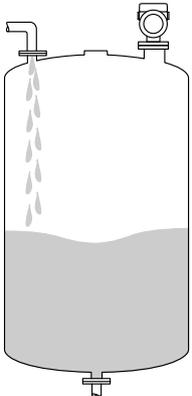
Process connections MNPT/G ¾, G 1, M24, 80 GHz in buffer vessel

	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	1.5 m (5 ft)
	B (ϵ_r 1.9 to 4)	3 m (10 ft)
	C (ϵ_r 4 to 10)	6 m (20 ft)
	D ($\epsilon_r >10$)	8 m (26 ft)

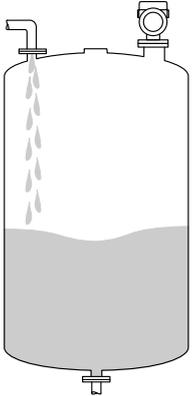
Process connections TriClamp 1½, TriClamp 2, 80 GHz in buffer vessel

	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	7 m (23 ft)
	B (ϵ_r 1.9 to 4)	13 m (43 ft)
	C (ϵ_r 4 to 10)	15 m (49 ft)
	D ($\epsilon_r >10$)	15 m (49 ft)

Process connections ½ and M24, 180 GHz in buffer vessel

	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	7 m (23 ft)
	B (ϵ_r 1.9 to 4)	10 m (33 ft)
	C (ϵ_r 4 to 10)	10 m (33 ft)
	D ($\epsilon_r >10$)	10 m (33 ft)

Process connection MNPT/G 1½, NEUMO BioControl D50 in buffer vessel

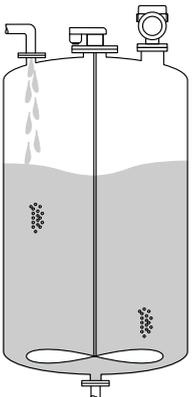
	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	3 m (10 ft)
	B (ϵ_r 1.9 to 4)	6 m (20 ft)
	C (ϵ_r 4 to 10)	13 m (43 ft)
	D (ϵ_r >10)	15 m (49 ft)

Measurement in vessel with agitator

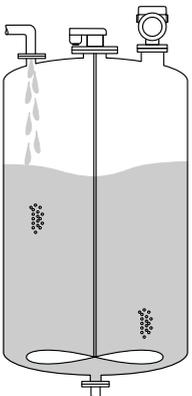
Vessel with agitator - measuring conditions

Turbulent medium surface (e.g. from filling from above, stirrers and baffles)

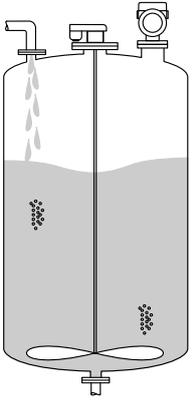
Process connections MNPT/G ¾, G 1, M24, 80 GHz in vessel with agitator

	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	1 m (3.3 ft)
	B (ϵ_r 1.9 to 4)	1.5 m (5 ft)
	C (ϵ_r 4 to 10)	3 m (10 ft)
	D (ϵ_r >10)	5 m (16 ft)

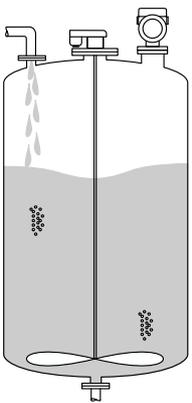
Process connections TriClamp 1½, TriClamp 2, 80 GHz in vessel with agitator

	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	4 m (13 ft)
	B (ϵ_r 1.9 to 4)	7 m (23 ft)
	C (ϵ_r 4 to 10)	15 m (49 ft)
	D (ϵ_r >10)	15 m (49 ft)

Process connections ½ and M24, 180 GHz in vessel with agitator

	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	4 m (13 ft)
	B (ϵ_r 1.9 to 4)	7 m (23 ft)
	C (ϵ_r 4 to 10)	10 m (33 ft)
	D (ϵ_r >10)	10 m (33 ft)

Process connection MNPT/G 1½, NEUMO BioControl D50 in vessel with agitator

	Media group	Measuring range
	A (ϵ_r 1.4 to 1.9)	1.5 m (5 ft)
	B (ϵ_r 1.9 to 4)	3 m (10 ft)
	C (ϵ_r 4 to 10)	7 m (23 ft)
	D (ϵ_r >10)	11 m (36 ft)

15.1.3 Operating frequency

"Radar technology" depending on the order option:

- 80 GHz
- 180 GHz

15.1.4 Transmission power

- Peak power: <1.5 mW
- Average output power: <70 μ W

15.2 Output

15.2.1 Output signal

- 4 to 20 mA with superimposed digital communication protocol HART, 2-wire
- The current output offers a choice of three different operating modes:
 - 4 to 20.5 mA
 - NAMUR NE 43: 3.8 to 20.5 mA (factory setting)
 - US mode: 3.9 to 20.5 mA

15.2.2 Signal on alarm for devices with current output

Current output

Signal on alarm in accordance with NAMUR recommendation NE 43.

- Max. alarm: can be set from 21.5 to 23 mA
- Min. alarm: < 3.6 mA (factory setting)

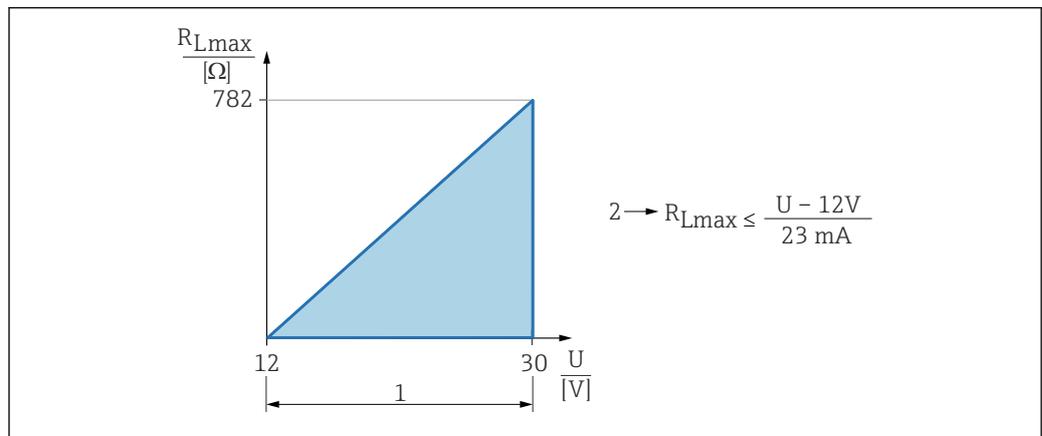
Onsite display and operating tool via digital communication

Status signal (according to NAMUR Recommendation NE 107):

Plain text display

15.2.3 Load

In order to guarantee sufficient terminal voltage, a maximum load resistance R_L (including line resistance) must not be exceeded, depending on the supply voltage U of the supply unit.



- 1 Power supply 12 to 30 V
- 2 R_{Lmax} maximum load resistance
- U Supply voltage

i Operation via handheld terminal or PC with operating program: take minimum communication resistance of 250 Ω into consideration.

15.2.4 Damping

A damping affects all continuous outputs. Damping can be enabled as follows:

- Via onsite display, Bluetooth, handheld terminal or PC with operating program, continuous from 0 to 999 s, in steps of 0.1 s
- Factory setting: 0 s (can be configured from 0 to 999 s)

15.2.5 Ex connection data

📖 See the separate technical documentation (Safety Instructions (XA)) on www.endress.com/download.

15.2.6 Linearization

The linearization function of the device allows the conversion of the measured value into any unit of length, weight, flow or volume.

Pre-programmed linearization curves

Linearization tables for calculating the volume in the following vessels are preprogrammed into the device:

- Pyramid bottom
- Conical bottom
- Angled bottom
- Horizontal cylinder
- Sphere

Other linearization tables of up to 32 value pairs can be entered manually.

15.2.7 Protocol-specific data**Manufacturer ID:**

17(0x0011)

Device type ID:

0x11C6

Device revision:

1

HART specification:

7.6

DD version:

1

Device description files (DTM, DD)

Information and files available at:

- www.endress.com

On the product page for the device: Documents/Software → Device drivers

- www.fieldcommgroup.org

HART load:

Min. 250 Ω

The following measured values are assigned to the device variables at the factory:

Device variable	Measured value
Primary variable (PV) ¹⁾	Level linearized
Secondary variable (SV)	Distance
Tertiary variable (TV)	Absolute echo amplitude
Quaternary variable (QV)	Relative echo amplitude

- 1) The PV is always applied to the current output.

Choice of HART device variables

- Level linearized
- Distance
- Terminal voltage*
- Electronics temperature
- Sensor temperature
- Absolute echo amplitude
- Relative echo amplitude
- Area of incoupling
- Buildup index*
- Buildup detected*
- Foam index*
- Foam detected*
- Percent of range

- Loop current
- Terminal current*
- Not used

Visible depending on the order options or device settings

15.3 Environment

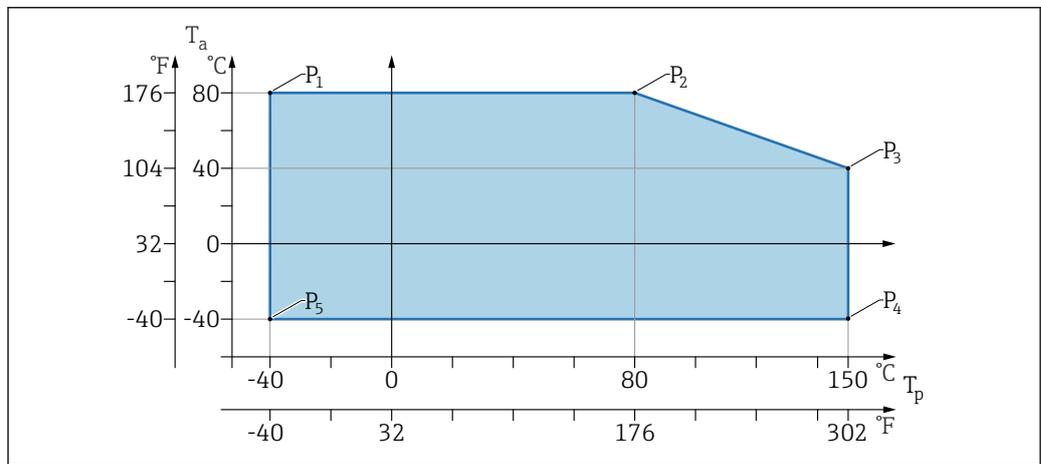
15.3.1 Ambient temperature range

Process connections MNPT/G 1/2, M24, Tri-Clamp, Neumo BioControl

-40 to +80 °C (-40 to +176 °F)

The permitted ambient temperature is reduced at higher process temperatures.

i The following information only takes into account functional aspects. Additional restrictions may apply for certified device versions.



8 Ambient temperature T_a depending on the process temperature T_p

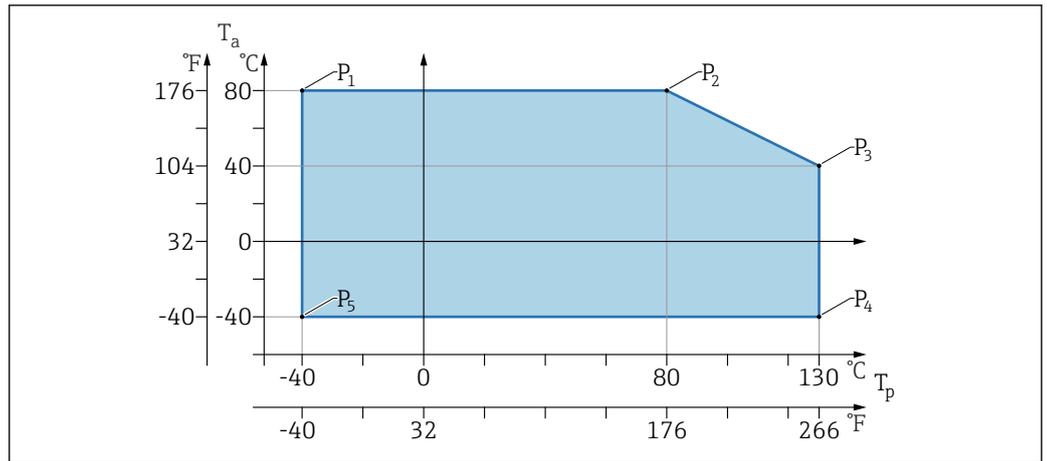
P	T_p	T_a
P1	-40 °C (-40 °F)	+80 °C (+176 °F)
P2	+80 °C (+176 °F)	+80 °C (+176 °F)
P3	+150 °C (+302 °F)	+40 °C (+77 °F)
P4	+150 °C (+302 °F)	-40 °C (-40 °F)
P5	-40 °C (-40 °F)	-40 °C (-40 °F)

Process connections MNPT/G 3/4, MNPT/G 1 1/2, G1

-40 to +80 °C (-40 to +176 °F)

The permitted ambient temperature is reduced at higher process temperatures.

i The following information only takes into account functional aspects. Additional restrictions may apply for certified device versions.



9 Ambient temperature T_a depending on the process temperature T_p

P	T_p	T_a
P1	-40 °C (-40 °F)	+80 °C (+176 °F)
P2	+80 °C (+176 °F)	+80 °C (+176 °F)
P3	+130 °C (+266 °F)	+40 °C (+77 °F)
P4	+130 °C (+266 °F)	-40 °C (-40 °F)
P5	-40 °C (-40 °F)	-40 °C (-40 °F)

i Temperatures up to T_p : +150 °C (+302 °F) and T_a : +40 °C (+77 °F) possible for a maximum of 20 min

15.3.2 Storage temperature

-40 to +85 °C (-40 to +185 °F)

15.3.3 Operating height

Up to 5 000 m (16 404 ft) above sea level

15.3.4 Climate class

According to IEC 60068-2-38 test Z/AD (relative humidity 4 to 100 %).

15.3.5 Degree of protection

Test as per IEC 60529 Edition 2.2 2013-08/ DIN EN 60529:2014-09 DIN EN 60529:2014-09 and NEMA 250-2014

For mounted M12 connecting cable: IP66/68/69, NEMA type 4X/6P /IP68,: (1.83 mH₂O for 24 h)

15.3.6 Pollution degree

Pollution degree 2 according to IEC/EN 61010-1

15.3.7 Vibration resistance

- Stochastic noise (random sweep) as per DIN EN 60068-2-64 Case 2/ IEC 60068-2-64 Case 2
- Guaranteed for 5 to 2 000 Hz: $1.25 (m/s^2)^2/Hz$, ~ 5 g

15.3.8 Shock resistance

- Test standard: DIN EN 60068-2-27 Case 2
- Shock resistance: 30 g (18 ms) in all 3 axes

15.3.9 Electromagnetic compatibility (EMC)

- Electromagnetic compatibility as per EN 61326 series and NAMUR recommendation EMC (NE21)
- Maximum deviation under the effect of disturbance: < 0.5%

For more details refer to the EU Declaration of Conformity.

15.4 Process

15.4.1 Process pressure range

Pressure specifications

⚠ WARNING

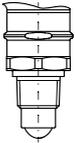
The maximum pressure for the device depends on the lowest-rated component with regard to pressure (components are: process connection, optional mounted parts or accessories).

- ▶ Only operate the device within the specified limits for the components!
- ▶ MWP (maximum working pressure): The maximum working pressure is specified on the nameplate. This value refers to a reference temperature of +20 °C (+68 °F) and may be applied to the device for an unlimited time. Note temperature dependence of maximum working pressure.
- ▶ The Pressure Equipment Directive (2014/68/EU) uses the abbreviation "PS". The abbreviation 'PS' corresponds to the maximum working pressure of the device.
- ▶ Maximum working pressure data that deviate from this are provided in the relevant sections of the Technical Information.

The following tables show the dependencies between the seal material, process temperature (T_p) and process pressure range for each process connection that can be selected for the antenna used.

Process connections MNPT/G ½, 316 L

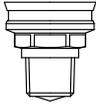
Antenna 180 GHz, PTFE

	Seal	T_p	Process pressure range
 A0053241	FKM	-10 to +150 °C (+14 to +302 °F)	-1 to 20 bar (-14.5 to 290 psi)
	EPDM	-40 to +150 °C (-40 to +302 °F)	-1 to 20 bar (-14.5 to 290 psi)

i The pressure range may be further restricted in the event of a CRN approval.

Process connections MNPT/G 3/4, MNPT/G 1 1/2, G1, 316 L

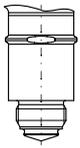
Antenna 80 GHz, PEEK

	Seal	T _p	Process pressure range
 <small>A0047832</small>	FKM	-10 to +130 °C (+14 to +266 °F) 150 ° (302 °F) For max. 20 min	-1 to 20 bar (-14.5 to 290 psi)
	EPDM	-40 to +130 °C (-40 to +266 °F) 150 ° (302 °F) For max. 20 min	-1 to 20 bar (-14.5 to 290 psi)

 The pressure range may be further restricted in the event of a CRN approval.

Process connection M24, 316L

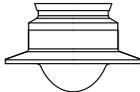
Antenna 80 GHz, PEEK/antenna 180 GHz, PTFE

	Seal	T _p	Process pressure range
 <small>A0053243</small>	FKM	-10 to +150 °C (14 to +302 °F)	-1 to 20 bar (-14.5 to 290 psi)
	EPDM	-40 to +150 °C (-40 to +302 °F)	-1 to 20 bar (-14.5 to 290 psi)

 The pressure range may be further restricted in the event of a CRN approval.

Process connections: Tri-Clamp NA Connect ISO2852 DN25-38 (1 1/2); Tri-Clamp NA Connect ISO2852 DN40-51 (2)

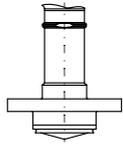
Antenna 80 GHz, PTFE

	Seal	T _p	Process pressure range
 <small>A0047838</small>	PTFE cladding	-40 to +150 °C (-40 to +302 °F)	-1 to 16 bar (-14.5 to 232 psi)

 The pressure range may be further restricted in the event of a CRN approval.

Process connection Neumo BioControl D50 PN16, 316L

Antenna 80 GHz, PEEK

	Seal	T _p	Process pressure range
 <p>A0053256</p>	Peek cladding	-40 to +150 °C (-40 to +302 °F)	-1 to 16 bar (-15 to 240 psi)

 The pressure range may be further restricted in the event of a CRN approval.

15.4.2 Dielectric constant

For liquids

$$\epsilon_r \geq 1.2$$

For bulk solids

$$\epsilon_r \geq 1.6$$

For applications with lower dielectric constants than indicated, contact Endress+Hauser.

15.5 Additional technical data

 Current Technical Information: Endress+Hauser website: www.endress.com → Downloads.

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